



Speco Blue VMS

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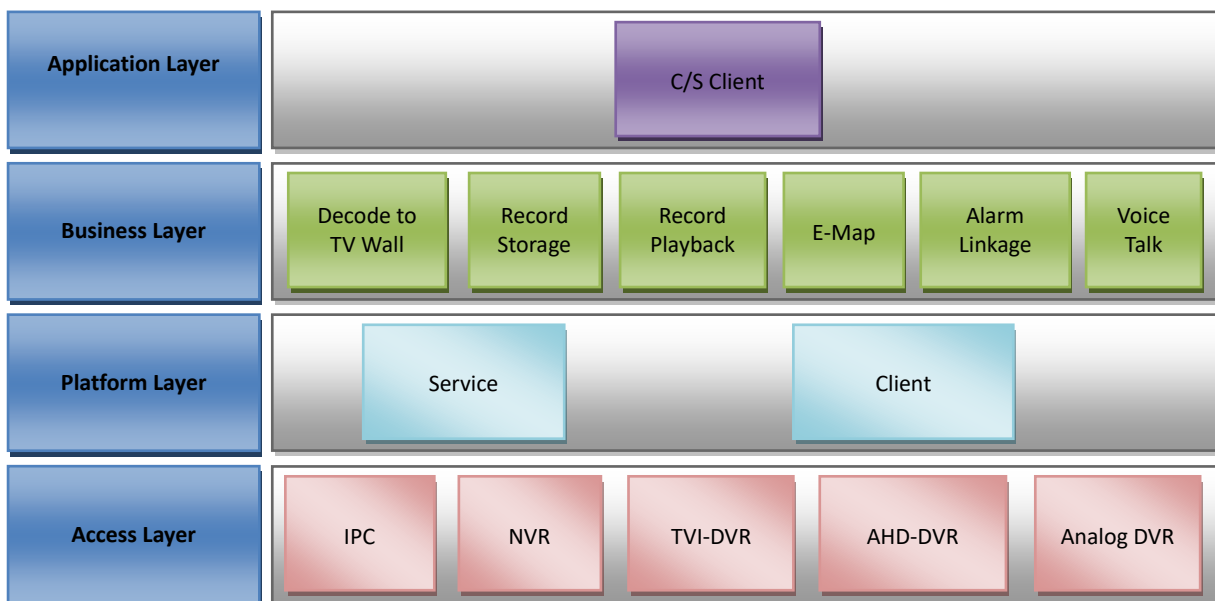
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1 Introduction

1.1 Introduction

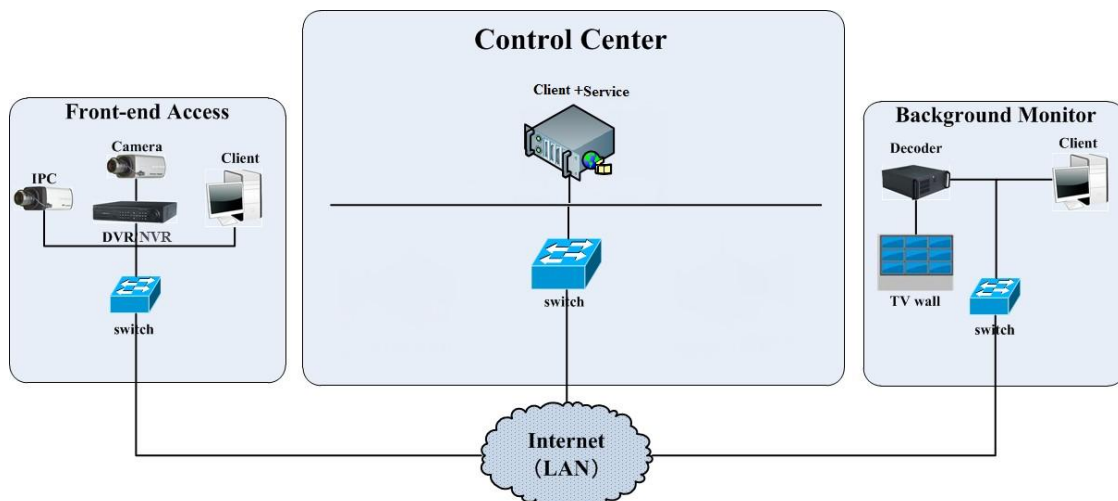
Speco Blue is a security management software with the powerful capabilities of video surveillance management, real-time preview, recording storage, recording playback, recording downloads, alarm linkage, decoding on TV Wall and keyboard control. Speco Blue VMS can meet the various demands of small-sized projects and can be widely used in the video surveillance of industrial parks, education, banking, chain stores, buildings, and transportation.

1.2 Software Architecture



1.3 System Components

1.3.1 System



1.3.2 Front-end Access

- Front-end devices include IPC, DVR and NVR.
- You need to connect monitor devices such as IPC, DVR and NVR to internet through hubs or routers accessed by Cat5 or Cat5e cables (less than 100 meters) or optical fiber.
- Run monitor client through local PC to configure the local video monitor, monitor devices and so on.

1.3.3 Background Monitor

- Background monitors include TV Wall Client, Configuration Management Center and Monitor Client.
- You can set up the real-time image of display devices, these display devices including TV-Wall (decoding images to show on the TV-Wall through video decoder), digital display screen and so on.
- Run monitor client through local PC to view, playback and remotely configure and manage the real-time video of front-end monitor devices.

1.3.4 Control Center

- In the control center, SPECO BLUE VMS lite realizes various services, such as, video transmission, recording, decoding on TV wall, etc.
- In the control center, add IP-SAN storage array to realize centralized storage.
- In the control center, connect servers and IP-SAN storage array to internet through switches.
- Please set up IP addresses in accordance with the actual situation.

Note: If servers are installed in the same PC, these servers shall have the same IP address.

1.4 Version

Version	Max signal access
Speco Blue VMS v2.0	256-ch video signals

2 Configuration Requirement

2.1 Software and Hardware Configuration Requirement

No.	SPECO BLUE VMS components	Recommendation for hardware configuration	Recommendation for software configuration	Number
1	Server/Monitor Client	Inter(R) Core(TM) i5 7500 3.0GHz or above /16GB memory /1TSATA/ Gigabit NIC or AMD HD6570 or above, 512MB GDDR5 or above/500GB SATA/ Gigabit NIC	Windows 10 Professional/Ultimate	As needed

Note: Face recognition IPC configuration: the application scenes should be set as “Security Monitoring”, or the snapshot interval should be set more than 1s.

When all IPCs added to the platform perform face detection or comparison, the number of the captured pictures reported to the platform should not exceed 1,000 per minute.

The recommended 64-bit hardware configurations are as follows.

No.	SPECO BLUE VMS components	Recommendation for hardware configuration	Recommendation for software configuration	Number
1	Monitor Client-64bit	Inter(R) Core(TM) i5 7500 3.0GHz or above /16GB DDR3/Intel HD Graphics 530 2GB or above/ NVIDIA GeForce GTX 1060 6GB or above, (multi-screen : 2GB GDDR5memory) /500GB SATA/Gigabit NIC	Windows 7 SP1 64bit Professional/Ultimate Windows 10 Professional/Ultimate/Home 64bit	As needed

2.2 Requirement for Firewall

In order to ensure network security, it is necessary for the system to set up a firewall. All monitor ports should be opened on the installed servers. The open ports are as follows:

Server	Port Type	Port
Authentication Server	Internal Port	6003
Configuration Server	Internal Port	7002
Media Transfer Server	Internal Port	6006
	Auto Report Port	2009
Storage Server (windows version /IP-SAN)	Internal Port	6009
Alarm Server	Internal Port	6033

Server	Port Type	Port
Intelligent Server	Internal Port	6069
TV Wall Server	Internal Port	6036

Note: The above-mentioned ports are the default internal ports of servers. If all these ports are modified, these open ports shall be modified accordingly in the firewall configuration.

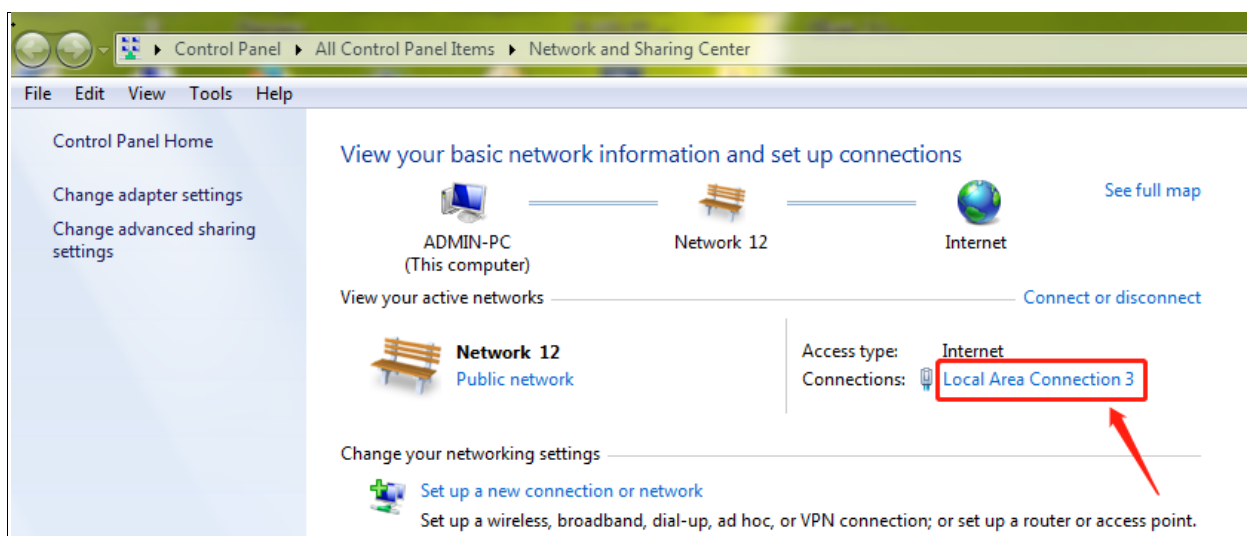
2.3 Checking Installation Environment

Item	Checkup Standard
Hardware	Check whether the hardware meets the standard required. (including CPU, memory, HDD, etc.)
Software	Check whether the software meets the standard required. (including the type and version of the operation system, SPECO BLUE VMS version, etc.)
Front-end device	Check whether the device access is normal.
Firewall setup	Check whether those open ports of firewall meet the standard required.
Network	Check whether the networks of front-end devices and center equipments are normal.
TCP/IP config	Check whether the settings of IP address, subnet mask, gateway and DNS correct.

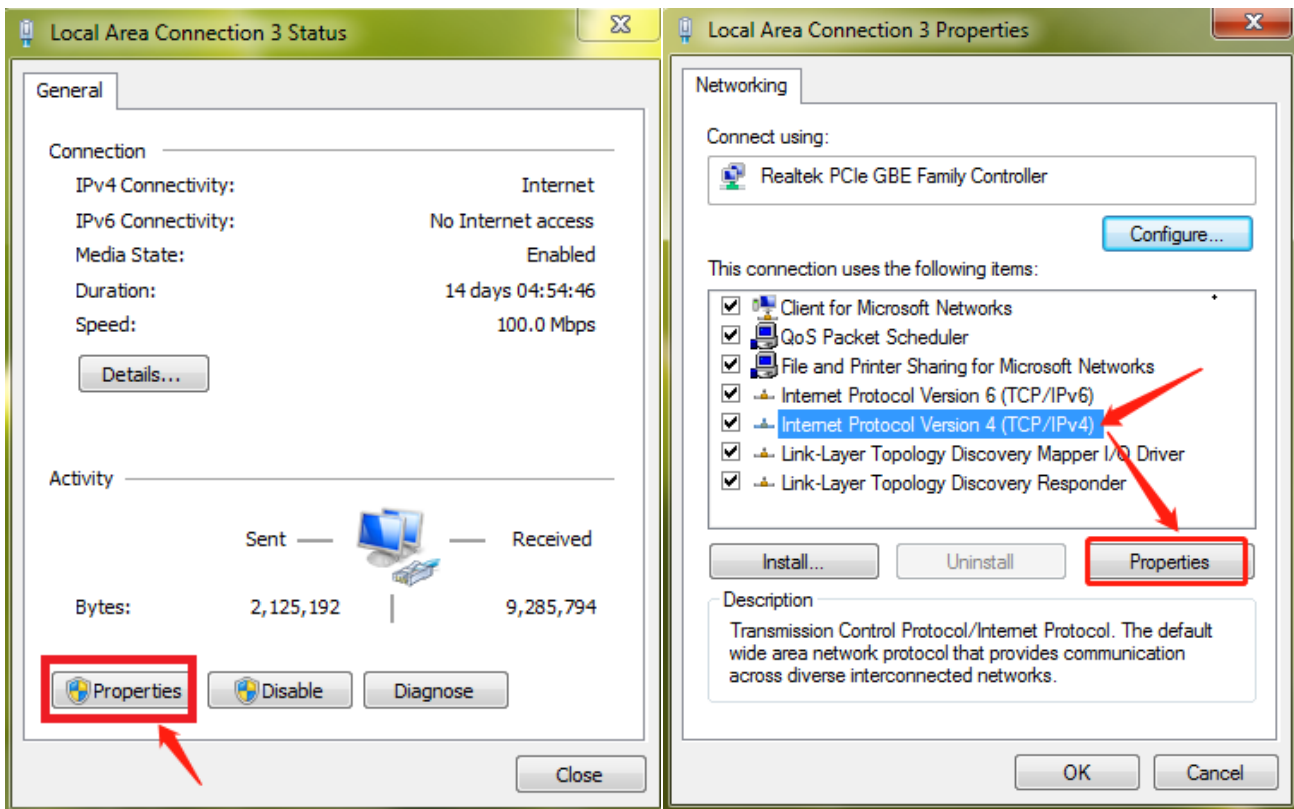
2.4 Configuring Server IP Address

The IP address of the server (computer) is the IP address of the platform. Please make sure the platform and other devices are connected to the WAN/LAN. It is recommended that the platform and the devices that are about to be added to the platform are in the same local network segment. Here is how to set the server IP address:

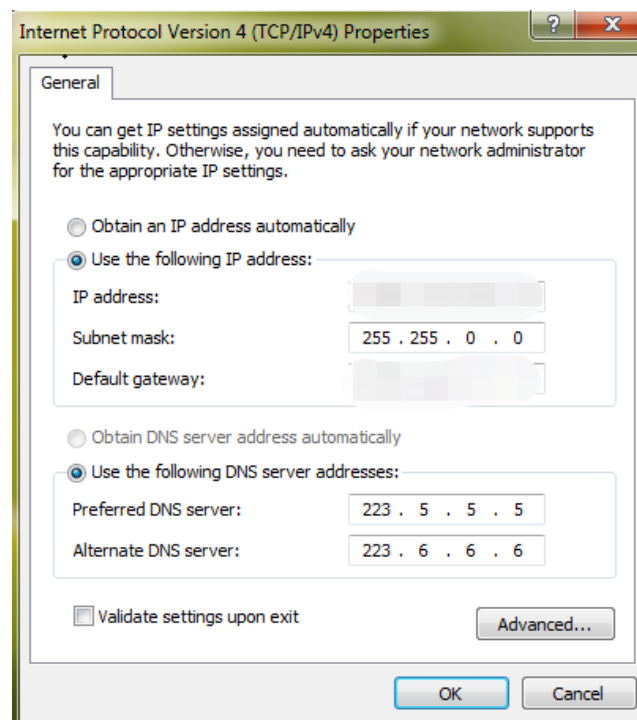
1. Connect the network cable to the server, power on and start the server.
2. Click  at the lower right corner of the computer desktop and then click "Open Network and Sharing Center" as shown below.



3. Click "Local Area Connection x" → "Properties".
4. Select IPv6 or IPv4 according to the actual network environment. Here we take IPv4 as an example. Then click "Properties" of IPv4.



