

SECUREGUARD® CLOUD

**Your security,
from anywhere.**

A simple guide to viewing cameras, checking site health, finding video, and managing layouts in the SecureGuard® Cloud mobile app.

IN THIS GUIDE Download and sign in • View live cameras • Check site status • Add a site • Play back video • Review events • Build layouts



MOBILE APP | iOS® AND ANDROID®

01 Get started

Download the app, sign in, and arrive at your live camera view.

1

Download the app. Search for SecureGuard® Cloud in the Apple App Store or Google Play Store, then install it on your device.

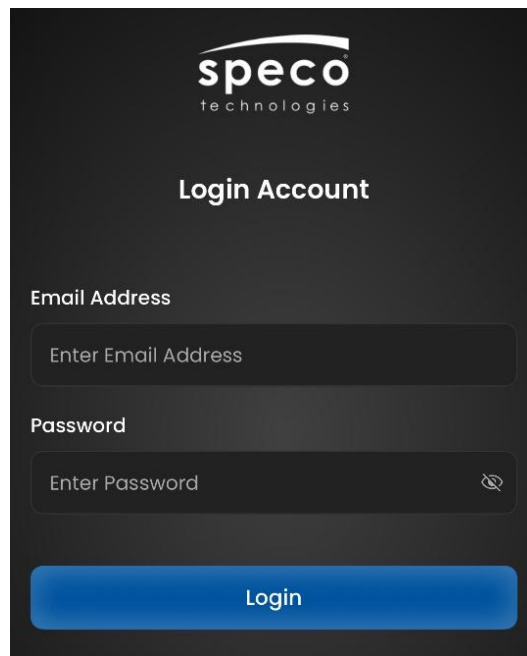
2

Open SecureGuard® Cloud. Tap the app icon after installation.

3

Sign in. Enter the email address and password associated with your SecureGuard® Cloud account, then tap Login.

BEFORE YOU BEGIN You need an active SecureGuard® Cloud account. If you do not know your credentials, contact your system administrator.



Enter your cloud account credentials on the Login Account screen.

02 View live cameras

SecureView opens after login and lets you move quickly between layouts, sites, and individual cameras.

1

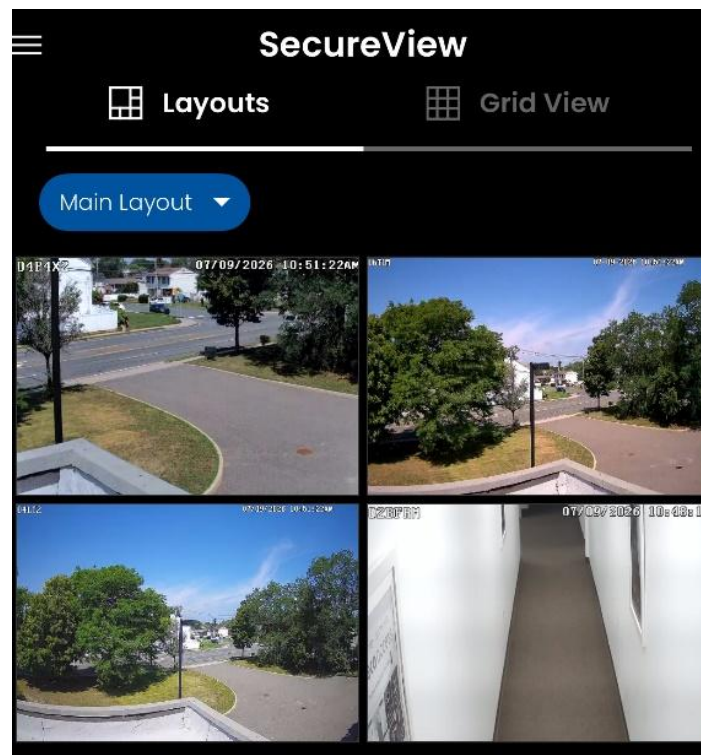
Choose how to browse. Use Layouts to open a saved camera arrangement, or Grid View to select cameras by site.

2

Open a camera. Tap any camera tile to view it full screen.

3

Use camera controls. In full screen, use available controls for audio or PTZ (pan, tilt, and zoom). Controls vary by camera model and user permissions.