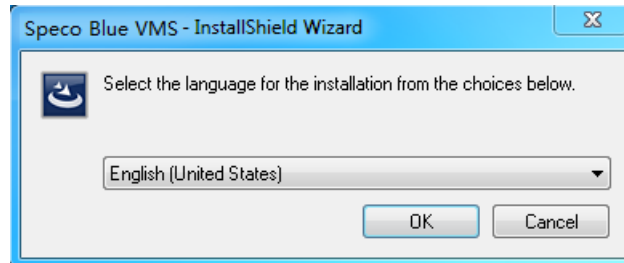
5. Select "Use the following IP address" and then configure the IP address, default gateway and DNS server addresses according to the actual network environment. After that, click "OK" to save the settings.



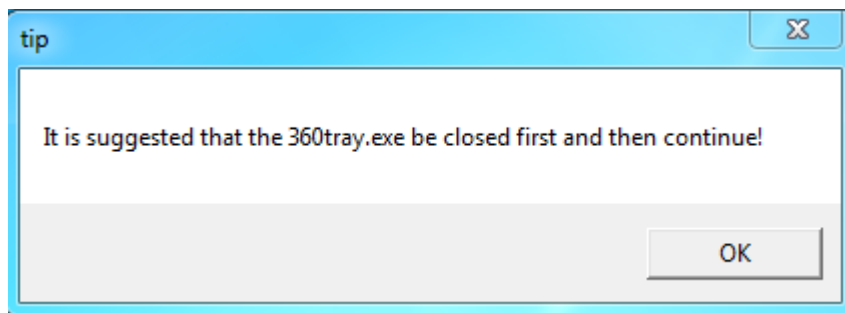
3 Install and Uninstall the Software

3.1 Install the software

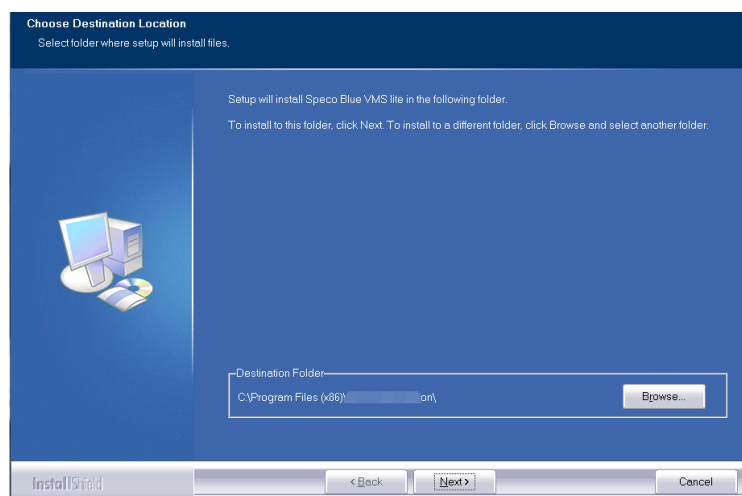
- 1) Double click "SPECO BLUE VMS server.exe". Select the UI language as needed.



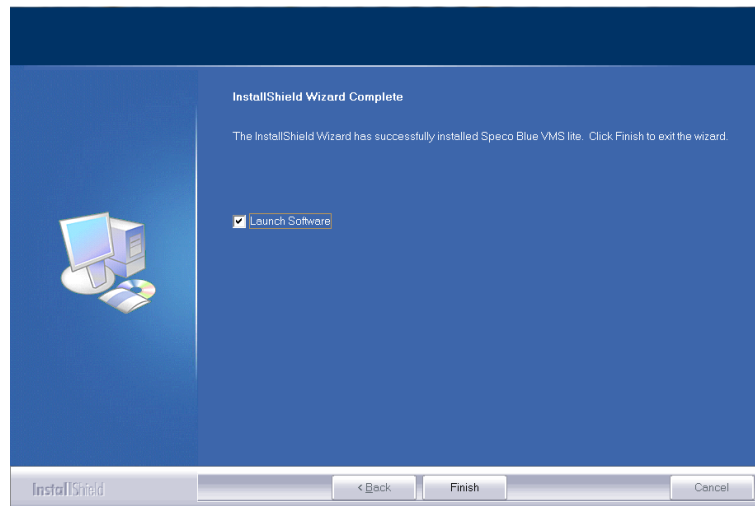
- 2) A tip will pop up to suggest you to close the antivirus software. If no prompt window appears, please skip this step.



- 3) Click "I accept the terms of the license agreement" and then click [Next].
- 4) Click [Browse] to select the installation location and then click [Next].



- 5) Check "Launch Software" as needed and then click [Finish].

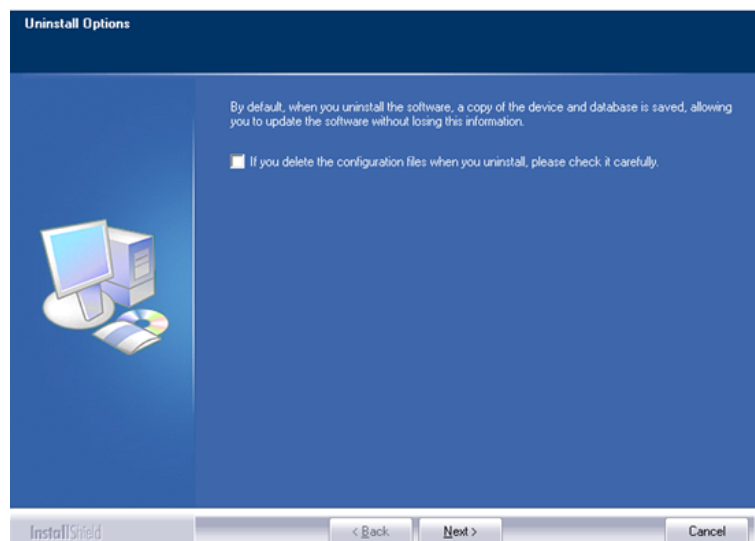


3.2 Uninstall Software

If the new version needs to be installed or there is no need to use this software, this software can be uninstalled. It is strongly recommended to back up the configuration data before installing the new version of SPECO BLUE VMS.

Click "Start" → All Programs → SPECO BLUE VMS Server → Uninstall to pop up the following wizard. Click "Yes" to confirm.

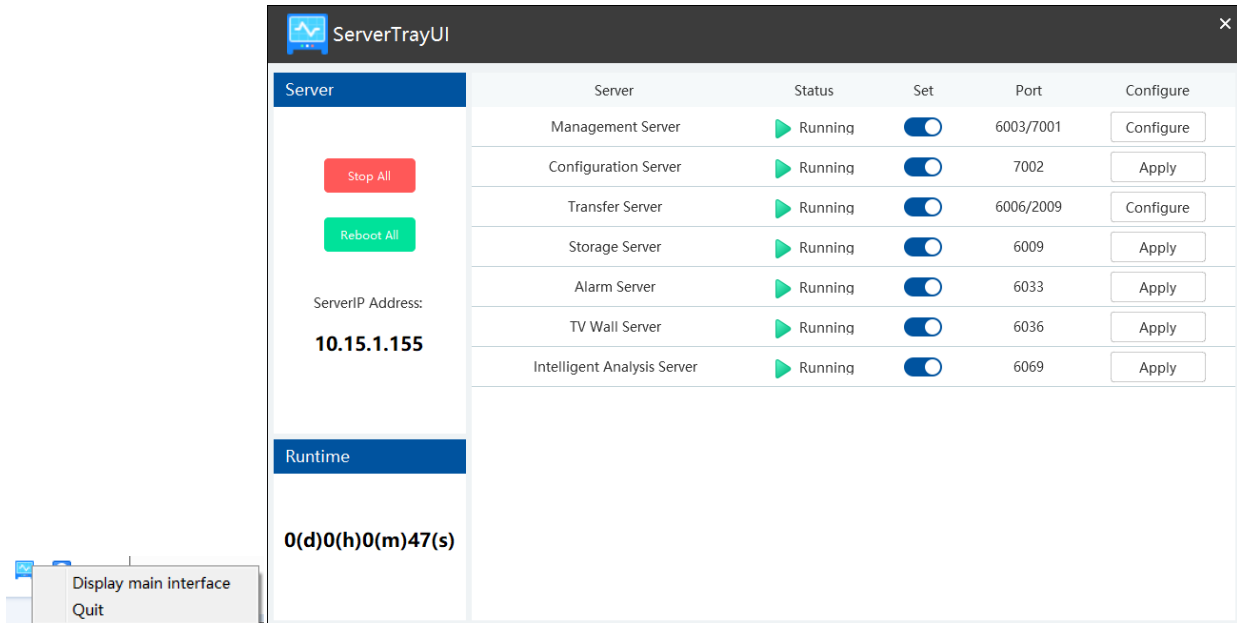
Select whether to delete the database or intelligent analysis data as needed. Then clicking the "Finish" button ends the uninstallation.



4 Login

4.1 Run Servers

Before logging onto the client, please ensure all servers are working normally. Having been installed successfully for the first time, the server tray will minimize on the taskbar of the computer. Double click the server tray icon to pop up the server tray interface. You can also right click the server tray icon and select “Display main interface” to pop up the server tray interface as shown below.

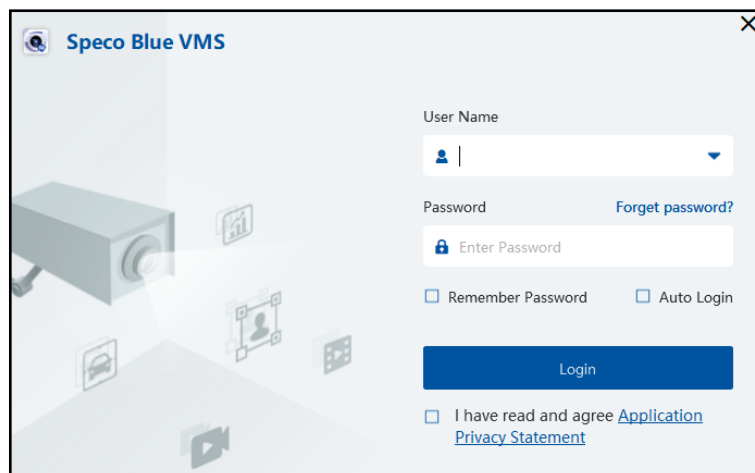


The working status and port can be viewed from the server tray. All servers can be stopped and restarted. Additionally, all server ports can be modified as needed. Click the corresponding port number to modify it and the modified port can be saved automatically after you move your mouse to another place.

Please set up according to the actual network.

4.2 Login

Double click the shortcut icon of “Monitor Client” to run the software as shown below.

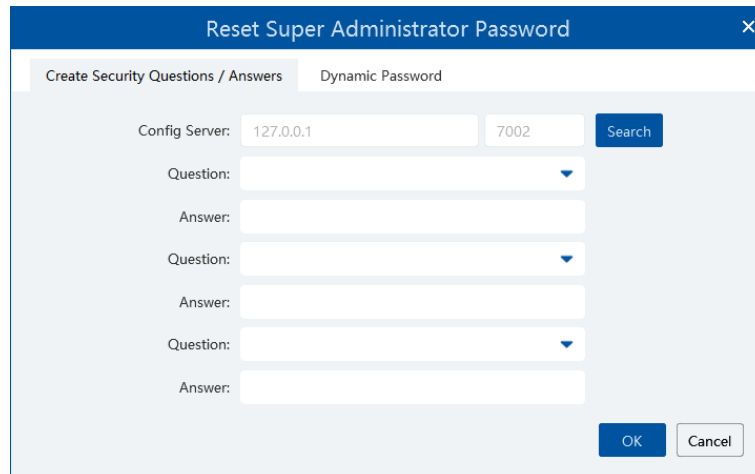


- ① Enter username and password (the default username is admin; the default password is 1234).

Check “Remember Password” or “Auto Login” as needed. If it is the first time for you to log in, you must check “I have read and agree Application Privacy Statement”.

② Click [Login].

If you forget the password, please click “Forget password”. Then a small window will appear. You can reset the password by answering the pre-defined questions.

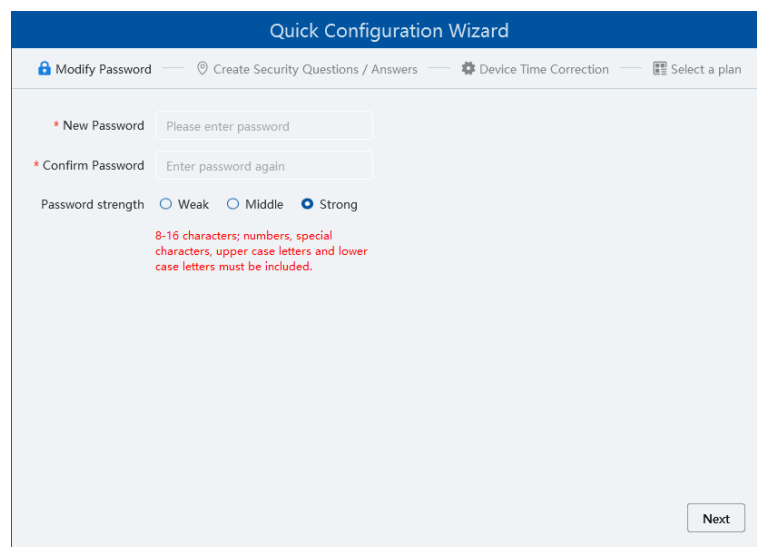


The dialog box titled "Reset Super Administrator Password" has a close button (X) in the top right corner. It contains two tabs: "Create Security Questions / Answers" (selected) and "Dynamic Password". Under the "Create Security Questions / Answers" tab, there is a "Config Server" section with two input fields: "127.0.0.1" and "7002", followed by a "Search" button. Below this are three sets of "Question:" and "Answer:" input fields, each with a dropdown arrow next to the question field. At the bottom right, there are "OK" and "Cancel" buttons.

If you don't set or forget the security questions and answers, you can reset your password by dynamic password. Click “Forget password” and then click “Dynamic Password” to go to the dynamic password page. Search the CPU ID, MAC address and the current time and then send the information to the technical staff to get the dynamic password.

4.3 Quick Wizard Settings

After you log in, a wizard will display, and the password modification is required.



The "Quick Configuration Wizard" dialog box has a title bar and a navigation bar with four steps: "Modify Password" (selected), "Create Security Questions / Answers", "Device Time Correction", and "Select a plan". The "Modify Password" step contains two input fields: "New Password" (with placeholder "Please enter password") and "Confirm Password" (with placeholder "Enter password again"). Below these is a "Password strength" section with three radio buttons: "Weak", "Middle", and "Strong" (selected). A red text message below the radio buttons reads: "8-16 characters; numbers, special characters, upper case letters and lower case letters must be included." A "Next" button is located at the bottom right.

If this is the first time for you to log in, it is recommended to create security questions and answers.

It is important that you remember the answers for these questions, or you will not be to reset your password and be locked out.

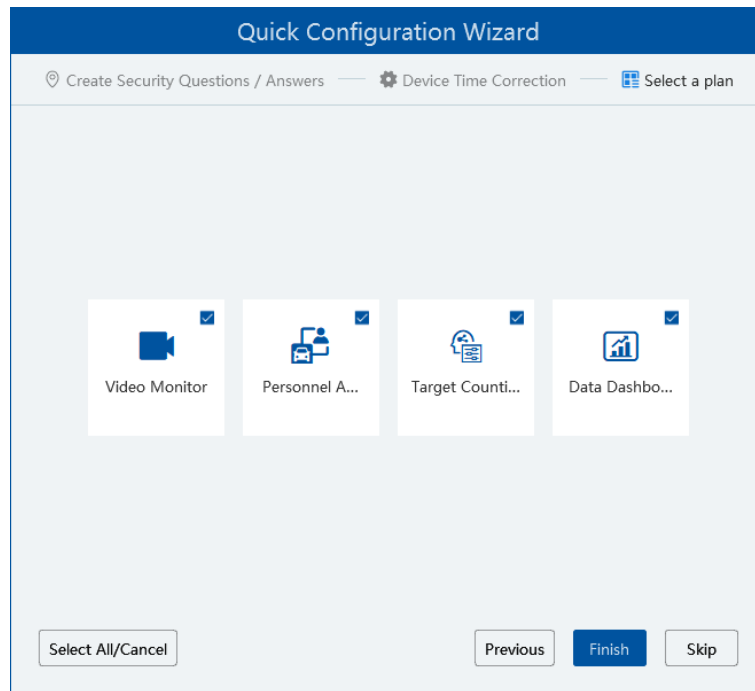
Click “Skip” to skip the following wizard setup.