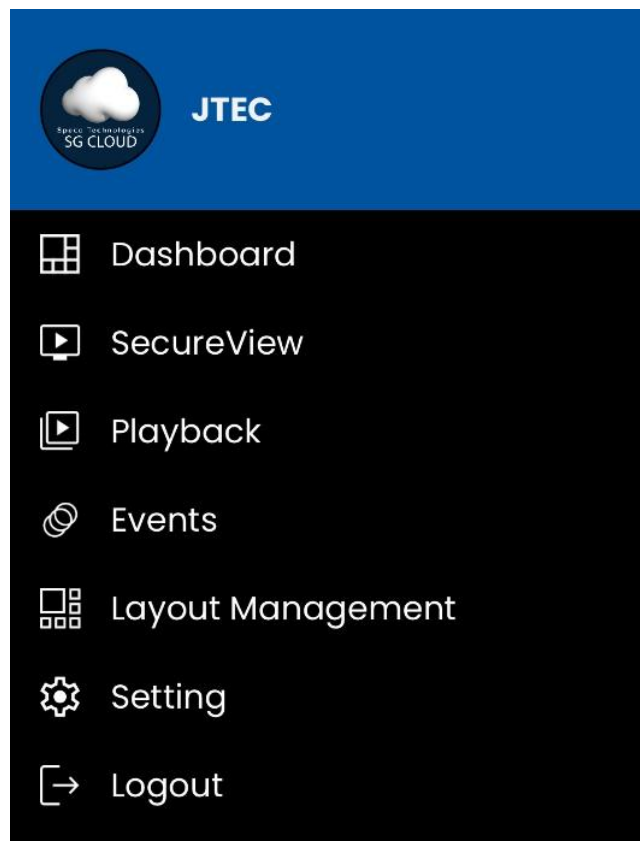
SecureView – Layouts gives you quick access to the cameras that matter most.

03 Navigate the app

Use the main menu to move between live video, playback, events, layouts, settings, and site health.

- 1 Open the menu.** Tap the menu icon ☰ in the upper-left corner of the app.
- 2 Select a destination.** Tap Dashboard, SecureView, Playback, Events, Layout Management, Settings, or Logout.

QUICK TIP Return to SecureView whenever you want to resume live viewing.



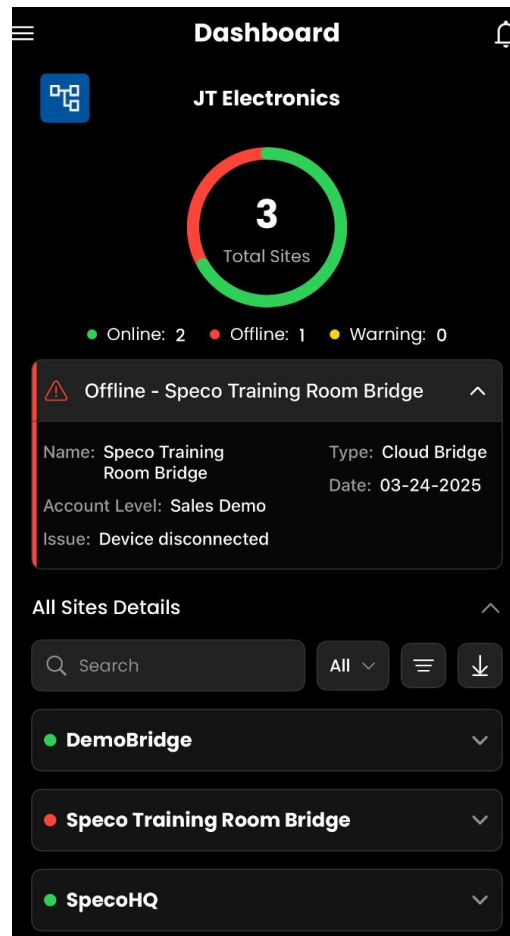
Main navigation menu

04 Check site health

The Dashboard summarizes the current status of every site assigned to your account.

- 1 **Review the status color.** Green means Online, yellow means Attention Required, and red means Offline.
- 2 **Open a site.** Tap a site name to view more details.
- 3 **Check a channel.** From the site details, select a channel to see additional device information.

STATUS AT A GLANCE Online

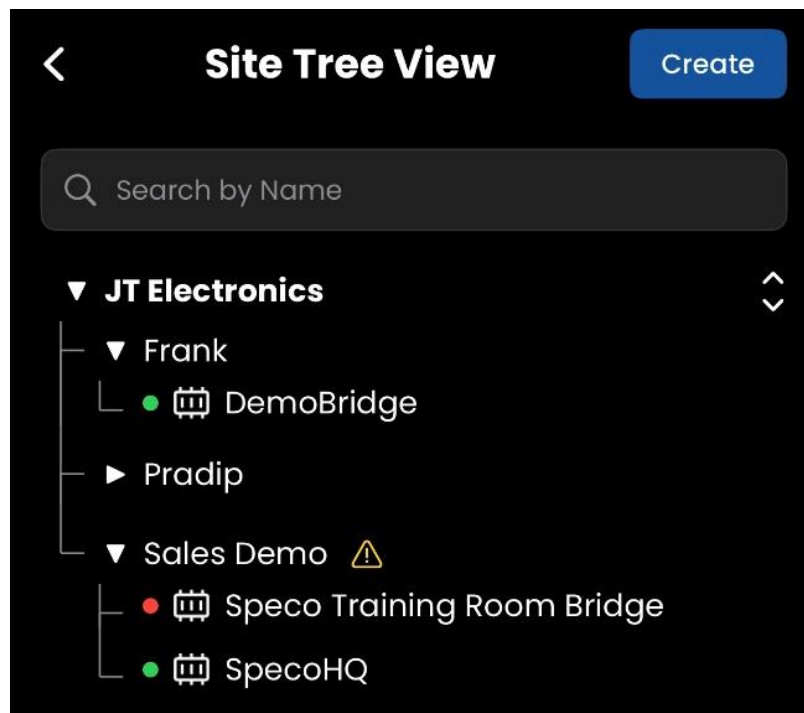


Dashboard — site and channel health

05 Explore the site tree

Site Tree View shows the hierarchy of sub-levels, sites, and connected devices.

- 1 **Open Site Tree View.** From the Dashboard, tap the Site Tree icon.
- 2 **Expand or collapse levels.** Tap the arrows beside a level to show or hide its contents.
- 3 **View site details.** Tap a site name to see more information for that location.



Site Tree View

06 Create a site

Add a supported recorder or camera to your SecureGuard® Cloud account.

1

Start from Site Tree View. On the Dashboard, tap the Site Tree icon, then tap Create in the upper-right corner.

2

Enter device information. Select the device type and connection type, then enter the requested cloud and administrator credentials.

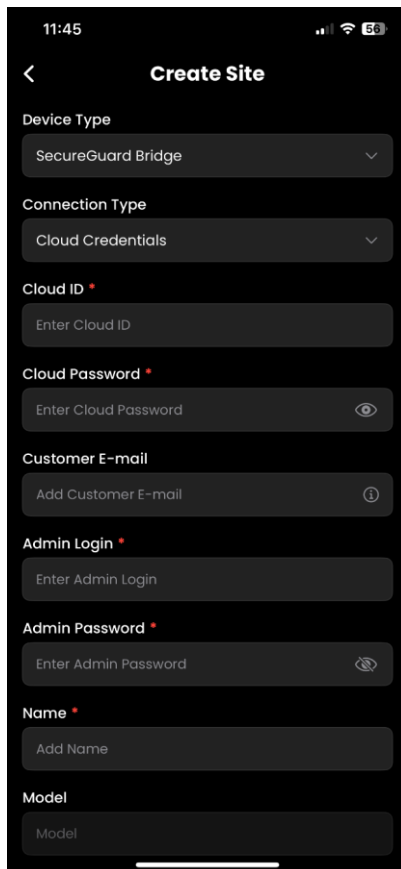
3

Choose a location. Select the Site Location and configure the available notification or upload options.

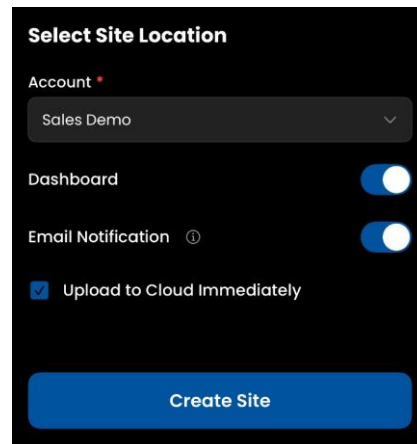
4

Finish setup. Review the information, then tap Create Site.