The screenshot shows the 'Quick Configuration Wizard' interface. The title bar is blue with the text 'Quick Configuration Wizard'. Below the title bar, there is a navigation bar with three items: 'Create Security Questions / Answers' (selected), 'Device Time Correction', and 'Select a plan'. The main content area is light blue and contains three sets of 'Question:' and 'Answer:' input fields. Each 'Question:' field has a dropdown arrow. At the bottom left, there is a checkbox labeled 'No more tips for security questions'. At the bottom right, there are two buttons: 'Next' and 'Skip'.

Click “Next”. This will bring you to the device time correction interface.

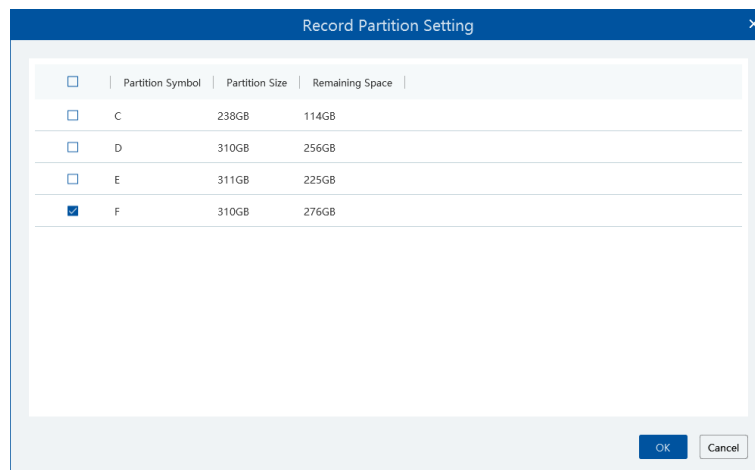
The screenshot shows the 'Quick Configuration Wizard' interface. The title bar is blue with the text 'Quick Configuration Wizard'. Below the title bar, there is a navigation bar with three items: 'Create Security Questions / Answers', 'Device Time Correction' (selected), and 'Select a plan'. The main content area is light blue and contains the text 'Time Settings' followed by two checked checkboxes: 'Device Time Correction' and 'Synchronize Time Zone'. At the bottom right, there are three buttons: 'Previous', 'Next', and 'Skip'.

Click “Device Time Correction”. Then you can synchronize time zone.
Click “Next”. Then you can select the function display module in the home page.

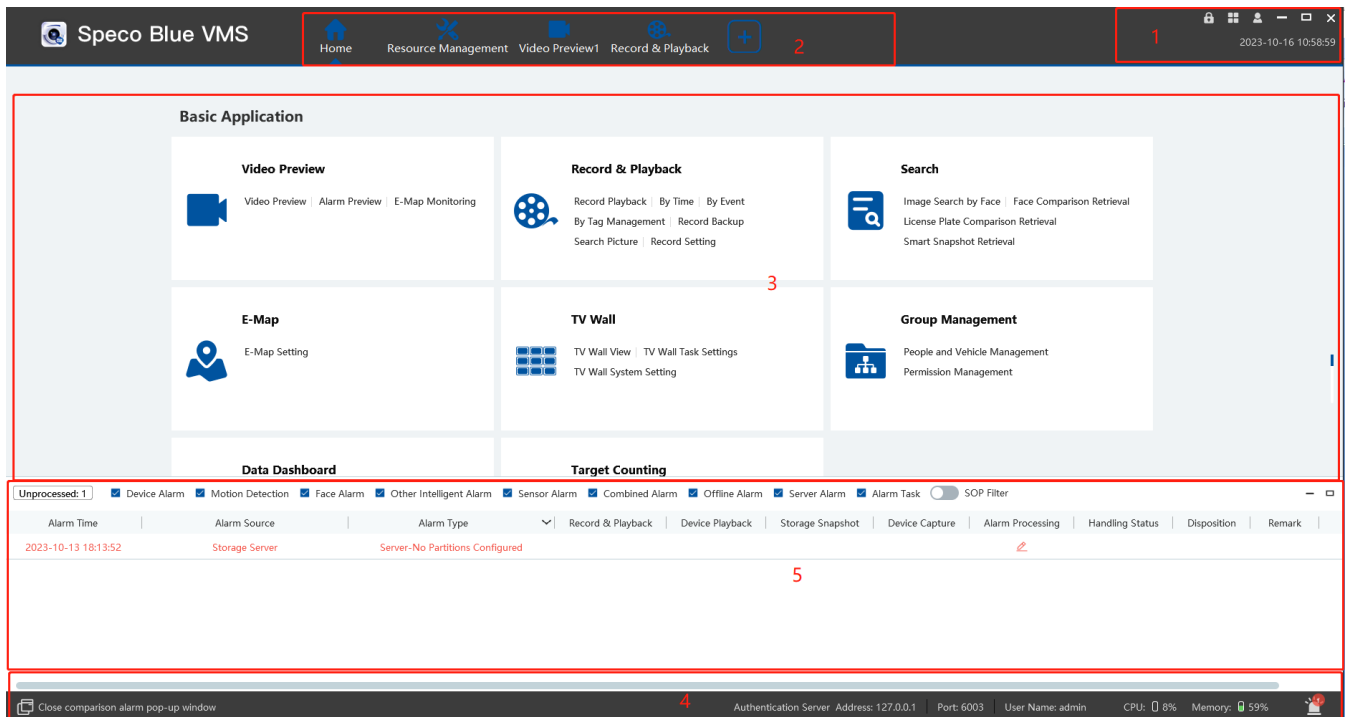


Click “Finish” to complete the wizard setup.

After that, a record partition setting box will pop up. Please check the record partition as needed.



4.4 Main Menu Interface Introduction



There are five parts in the main menu interface. The descriptions of each part are as shown below.

Menu Bar

No.	Description	No.	Description
1	Menu Bar	4	Status Bar
2	Tab Bar	5	Alarm Information Bar
3	Functional Areas		

Tab Bar

Menu	Description
	"Video preview"
	Including "Switch User", "Register", "About", "Switch Plan", "Modify Password" and "User Manual"
	Click to lock the operation page. Click "Unlock" and then enter the login password to unlock it.

Functional area

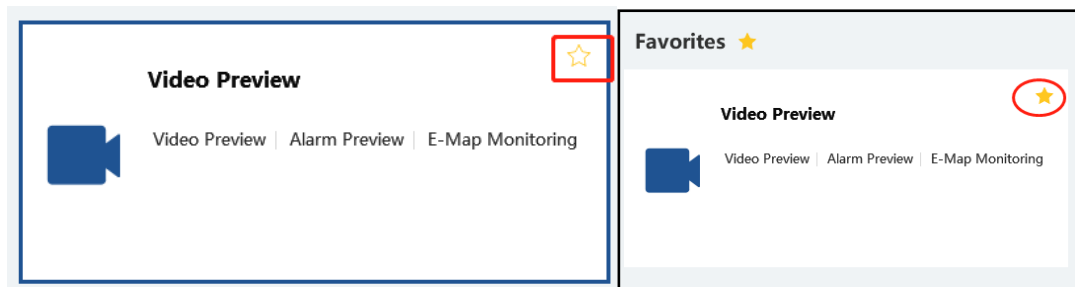
Menu	Description
Video preview	To view live images and to record, snapshot and talk, etc.

Record Playback	To remotely play the local records or back up records.
Search	Including image search by face, face comparison retrieval, license plate comparison retrieval, smart snapshot retrieval and visitor record search.
E-Map	To manage and display maps, hot spots, etc.
TV Wall Management	To set TV wall and decoding videos on TV Walls
Group Management	To manage people and assign the access permission
Data Dashboard	Smart display video window, device status, face comparison, human body temperature screening, E-map, etc.
Target Counting	To monitor and analyze people/vehicle flow in real time
Resource Management	To add, modify or delete areas, devices or servers.
User Management	To add, modify or delete user account and set permissions for these accounts.
Alarm Center	To set alarm linkage and schedule; To search alarm logs.
Operation and Maintenance Management	To search, export and maintain logs; To back up or restore configuration; To display device/server/record status
Configuration	To set record path, snapshot path, system startup and maintenance, overload, alarm view, etc.

Favorites:

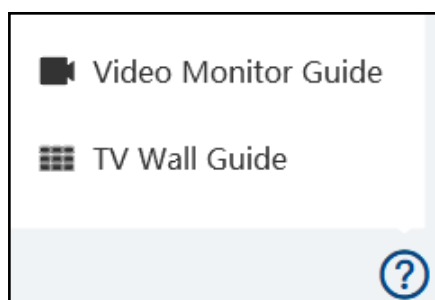
You can move the module which has a high using frequency to Favorites.

Place the cursor on the module you want to move to Favorites, and then a pentagram icon () will be displayed on the top right corner of the module. Click this icon to move. In the Favorites display area, click  to make the module return to its original place.



Wizard Settings:

On the bottom right corner of the functional area, click  to show the following wizard guide.



Other buttons:

Button	Description
	Click it to hide the interface.
	Click it to zoom in or out the interface.
	Click to exit the software.
	Click it to add the video preview page.
	When the tab pages exceed the applicable numbers, this icon will display. Click it to view the hidden tabs.

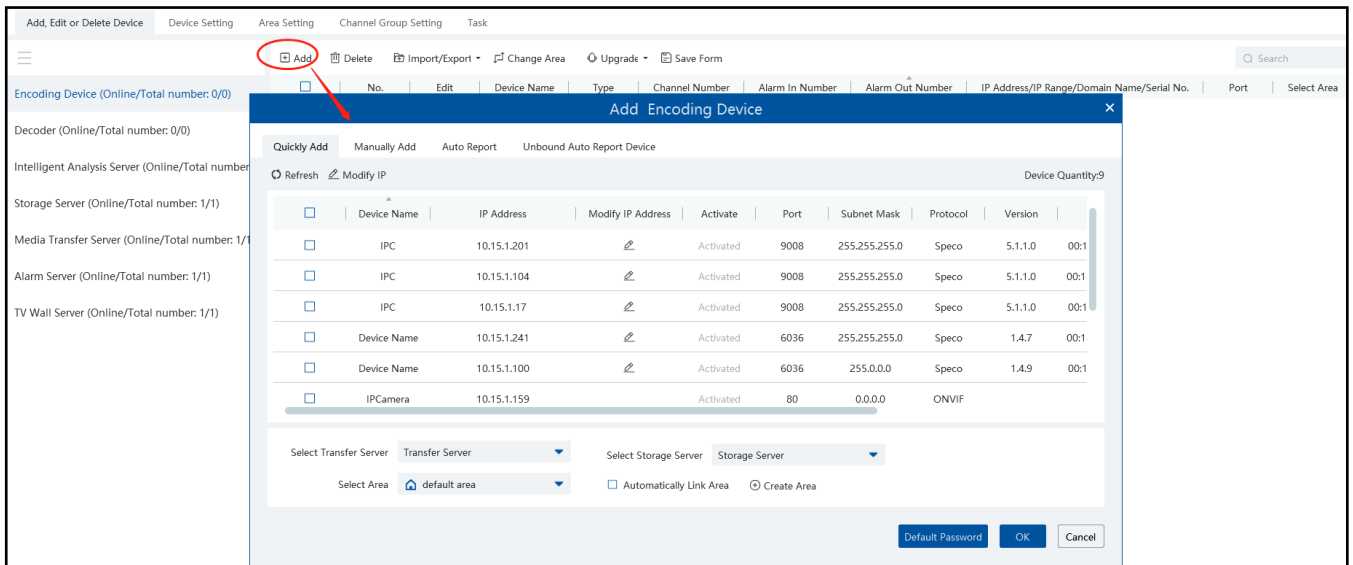
Common buttons:

Button	Description
	Click it to edit the item.
	Click it to delete the item.
	Check the camera and then click it to select
	Check the camera and then click it to remove
	Click it to add all cameras
	Click it to remove all selected cameras

5 Device Management

5.1 Add Encoding Device

In the main menu interface, click “Add, Edit or Delete Device” to go to the following interface as shown below.



In the encoding device interface, you can view the activated device or inactivate device. Click the “Activate” tab to sort.

Activation: click “Not activated” and then enter the password of the IPC according to the tip in the pop-up activation box. After successful activation, the IPC can be connected normally.

Batch Activation: check the inactivate devices and then click [Activate] to enter the password of the IPCs in the pop-up activation box. After successful activation, these IPCs can be connected normally.

Then click “Add” to add devices. You can add multiply devices in this interface, such as face detection IPC, face recognition IPC/NVR, face recognition terminal, active deterrence IPC, ANPR camera, etc.

5.1.1 Quickly Add

Click [Refresh] to quickly search devices in the same local network as shown below. Check the device and allocate the transfer server, storage server, area for it. After that, click [OK].

Click “Default password” to set the default username and password of the devices. The default username of the standard device is “admin and the default password of the standard device is “1234”.

Note:

- * The default media transfer server and storage server can be selected when adding devices.
- * Area must be set up before adding devices. Click [Create Area]to create an area (See Area Setting).

5.1.2 Manually Add

- ① Enter IP address/IP range/domain name, username and password and choose protocol type.
- ② Click [Test] to test whether the device is connected successfully or not.
- ③ Select transfer server, storage server and area and then click [OK].

Devices can be added in batch by adding IP range.

If “URL” is selected, you shall add the device via RTSP protocol. Enter the URL, username and password of the device and then click [Test] to test whether the device is connected successfully or not.

How to get a URL?

Take one of our IPC as an example. Log in to the web client of the IPC and then go to “Config”→ “Network”→ “RTSP” interface to configure RTSP.

The default RTSP port is 554 and the URL format is “rtsp://IP or domain name: port/profile1”. For example:

rtsp://192.168.1.1:554/profile1. Profile1 stands for main stream; profile2 stands for sub stream; profile3 stands for the third stream.

For the URL of a device from other companies, please consult their technical documentation.

5.1.3 Auto Report

Select the “Auto Report” Tab to see the following interface.

The screenshot shows the 'Add Encoding Device' window with the 'Auto Report' tab selected. The table below the tabs is empty, with headers: Device Number, Protocol, User Name, Password, and Delete. Below the table, there are three dropdown menus: 'Select Transfer Server' (set to 'Transfer Server'), 'Select Storage Server' (set to 'Storage Server'), and 'Select Area' (set to 'default area'). There are also two checkboxes: 'Automatically Link Area' (unchecked) and 'Create Area' (checked). At the bottom right, there are three buttons: 'Default Password', 'OK', and 'Cancel'.

- ① Enter the device ID set in the DVR/NVR or IP camera and choose the protocol.
- If the DVR/NVR is needed to add, please go to Network→Platform Access interface of the DVR/NVR. Check “Enable”, enter the IP address and port (default 2009) of the SPECO BLUE VMS and then set the device number of the DVR/NVR.

The screenshot shows the 'Platform Access' configuration window. The 'Access Type' is set to 'Platform Software'. The 'Enable' checkbox is checked. The 'Server Address' field contains '192.168.1.200' and is highlighted with a red box and an arrow pointing to it with the label 'IP address of Media Transfer Server'. The 'Port' field contains '2009'. The 'Report ID' field contains 'Enter Report ID' and is highlighted with a red box and an arrow pointing to it with the label 'Device number'. The 'Report Status' is set to 'Disable'. There is an 'Apply' button at the bottom right.

- If the IP camera is needed to add, please go to Network Configuration→Server Configuration of the IP camera. Check “Do you want IP camera to connect Server”, enter the IP address and port (default 2009) of the SPECO BLUE VMS and then set the device number of the IP camera.

- ② Select the transfer server, storage server, area and then click [OK].

5.1.4 Quickly Add Auto Report Device

For the auto report devices, you can go to the “Unbound Auto Report Device” interface to add them quickly.

Note: please fill out the auto report information in the NVR/IPC in advance and then the device information can be searched in the

“Unbound Auto Report Device” interface.

5.2 Modify or Delete Device

After devices are added successfully, they will be listed as below.