KEEP CREDENTIALS READY The required fields depend on the device and connection type. Contact your administrator if you are unsure which values to use.



1. Enter device details



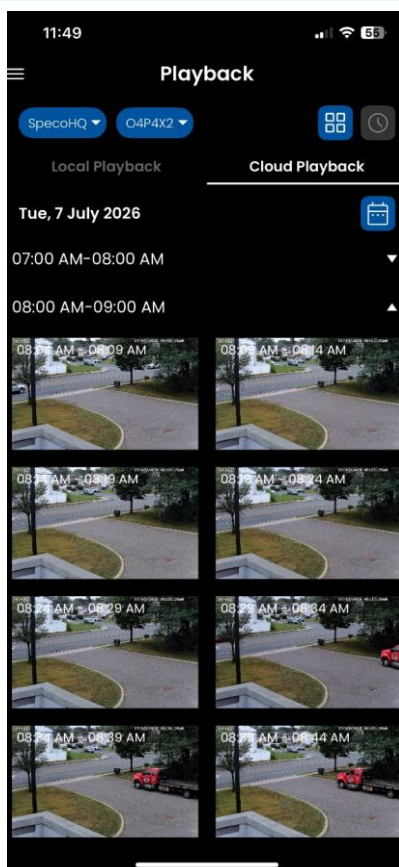
2. Select location and create

07 Play back recorded video

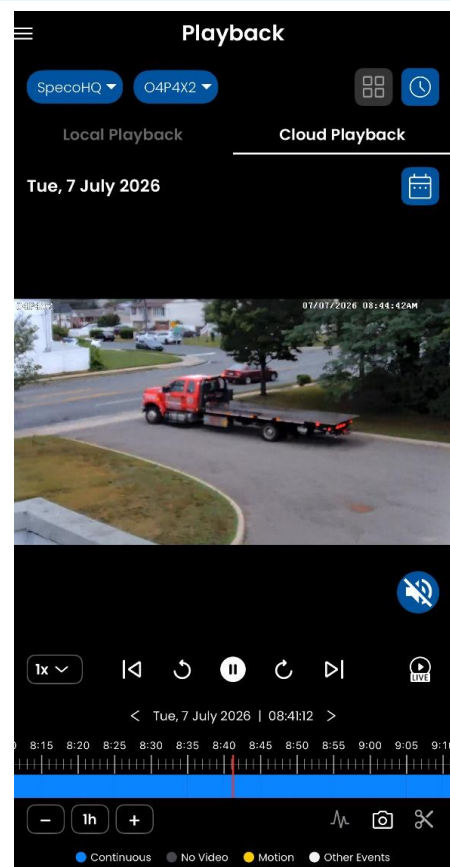
Use Playback to review video stored locally on a device or saved in the cloud.

- 1 **Choose the source.** Select Local Playback for video on an NVR hard drive or camera SD card. Select Cloud Playback for video saved to SecureGuard® Cloud.
- 2 **Select video.** Choose the Site and Channel, then select a date with the calendar icon.
- 3 **Find the moment.** Select a time and move along the timeline to navigate the recording.
- 4 **Save a clip.** Use the export control to save the portion of video you need.

CLOUD PLAYBACK Try both EZ Search and Timeline. The best option depends on whether you know the event or the approximate time.



EZ Search results



Timeline playback

08 Review recorded events

Events helps you find motion, line-crossing, and other recorded analytic events without scanning an entire timeline.

1

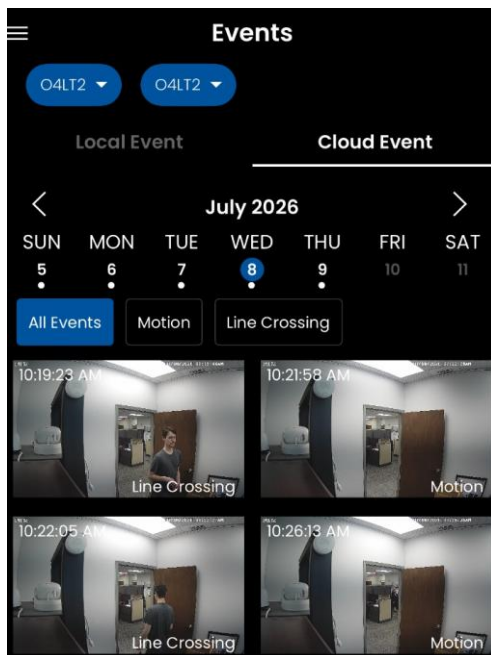
Choose the source. Select Local Event for events stored on an NVR or camera SD card. Select Cloud Event for events saved to the cloud.