Add, Edit or Delete Device									
Device Setting									
Area Setting									
Channel Group Setting									
Task									
+ Add 🗑 Delete 📁 Import/Export 🔗 Change Area 🔄 Upgrade 💾 Save Form									
Encoding Device (Online/Total number: 1/1)		☐	No.	Edit	Device Name	Type	Channel Number	Alarm In Number	Ala
Decoder (Online/Total number: 0/0)		☐	1		Device Name	Speco	4	19	

The device channel number, alarm status, online status and record status can be viewed from the above table. Click  to modify the device information; Click  to delete the added device. Select the desired devices and click [Delete] to delete multiple devices simultaneously.

5.3 Device Area Selection

Select one or more encoding devices and then click [Change Area] to modify the area of the selected devices.

+ Add 🗑 Delete 📁 Import/Export 🔗 Change Area 🔄 Upgrade 💾 Save Form									
☐	No.	Edit	Device Name	Type	Channel Number				
☐	1		Device Name	Speco	4				

5.4 Batch Import/Export

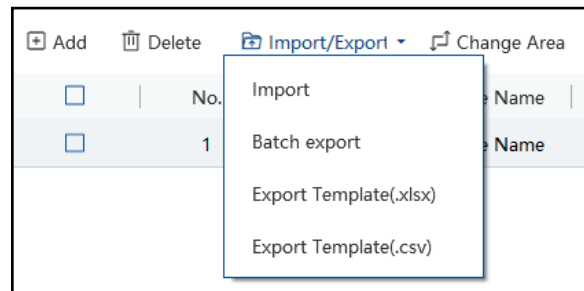
You can import multiple encoding devices (NVR/IPC) in different local network at a time. The setting steps are as follows:

1. Create an Excel file and then edit the device information as follows. Please copy the text of the first line.

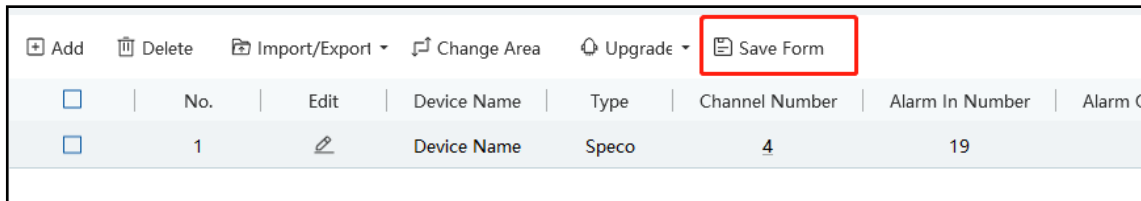
A	B	C	D	E
ip	port	protocol	userName	password
xxx.xxx.xxx.xxx	6036/9008/80/554	ipv4/sn/ipv6/domain/id/onvif/xxx		xxxxxx

Protocol: three protocols can be used here, including “ipc”, “standard device” and “NVR”.

2. Save the file as “.csv” or “.xlsx”.
3. Click Home→Resource Management→Add, Edit or Delete Device. Then click [Import/Export] to show a drop-down list. Click [Import] to import the file.

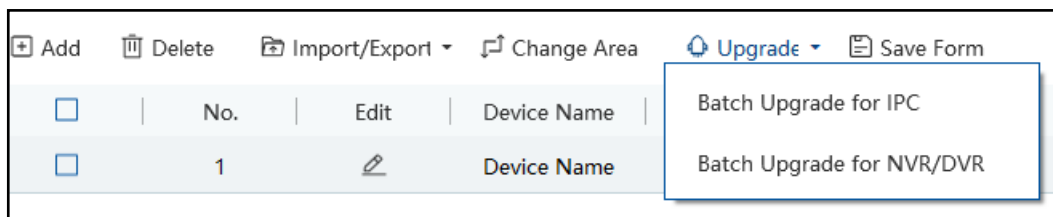


Export encoding devices: check the device you want to export and then click [Save Form] to export the device list.



5.5 Device Upgrade

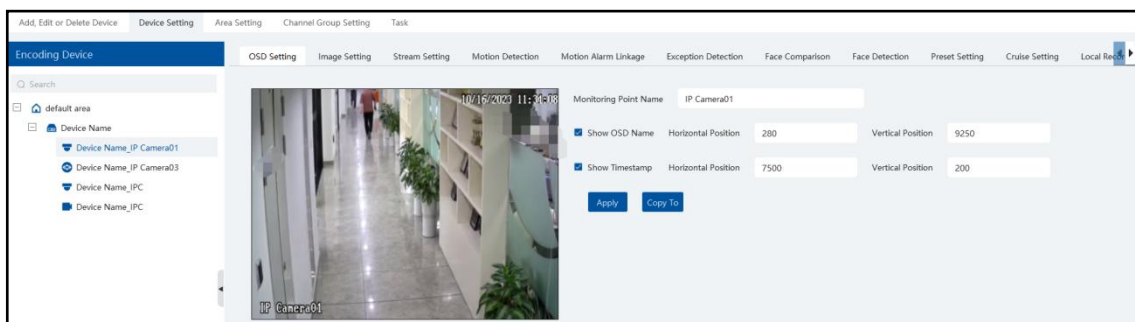
In the “Add, Edit or Delete Device” interface, check the devices you want to upgrade and then click [Upgrade]. Select the upgrade type as needed.



Note: When multiple devices are upgraded simultaneously, the selected devices must be the same series.

5.6 Device Setting

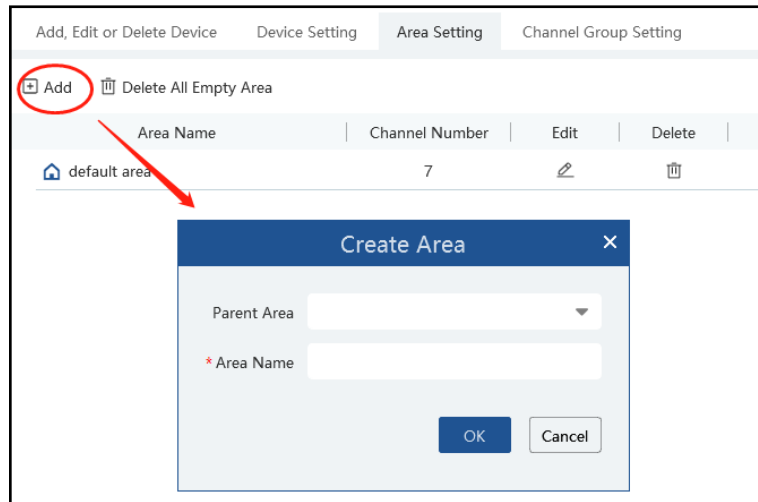
Go to Home→Device Setting interface as shown below. In this interface, the parameters of the device can be set up.



Different devices have different menus. Please configure the device according to the corresponding user manual.

5.7 Area Setting

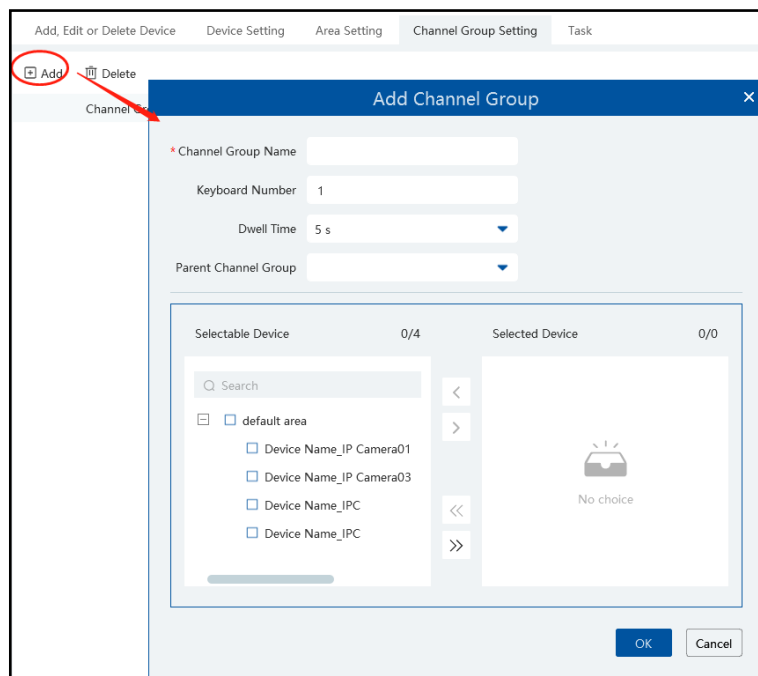
Go to Home→Area Setting interface as shown below.



Click [Add] to go to Area adding interface. Enter area name to create parent area. Then click [OK] to save the settings. To create sub area, click [Add], choose the parent area, enter the area name and click [OK].

5.8 Channel Group Settings

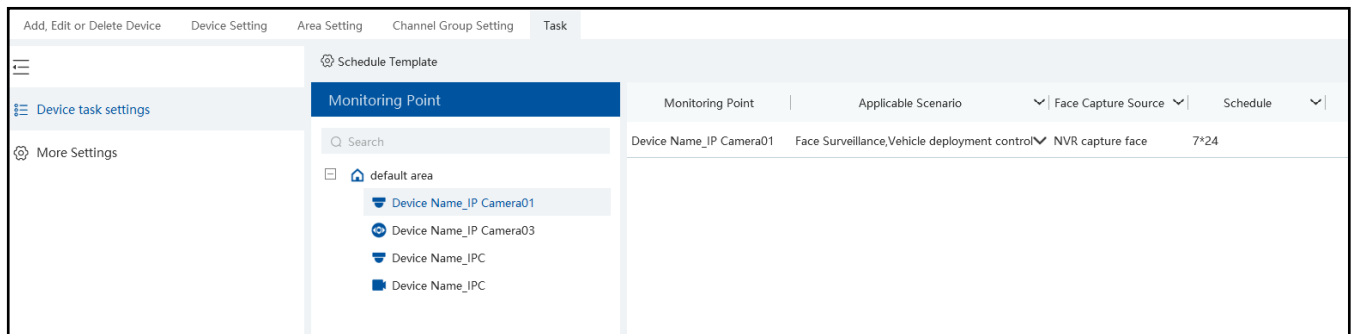
Go to Home→Resource Management→Channel Group Setting interface as shown below.



- ① Click [Add].
- ② Enter channel group name, channel group and select the dwell time.
- ③ Select the parent channel group.
- ④ Add channels to the channel group. Check the desired channels and click > to add channels; choose the selected channel and click < to remove those channels; Click >> to add all channels; click << to remove all selected channels. You can also enter the key words to search the channels and then select them.
- ⑤ Click [OK] to save the settings.

5.9 Task Management

Set the face capture source, schedule and applicable scenario.



Face Capture by IPC: it is applicable to the face detection camera.

Face Match by IPC: it is applicable to the face recognition camera.

Note: Face recognition NVR, Temperature Reading Panel, Thermal network camera and IPC without face detection function cannot set task here.

More parameters about face comparison can be set by clicking [More Settings].

Face Comparison Alarm

☐ Block List
 ☐ Stranger
 ☐ Allow List

Similarity

Similarity(%) 75

Intelligent Server Setting

☒ Enable Face Detection of the Face Recognition IPC ?

Send Captured Pictures to FTP

Enable ☐

FTP Server Address

FTP Server Port

FTP File Path

☒ Anonymous

Face Comparison Alarm: Select face comparison alarm list. For example, “Allow List” is selected, when a person is detected and is successfully compared with the allow list, alarms will be triggered.

Similarity: Set the similarity of the face comparison.

Intelligent Server Setting: please check “Enable face detection of the face recognition IPC” as needed.

If checked, the intelligent server will get all face capture pictures of the IPC after you configure face comparison parameters and set the

schedule for the IPC. All these face snapshots can be searched in the Search interface (Home→ Search).

If unchecked, the intelligent server will only get the matched face snapshots after you configure face comparison parameters and set the schedule for the IPC. Only the face snapshots successfully matched with the face database can be searched in the Search interface (Home→ Search).

FTP Settings: Send the captured pictures to FTP. Please set the corresponding parameters according to your FTP server.

6 Group Management

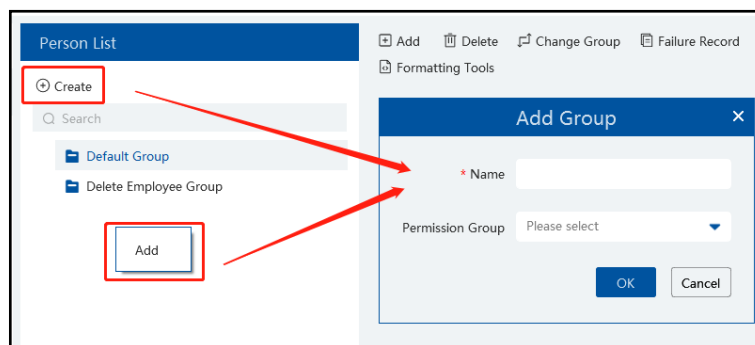
6.1 People Management

You can add group for two libraries—Person List and Block List.
Here taking “Add target to person list” for example

6.1.1 Add Group

- **Add the parent group**

Go to Home→Group Management→People Management→Person List.



Click [Create] to add a group, or right click on the blank of the person list column and then the “Add” button will appear. Click it to add the group name.

Note: The added parent group name and face information under it will be synchronized to the face database of the NVR, but the sub group name will not be added to the NVR. The face information under the sub group will automatically be added to its parent group in the NVR.

If the parent group fails to synchronize to the face database of the NVR, but the face information of sub group is successfully added to the NVR. Now, the face group name will be named “creation date-intelligent server IP-creation time (s)-list type-parent group name” as shown below.

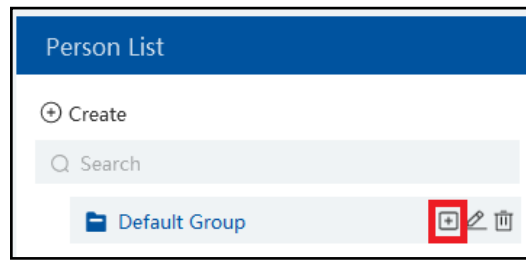
No.	Group
1	2022_4_21_10.214.200.200_32 (3853)
2	2022_4_22_10.214.200.111_1 (1128)
3	2022_4_22_192.168.52.214_47_White_default(0)

Group Name in NVR

For IPC, the added face information under person list and VIP list will be automatically added to the allow/white list of the IPC. The added face information under visitor list and block list will be synchronized to the corresponding list.

- **Add the sub group:**

Put the cursor on the parent group name and then you will see the follow buttons. Click “+” to add the sub group name.



Click  to modify the group name and permission group; Click  to delete the group.

6.1.2 Add Target

You can add targets for two libraries—Person and Block Lists.

● Add target one by one

Select the group name and then click [Add] to add the target information

Click [Upload] and select the face image saved in the local PC. Then fill out the corresponding information and click [OK] to save.

Note: the resolution of the face image shall be less than 3840*3840.

● Batch Import

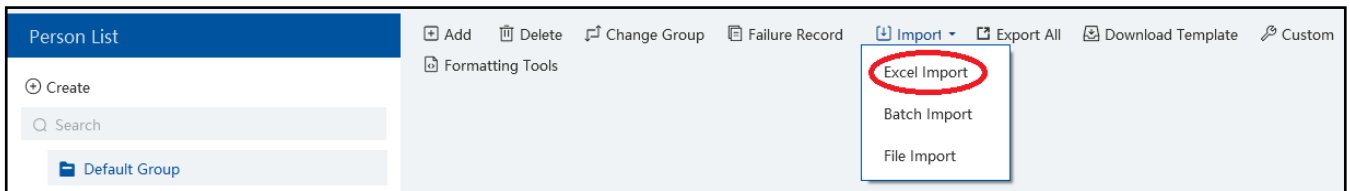
In the above interface, click [Download template] to export an Excel template and then fill out the corresponding information in the table as shown below.

After that, create a file named “Image” and then put the face images under this file.

Name	Birth Date	Gender	ID Type	ID No.	Country	Province	City	Group	Type of Work	Staff Number	Phone Number	Email Address	Remark	Picture
Helen	2024-02-01	Female	ID Card	123	USA	New York	Amityville	IT	Engineer	011111	13500000000	123456@123.com		Helen.jpg
David	2024-02-01	Male	ID Card	12	USA	New York	Amityville	IT	Engineer	011111	13500000000	123456@123.com		David.jpg

Put the image file and the personal information file into the same directory.

Click [Import]→[Excel Import]



Click [Import] and then select “Batch import” to import face pictures in bulk, but the target information must be modified manually.

Click [Import] and then select “File import”. You can select whether to search the sub folder.

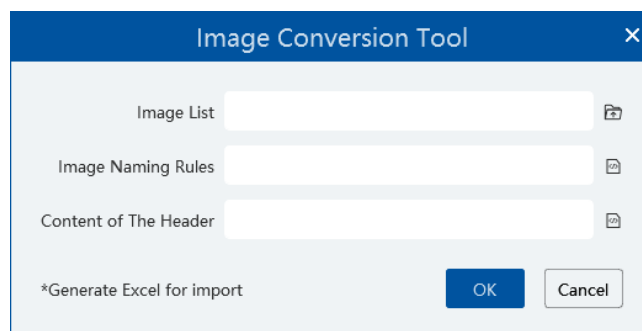
Search Subfolders: choose a folder including multiple subfolders and then all pictures in the folder and its subfolders will be imported.

Not Search Subfolders: the pictures in the folder will be imported, but the pictures in the subfolders will not be imported.

➤ Convert images to an Excel

Multiple images also can be converted to an Excel. Then click “Excel Import” to add targets. The setting steps are as follows.

1. Name the face images (like David_Male_1989-01-03_Engineer_Group1), separating each field with “_”.
2. Click on “Formatting Tools” to display image conversion Tool box. Click  to select the desired images.
3. Click  respectively to set the image naming rules and content of the header.



Note:

1. The naming sequence of each image selected must be the same. Please select the image naming rules in accordance with the sequential order of the name of the image.
2. The content of the header must contain those items of the image name and can be selected in any order.
3. The content of the header must contain name and group (face database), which can be entered in the image name in advance and also can be edited in the exported Excel.

- Modify or Delete Target



Name xyf
 Work ID /
 Gender Female
 Remark /




After the target is added, click  to modify; click  to delete.

Click  to view the target list as shown below.

Add Delete Change Group Failure Record Import Export Export All Download Template Custom Formatting Tools											
☐	Edit	Name	Birthday	Gender	ID Type	ID NO	Country	Province	City	Group	Work Type
☐		xyf	2023-10-16	Female	ID Card					Default Gro...	

Click “Custom” to customize the target display information.

Click “Change group” to change the group.

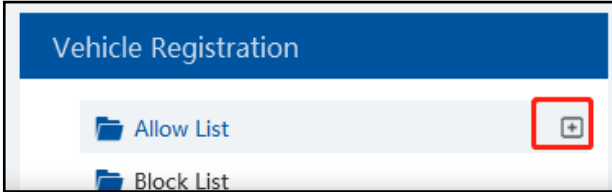
6.1 Vehicle Management

6.1.1 Add Vehicles

➤ Add vehicle groups for each vehicle list

Click  on the right of a vehicle list (Allow List/Block List/Temporary Vehicle) to add a vehicle group under the vehicle list as shown below.

Note: If you want to add vehicle groups under a vehicle list, you must enable license plate synchronization function by clicking Configuration→Server Configuration→System Setting first.



Add Group

* Name

OK Cancel

Select the desired vehicle list or vehicle group under a vehicle list and then click [Add] to add the relevant vehicle information.

Vehicle Registration

Allow List

Block List

Temporary Vehicle

Add New Vehicle

* Number Plate

Owner Input Method: ☒ Input Manually ☐ Select from person list

Name

Phone

Vehicle Type: Small Car

Vehicle Color: Black

License Plate Type

Start Time: 2023-10-17 00:00:00

End Time: 2023-10-17 00:00:00

Description

Add and Continue OK Cancel

➤ Binding devices for each vehicle group

Click  beside the group name to bind devices for this group. All vehicles under this group can be bound to the selected devices. After these devices are bound to this group, the vehicles you add later will automatically bind these devices.

Edit the binding

* Name: Group 1

Device

Selectable Device: 1/1

Selected Device: 0/0

Search

☒ default area

☒ Device Name

< > << >>

No choice

OK Cancel

Vehicle Registration

Allow List

Group 1

6.1.2 View, Modify or Delete Vehicles

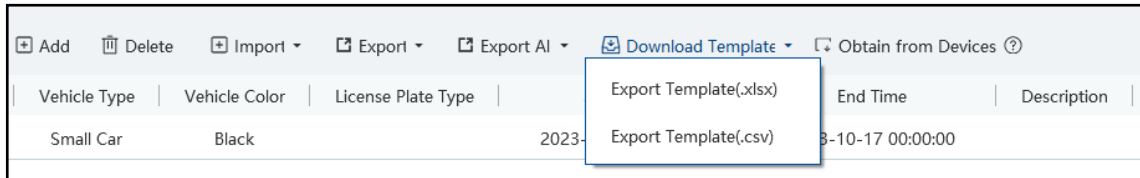
After you add the vehicle, you can view, modify or delete the vehicle information as needed.

Add Delete Import Export Export All Download Template Obtain from Devices							
Vehicle Type	Vehicle Color	License Plate Type	Start Time	End Time	Description	Operation	
Small Car	Black		2023-10-17 00:00:00	2023-10-17 00:00:00			

Select multiple vehicles and then click the [Delete] button to delete multiple vehicle information at once.

6.1.3 Import or Export Vehicles

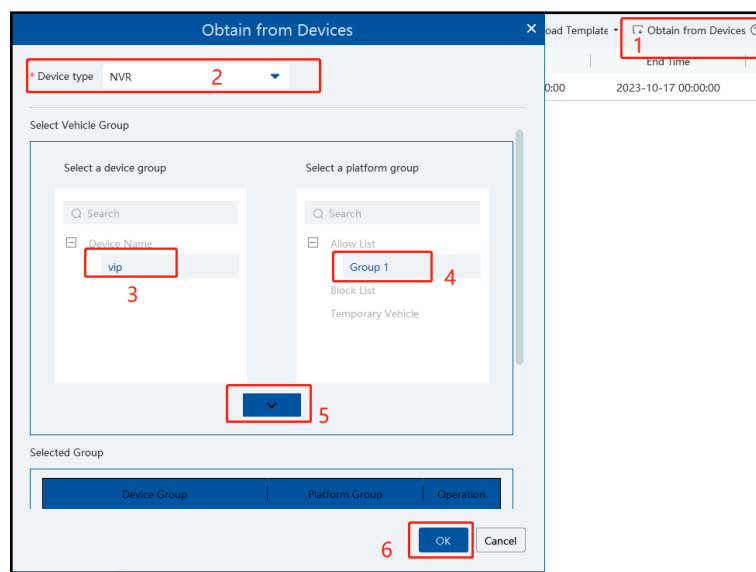
Click [Export Template]→Export Template(.xlsx/.csv) to export a template. Then fill out the relevant vehicle information.



After that, click [File import] to import the vehicle information. Click [Export] to export the added vehicle information.

You can also get vehicle information from license plate recognition cameras/NVRs. The setting steps are as follows.

1. Click "Obtain from Devices".
2. Select the device type.
3. Select vehicle list (Allow List/Block List/Temporary List) of the LPR camera/NVR.
4. Select a vehicle group of the platform.
5. Click  to add.
6. Click "OK" to synchronize the vehicle list of the selected device to the corresponding groups of the platform.



Note: If you want to get license plate information from devices, you must enable license plate synchronization function by clicking Configuration→Server Configuration→System Setting first.

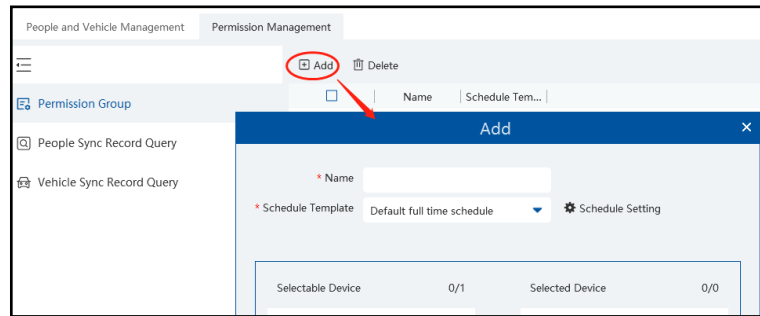
6.2 Permission Management

Click Home→People & Vehicle Management→Permission Management to go to the following interface.

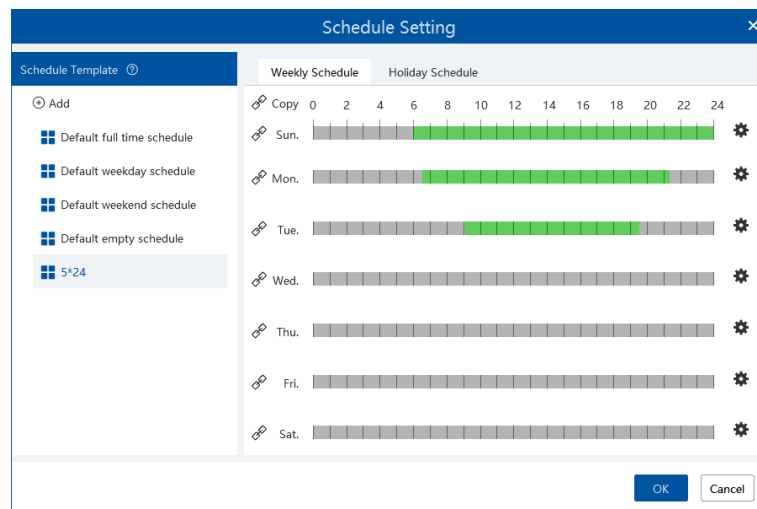
You can view the sync records or bind the camera to the group or people.

➤ Add Permission Group

In the permission group interface, click [Add] to add a permission group. Enter the name and set the schedule and devices as needed.



Click “Schedule Setting” to set the desired schedule. You can set weekly schedule and holiday schedule as needed.



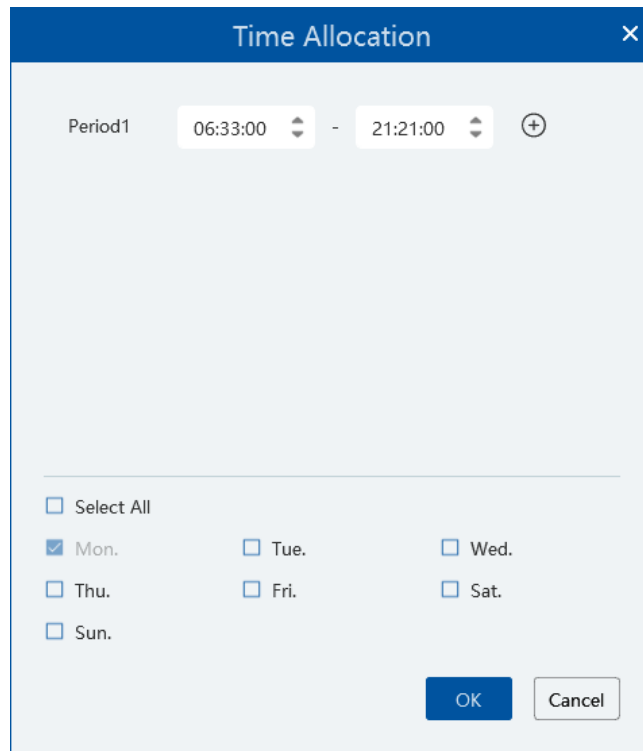
Click [Add] to add a new schedule template name. Double click the schedule name to modify it. Then you can select the schedule and set it as needed.

● **Weekly Schedule:**

Set the scheduled time from Monday to Sunday for a single week. Each day is divided in one hour increments. Green means scheduled. Blank means unscheduled.

Add: Add the schedule for a special day. Drag the mouse to set the time on the timeline. Or click  to manually set the time period;

click  to add new time period.



Time Allocation [X]

Period1 06:33:00 - 21:21:00 (+)

☐ Select All

☒ Mon. ☐ Tue. ☐ Wed.

☐ Thu. ☐ Fri. ☐ Sat.

☐ Sun.

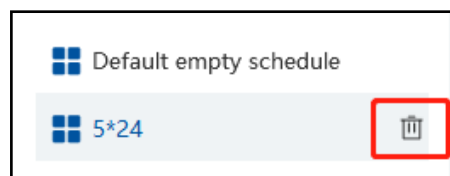
[OK] [Cancel]

You can copy the above time period to other days by checking the relevant days. After that, click [OK] to save the settings.

Additionally, you can also copy the time period by clicking . For example, click  in front of Sunday, Monday and Tuesday, and then drag the mouse on the timeline of one of them. After that, other days that enable  will automatically copy the set time period. You can also click  next to "Copy" and then drag the mouse on the timeline of one day, and then the other days of the week will automatically copy the set time period.

Erase: Drag the mouse on the scheduled time period to delete the set time.

Delete Schedule: Put the cursor on the schedule name and then a deletion icon will appear. Click it to delete the schedule.



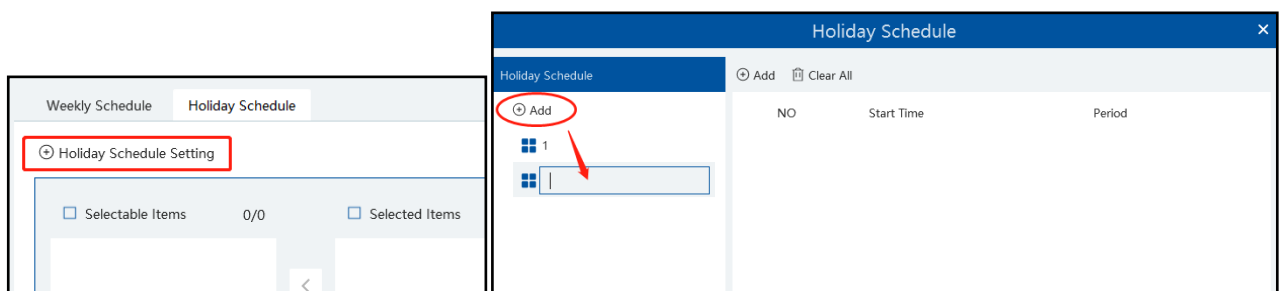
Default empty schedule

5*24 

● Holiday Schedule

Set the scheduled time for a special day, such as a holiday.

1. Click the "Holiday Schedule" tab to enter the holiday schedule page.



Holiday Schedule [X]

Weekly Schedule | **Holiday Schedule**

Holiday Schedule Setting

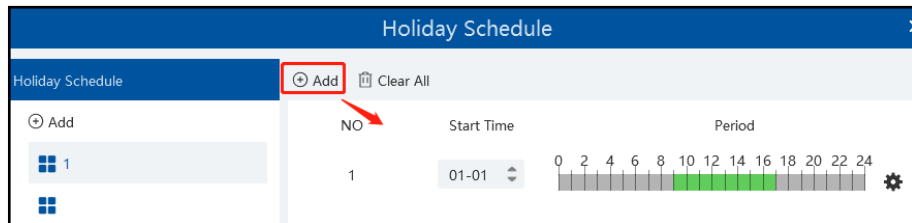
☐ Selectable Items 0/0 ☐ Selected Items

Holiday Schedule [Add] [Clear All]

NO	Start Time	Period
1		

2. Click "Holiday Schedule Setting" to set holiday schedule. Click "Add" on the left panel to add a new holiday schedule. Enter the holiday schedule name as needed.

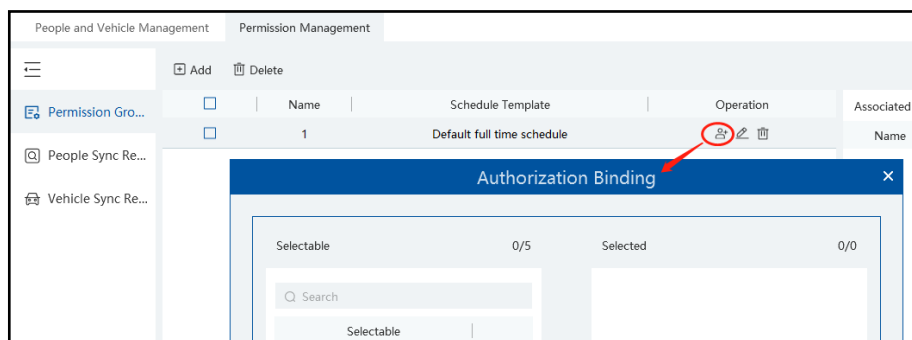
3. Select the holiday schedule. Click “Add” on the right panel to set date and time period.
4. Drag the mouse on the timeline to set the time period or click  to manually set the time period. Click “Clear” to clear all information of the current holiday schedule.
5. Click [OK] to save the settings.