2

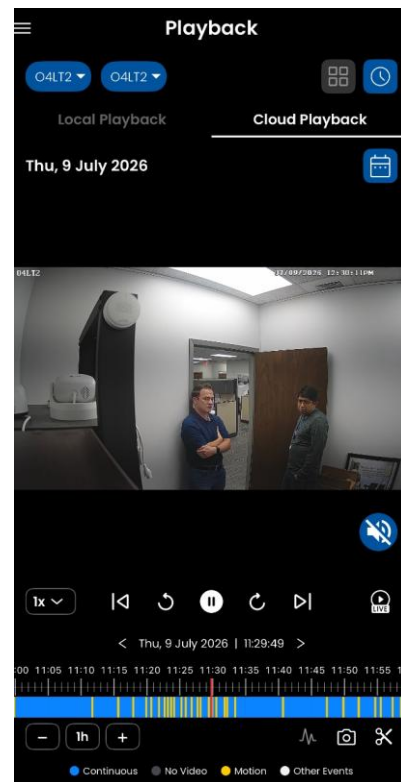
Set your filters. Choose the Site, Channel, and date. Use available event-type filters to narrow the results.

3

Open an event. Tap an event thumbnail to play it, navigate with the timeline, or export a clip.



Filter and select an event

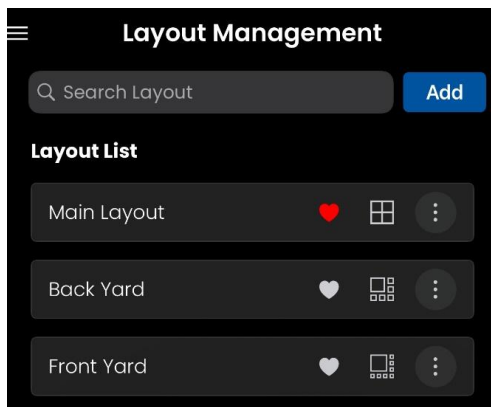


Review and export video

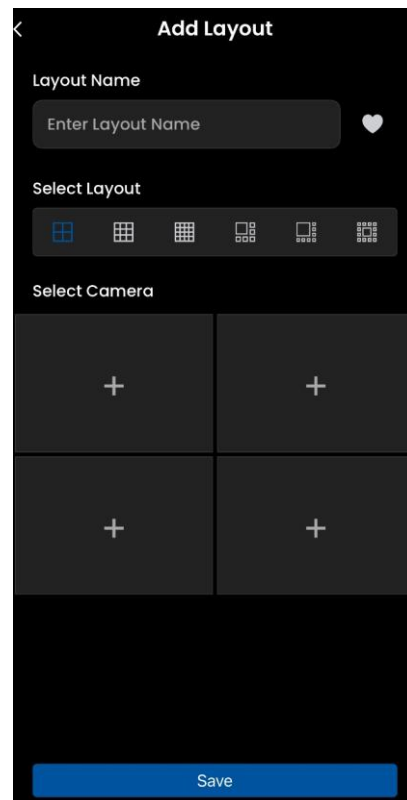
09 Manage layouts

Create reusable camera grids so your most important live views are ready when you open SecureView.

- 1 **Open Layout Management.** From the main menu, tap Layout Management.
- 2 **Edit an existing layout.** Tap the options icon : beside a layout to edit or delete it.
- 3 **Create a layout.** Tap Add, enter a name, select a grid type, and assign a camera to each grid square.
- 4 **Save and favorite.** Tap Save. Tap the heart icon to make a layout your favorite; it will appear first in SecureView.



Manage saved layouts



Build a new camera grid

YOU'RE READY Use SecureView for daily live viewing, Dashboard for site health, and Playback or Events when you need to investigate recorded video.