Note: Holiday schedule takes priority over weekly schedule.

➤ Permission Binding

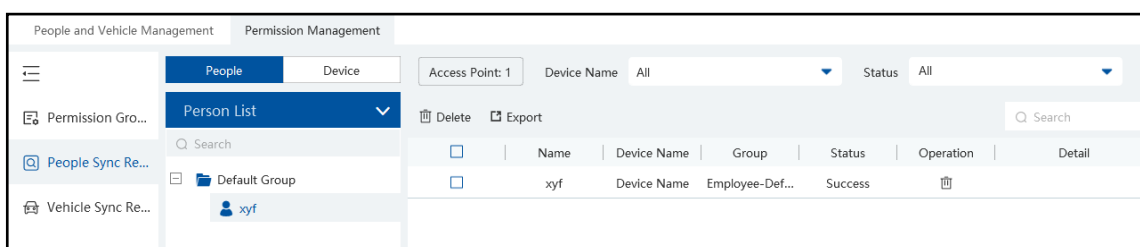
Click  to bind the group or person to the selected devices.



After the binding is complete, you can modify or delete the permission group as needed.

➤ People Sync Record Query

Click “People Sync Record Query” to view the permission binding status of each person.



After the permission binding is complete, you can click  to delete the sync record here.

Note: 1. When the device is offline, the target synchronized to it cannot be deleted. Then you can delete the synchronization records here and then delete the target.

2. The added group or person must be bound with one or more cameras, or the face comparison result will not be gotten by the

platform.

➤ Vehicle Sync Record Query

Click “Vehicle Group” or “Device” to view the sync status of all vehicles under each vehicle group or device.

People and Vehicle Management

Permission Management

Vehicle

Device

Vehicle Group

Allow List

Group 1

Block List

Temporary Vehicle

Permission Group

People Sync Record Query

Vehicle Sync Record Query

Device Name

All

Status

All

Resynchronize

Delete

	Name	Device Name	Group	Delivery status	Operation	Detail
☐	ABC123	Device Name	Group 1	Success		
☐	3597	Device Name	Group 1	To be issued		The vehicle license plate number already exists
☐	5858	Device Name	Group 1	Success		

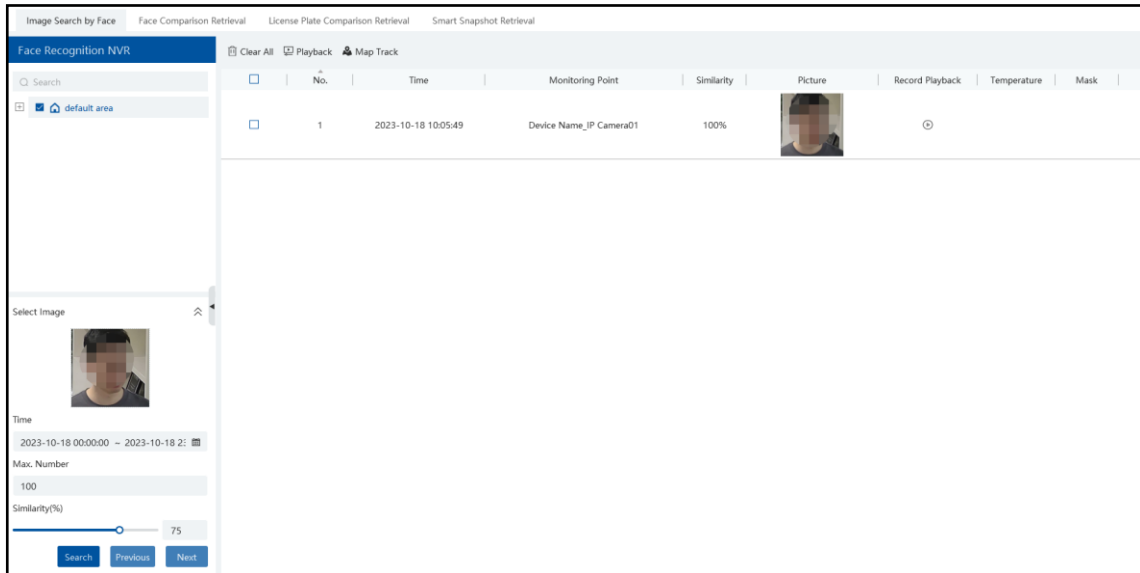
Note: If you want to view the vehicle sync records, you must enable license plate synchronization function by clicking Configuration→Server Configuration→System Setting first.

7 Search

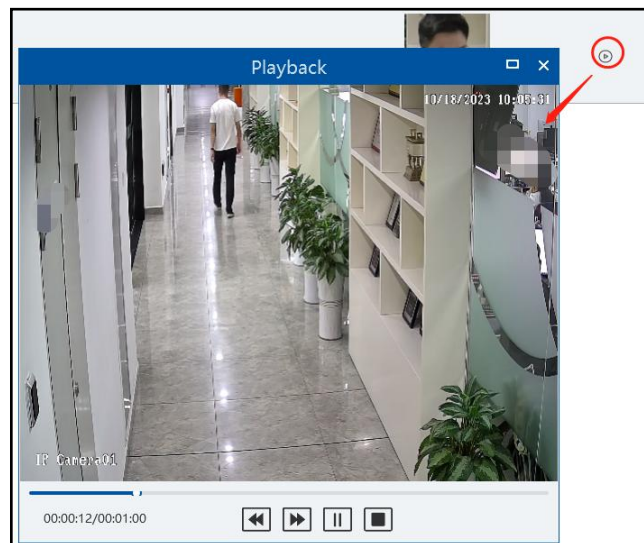
7.1 Image Search by Face

1. Select a picture and picture source.
2. Set the start time and the end time.
3. Set the maximum count and similarity.
4. Click [Search].

Note: Only face recognition NVRs added to this platform support this function.

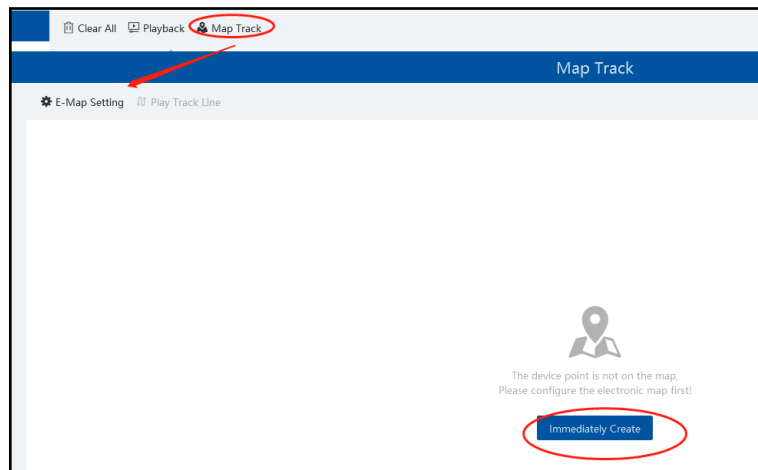


Click  to play the record in a small window.



- **E-Map Track View:**

Create an E-map. You can create or delete an E-map in this interface. The hot spot can be added to the E-map too.

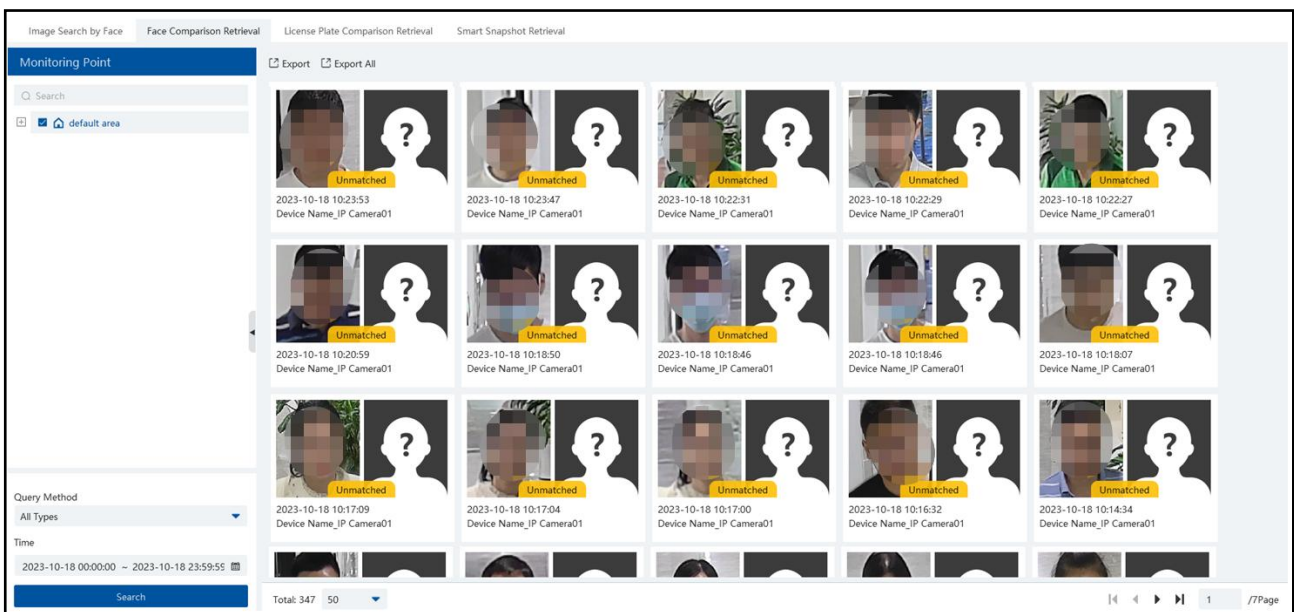


Play Track Line: Click this button to play the track line on a map.

Playback by Tracks: Click this button to play the track video.

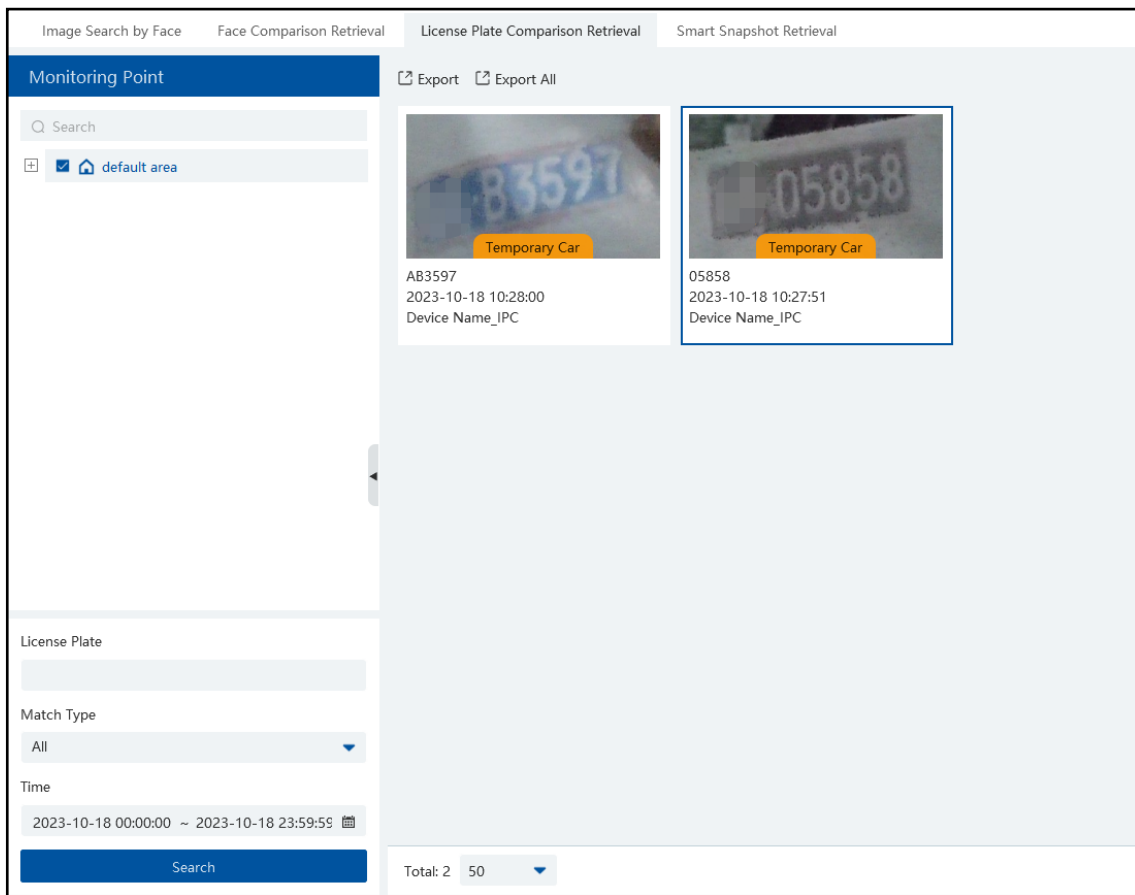
7.2 Face Comparison Search

1. Go to Search → Face comparison retrieval interface.
2. Select the IPC and query method. Then select match type or target as needed.
3. Set the start and end time and then click [Search] to search the face pictures.



7.3 License Plate Comparison Search

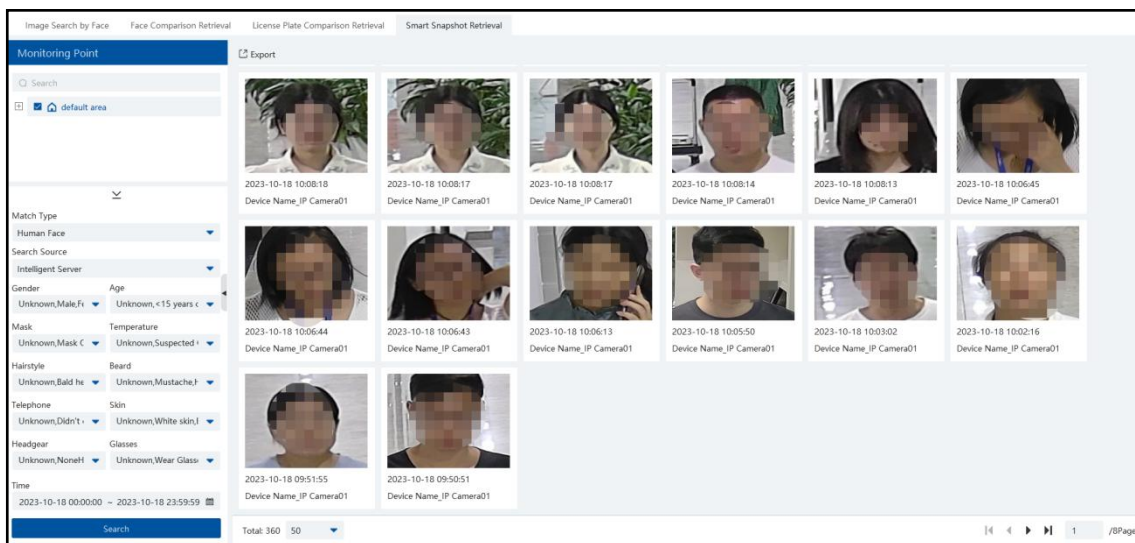
1. Select the camera.
2. Enter the license plate and select the match type.
3. Set the start time and end time.
4. Click [Search]



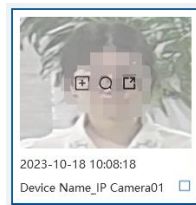
7.4 Smart Snapshot Search

The snapshot results from the intelligent server and face recognition devices can be searched. You can search the snapshots of human face, human body, motor vehicle and non-motor vehicle.

For example: Search faces from intelligent server



If the snapshot type is human face, put the cursor on the captured picture and then some shortcut buttons will be displayed.

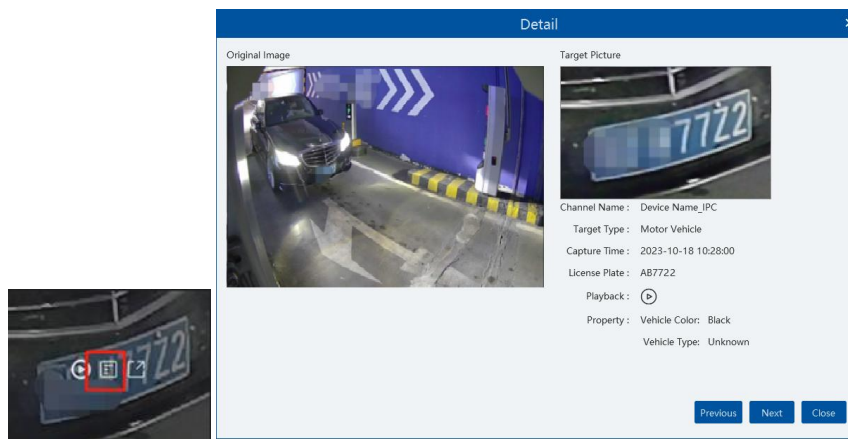


Click  to add the capture picture to the library. Select the library on the left and then fill out the information of this target. Click [OK] to add.

Put the cursor on the captured picture and then click  to quickly search images by this picture.

Put the cursor on the captured picture and then click  to quickly download the captured picture.

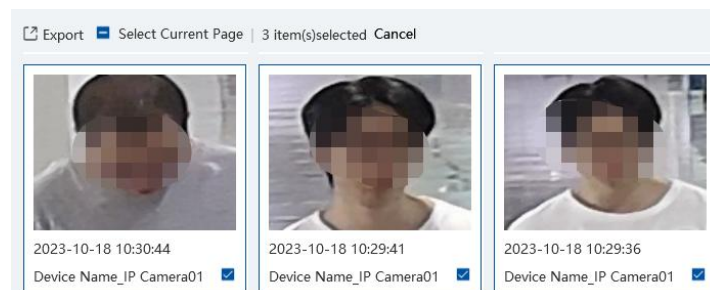
Search vehicles from intelligent server:



Click  to quickly skip to the playback interface and play the record.

Click  to view the snapshot details, including the original image, target picture, snapshot type, snapshot time and so on.

Select the searched pictures as shown below and click [Export] to export the selected pictures.



You can also export all searched pictures in the current page once by checking "Select Current Page" and clicking [Export].

Search vehicles from face recognition NVR:

Monitoring Point

default area

Match Type

Motor Vehicle

Search Source

Face Recognition NVR

Event Type

All

License Plate

Vehicle Color

Unknown,Red,Oran

Vehicle Type

Unknown,Saloon C

Vehicle brand type

All

Time

2023-10-18 00:00:00 ~ 2023-10-18 23:59:59

Search

Export



2023-10-18 10:27:57
Device Name_IPC



2023-10-18 10:27:48
Device Name_IPC

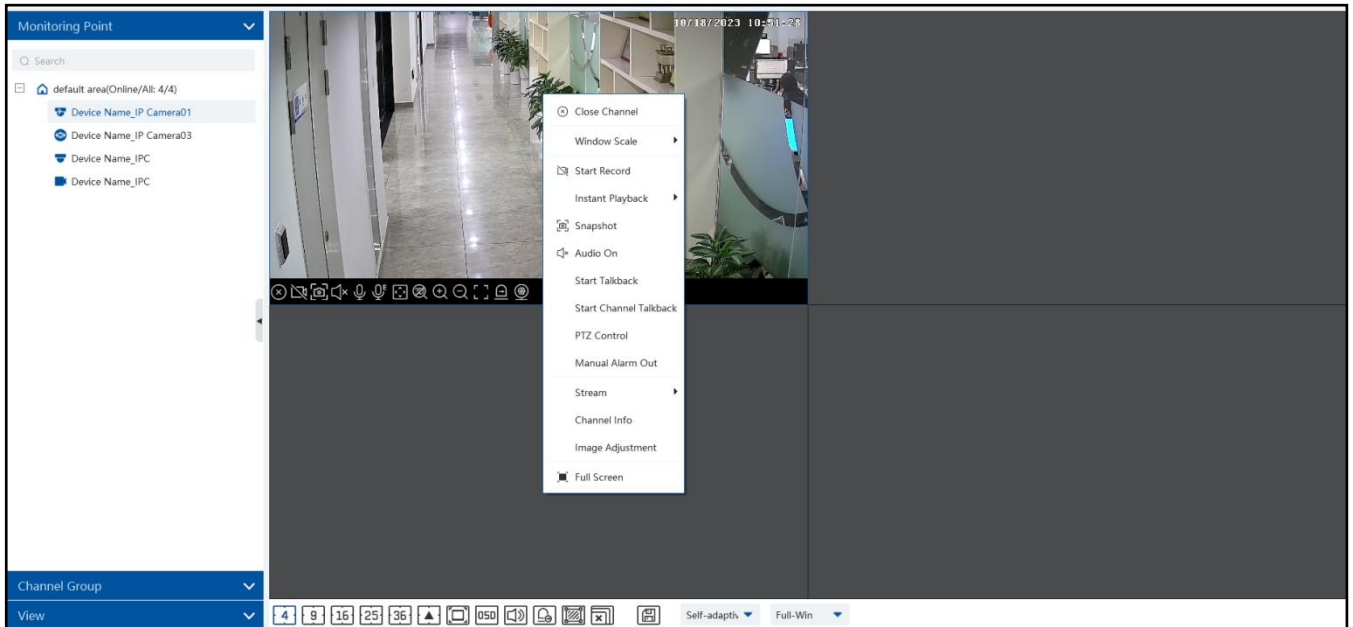
Total: 2 50

Click  to play back the record in a small window; click  to quickly download the captured picture.

8 Video Preview

8.1 Video Preview

Go to Home→Video Preview interface as shown below.



The descriptions of the video preview buttons are as follows.



Button	Description	Button	Description
1	Screen display mode; click  to view more screen display modes. Please select as needed.	6	Show/hide target tracking box
2	Full screen	7	Close all previews
3	Enable/disable OSD	8	Save the current view mode
4	Enable/disable broadcast	9	Choose the camera stream
5	Manual alarm output		

Channel stream: main stream, sub stream, third stream and self-adaptive stream can be optional. When the third stream is selected, the system will automatically switch to sub stream if the channel/camera doesn't support the third stream.

4:3/16:9/Original Aspect Ratio/Full-Win: window display ratio, please select it as needed.

Toolbar on the display window:

Button	Description	Button	Description
	Close image		3D zoom in
	Start/stop recording		Zoom in
	Snapshot		Zoom out
	Enable/disable audio		Fit to window
	Enable/disable talkback		Manual alarm output
	Enable/disable channel talkback		Monitoring point setting (camera setting)
	PTZ control		

When the IPC under the DVR/NVR device has access to the channel, click  to enable two-way audio between the DVR/NVR and the monitor client; click  to enable two-way audio between the IPC and the monitor client.

Right-click button function:

Menu	Description	Menu	Description
Close Channel	Close image	Start Channel Talkback	Enable/disable two-way audio between the channel and the monitor client
Start Record	Start/stop recording	Channel Info.	Display channel name, IP address and the current stream
Instant Playback	Click it to play back immediately	Stream	Choose video stream
Audio ON	Enable/disable audio	Full Screen	Display image in full screen
PTZ Control	Click it to show PTZ control panel	Image Adjustment	Set the image's brightness, saturation, contrast and so on
Snapshot	Capture images	Manual Alarm Out	Click it to select alarm output device and then trigger alarm out manually
Start Talkback	Enable/disable two-way audio between the device (eg. NVR) and the monitor client		

4:3/16:9/Original Size/Full Screen: screen display proportion; please select it as needed.

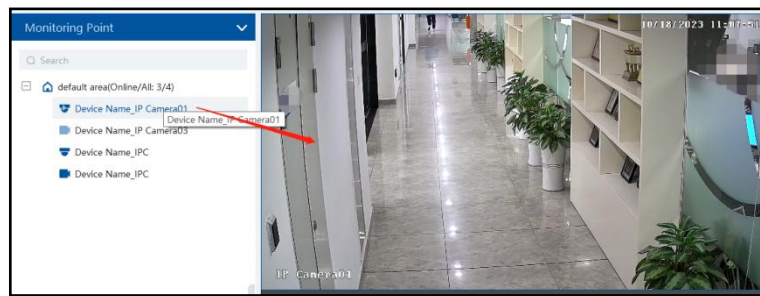
Note: the platform only can enable audio of one window. If the audio is enabled in one window, the audio in previous window will be disabled.

8.1.1 Monitoring Point View

● Start View

To start video preview, please drag cameras from the list to the right display window or select a window and then double click the camera.

The image can be dragged to any window at random.



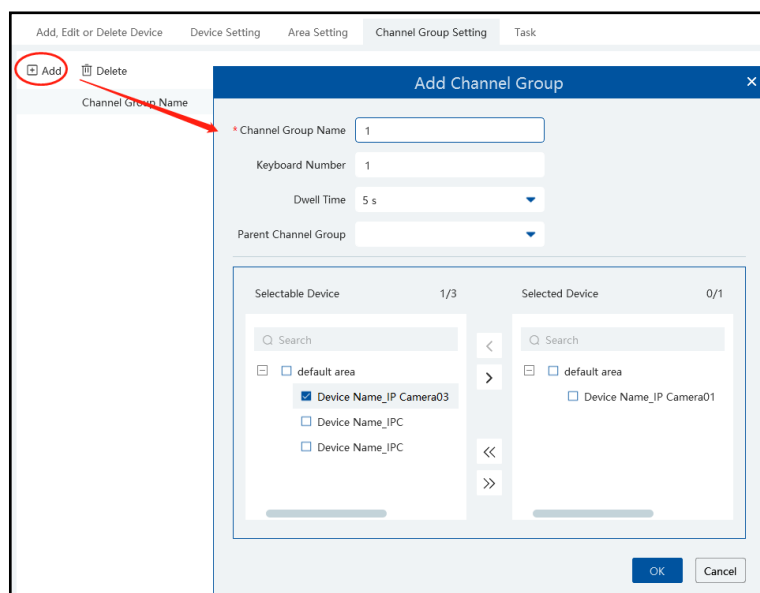
● Stop View

- ① Place the cursor on the video preview window to display the menu toolbar and then click  to stop viewing.
- ② Right click on the video preview window and then select "Close Channel" to stop viewing.
- ③ Click  on the toolbar of the video preview interface to stop all videos.

8.1.2 Channel Group View

➤ Channel Group Setting

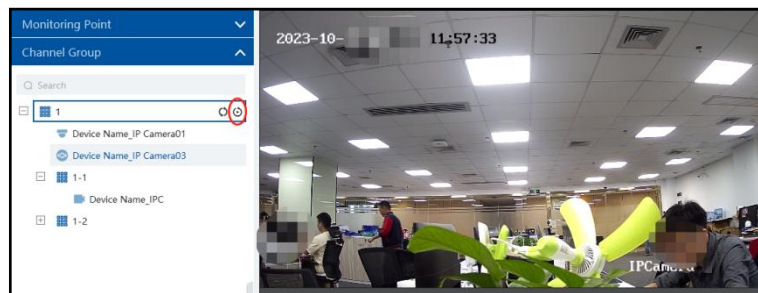
- ① Go to Home → Channel Group Setting interface as shown below.



- ② Click [Add].
- ③ Enter channel group name, channel group and dwell time.
- ④ Select the parent channel group.
- ⑤ Add channels to the channel group. Check the desired channels and click  to add channels; choose the selected channel and click  to remove those channels; Click  to add all channels; click  to remove all selected channels. You can also enter the key words to search the channels and then select them.
- ⑥ Click [Ok] to save the settings.

➤ Start Channel Group View

After the channel group is set successfully (See Channel Group Setting), go to video preview interface as shown below.



You can start the channel group view as follows.

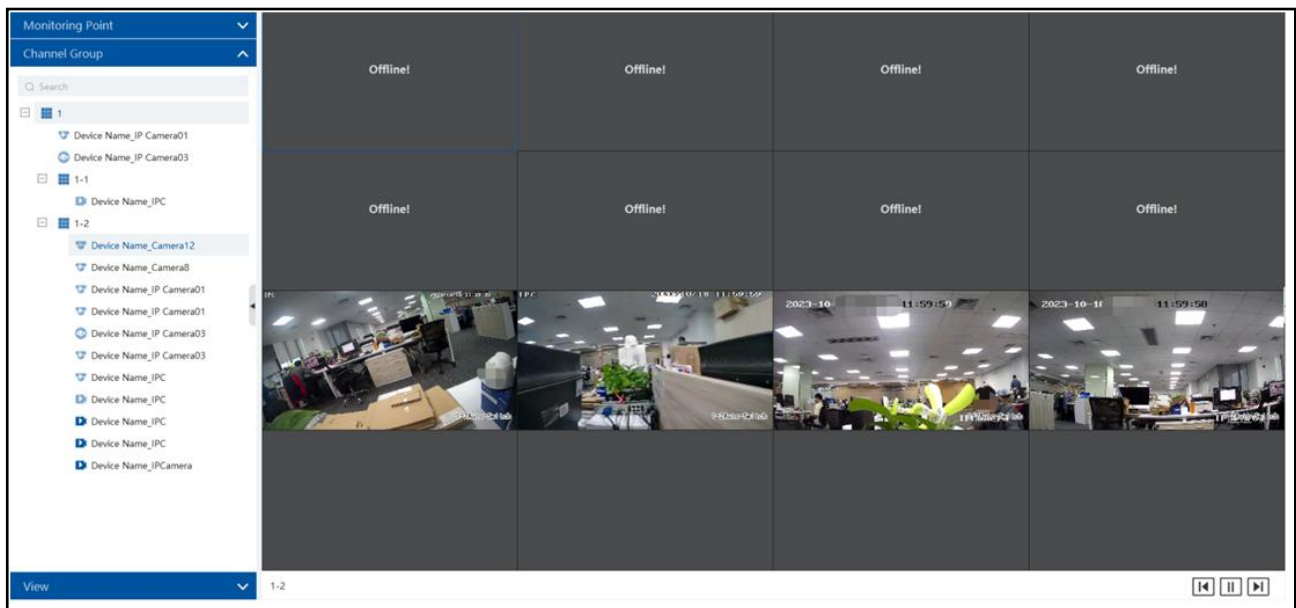
1. Choose the screen display mode according to the channel number of the channel group. Select a window and then double click the channel group name to play all channels in the group.

2. In the current screen display mode, select a window and then click  beside the channel group name to play all channels of the channel group in this window in sequence. (Put the cursor on the channel group name to display )

If there is only one sub channel group under the parent group, select a window and then click  next to the parent group name to play all channels in the parent group and the sub channel group in the window in sequence.

Select a window and click  next to the sub channel group to play all channels of the sub channel group in this window in sequence.

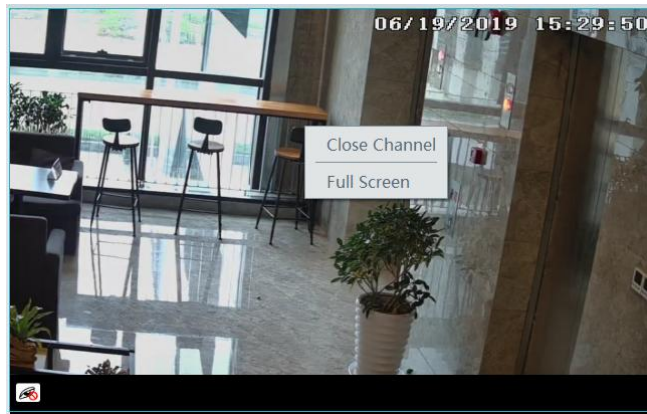
3. If there are several sub channel groups under the parent channel group, click  next to the parent group name and then all sub channel groups will play in sequence. The screen display mode will automatically adapt to the channels of the sub group.



Click  to play the previous sub channel group; click  to play next sub channel group; click  to stop auto switch among the sub channel groups.

➤ Stop Channel Group View

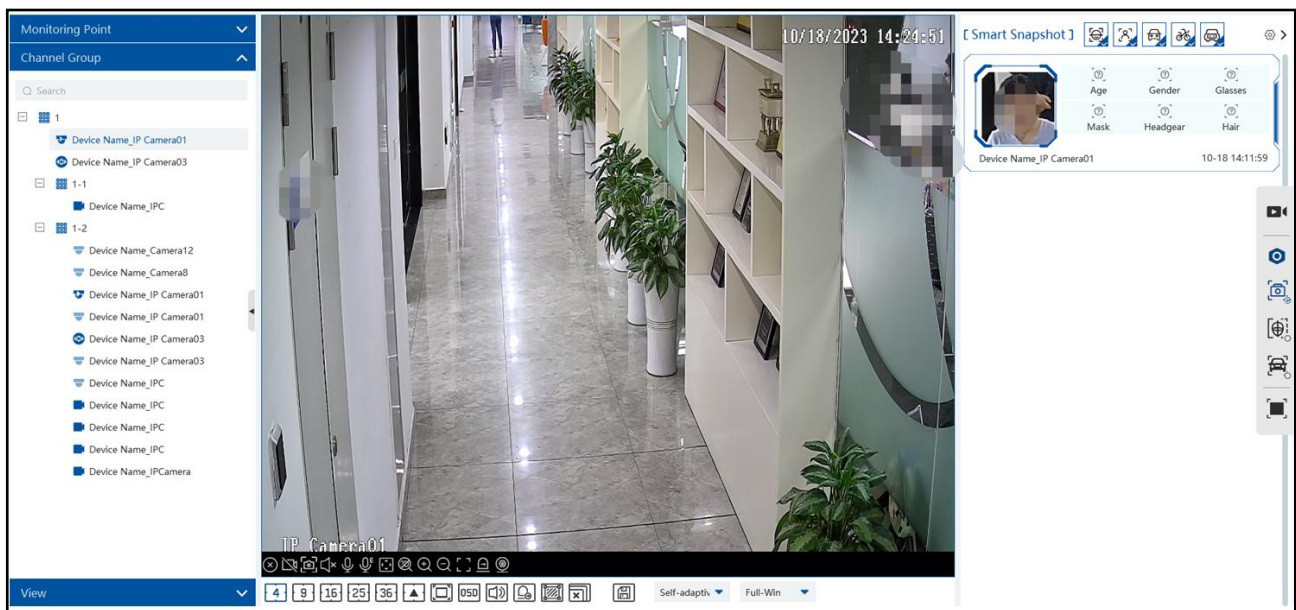
- ① Place the cursor on the auto-switch window and then click .
- ② Right click the auto-switch window and then click "Close Channel" to stop viewing.
- ③ Click  on the toolbar of the live view interface to stop all live view.



8.2 Smart View

In the live view interface, click  on the right of the interface. A menu bar will be shown on the interface as shown below. Then you can switch the preview mode between video preview and smart viewing mode.

Note: : it is a smart mode icon but not a functional button. You must click the smart display button under it to show the corresponding results.



The descriptions of the button on the right:

Menu	Description	Menu	Description
	Preview only mode		Smart mode icon
	Smart Snapshot: real-time display of snapshots, including face, human body, motor vehicle, non-motor vehicle and vehicle plate.		Face Comparison: Real-time display of face comparison results

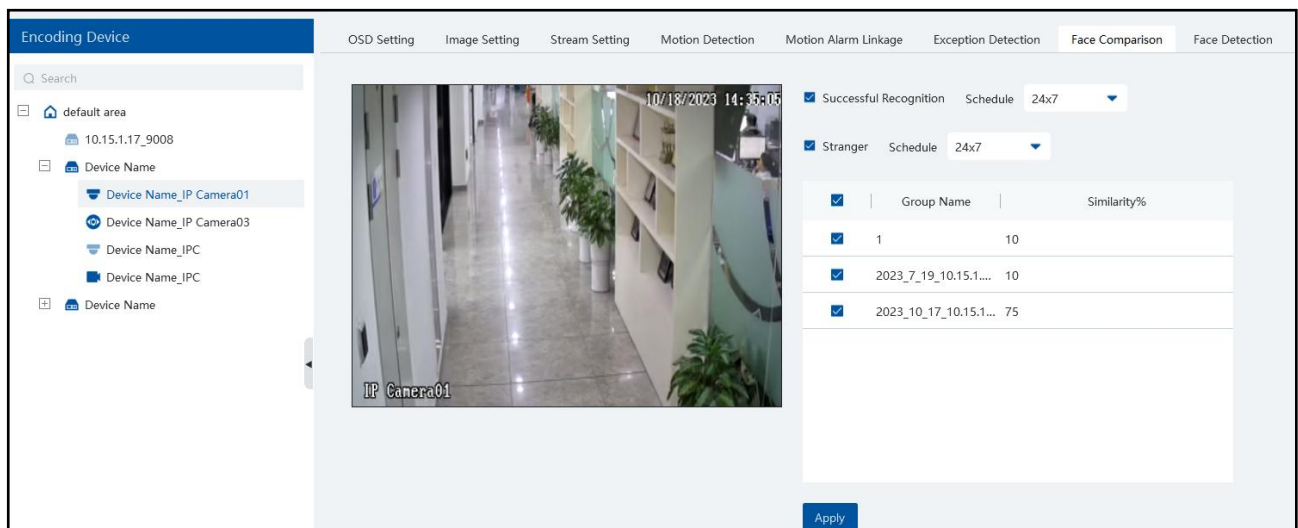
	Plate Comparison: Real-time display of license plate comparison results		Full Screen under smart mode
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8.2.1 Face Comparison

If it is the first use of face comparison function, please configure it in the following order.

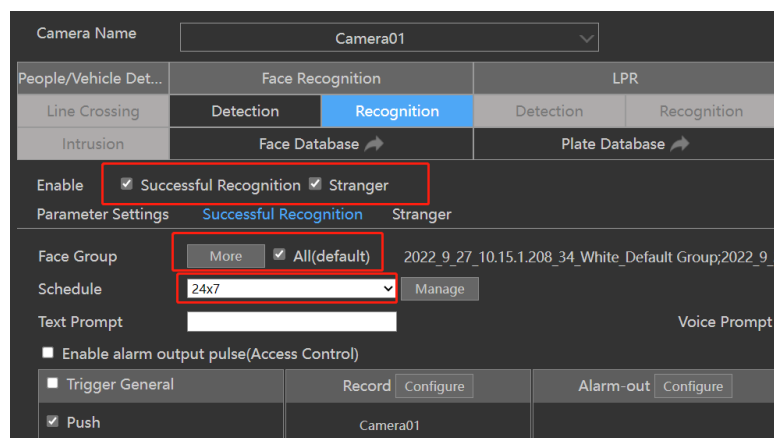
Add face comparison device → Create a group → Add targets to the group → Set task → Real-time View → Search faces

1. Go to Home → Resource Management → Add, Edit or Delete Device interface to add face recognition devices.
2. Create a group, add targets to the group and bind permission for them. Please refer to [Group Management](#) for details.
3. Set the task for these added face comparison device. Refer to [Task Management](#) for details.
4. For the added NVR with face recognition function please set the face comparison parameters by entering Resource Management → Device Setting interface. Refer to the following interface.

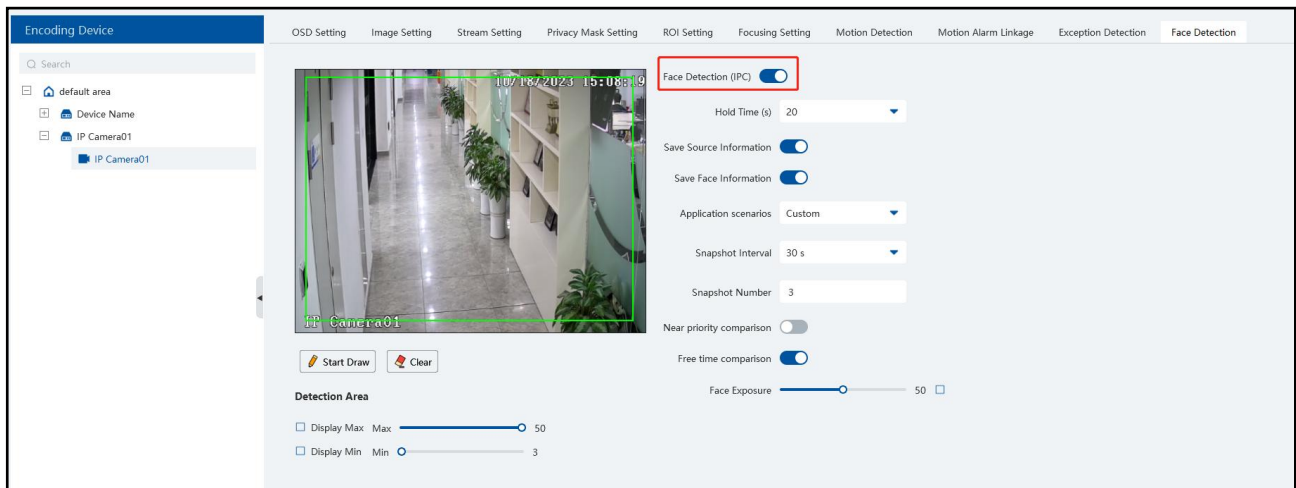


Please select “Successful Recognition” or “Stranger” as needed and then set the schedule separately. After that, check the group and set the similarity. Finally, save the settings by clicking [Apply].

If the face comparison settings cannot be set according to the above-mentioned way, you can log in the web client of the NVR and then configure face recognition to realize the auto report of the face match result as shown below.

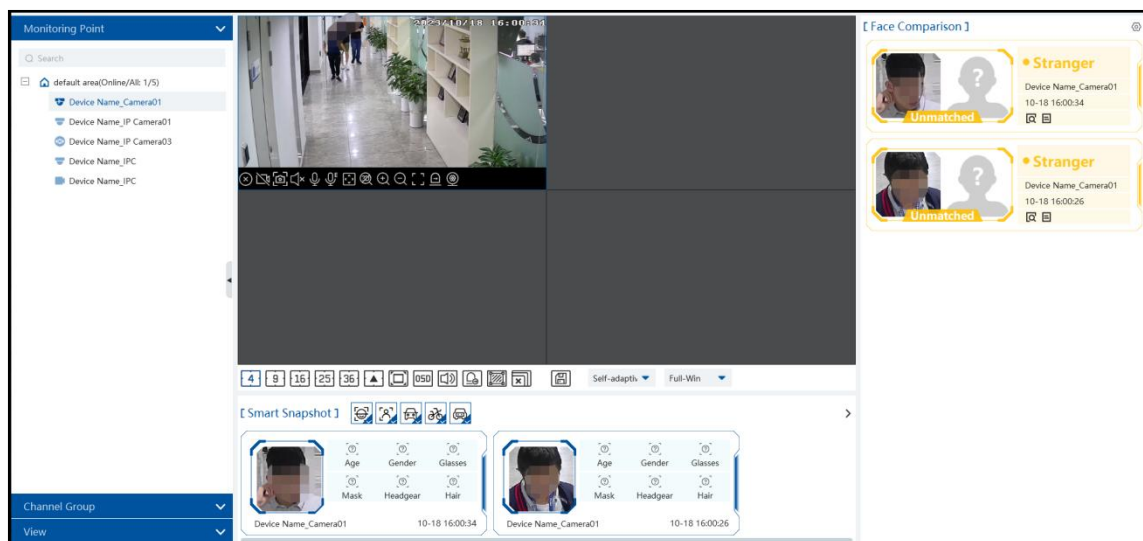


Additionally, please make sure the face detection function is enabled for the AI IPC (click Device Setting → Face Detection).

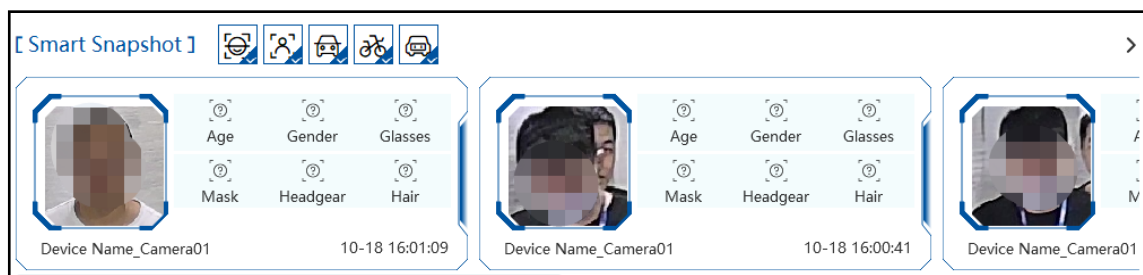


● View the real-time snapshot and comparison result

Face capture results can be pushed by the cameras with face detection function. Human body/motor vehicle/non-motor vehicle capture results can be pushed by the cameras with human/vehicle classification function. Face Comparison and license plate comparison result can be pushed after the face/license plate comparison is configured, even if the corresponding cameras are not playing in the live view interface.



In the smart snapshot area, click the corresponding icon (face/human body/motor vehicle/non-motor vehicle/plate) to filter the display of smart snapshots. Disable the selection and then the corresponding smart snapshots will not be displayed. Click  button to quickly go to the smart snapshot retrieval interface.



For attribute display settings, please refer to snapshot attribute settings for details.

Note: If you want to view the detailed attribute/feature information of the snapshot images, you should add the AI IPC with video metadata function and this function must be enabled first.

Quickly adding the detected target to the face database:

Put the cursor on the face snapshot and then click +. The following window will pop up. Select the group and then fill out the relevant information to add.

Click to quickly skip to the image search by image interface.

The captured picture can be exported. Click and then select the export path and then click [OK] to export

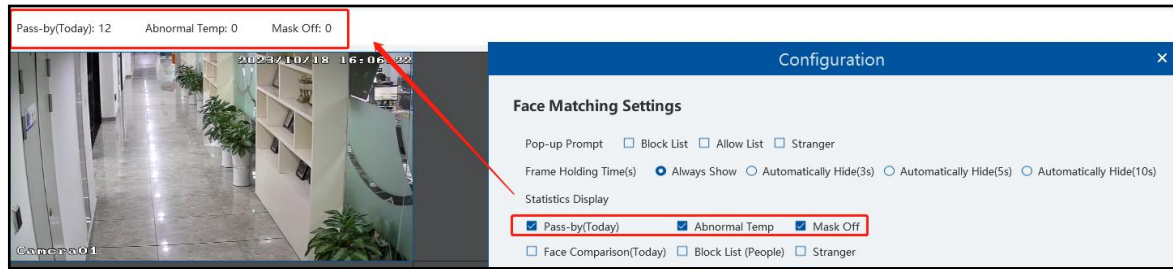
● Face Comparison Display Settings

Click on the right corner of the live interface to display the configuration window as shown below. One or more items can be selected.

Pop-up prompt: if enabled, the alarm box of the corresponding face comparison result will pop up. If disabled, the alarm box will not pop up.

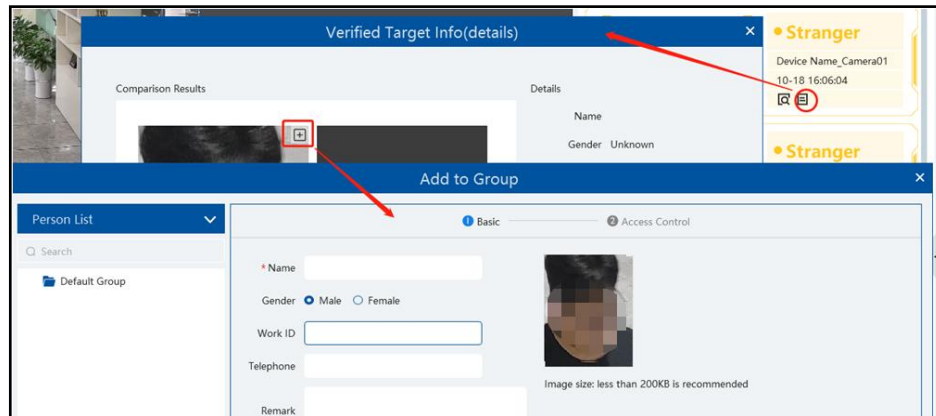
Frame Holding Time: select the alarm pop-up window holding time as needed.

Statistics display: If selected, the corresponding statistical information will displayed on the top of the preview window.

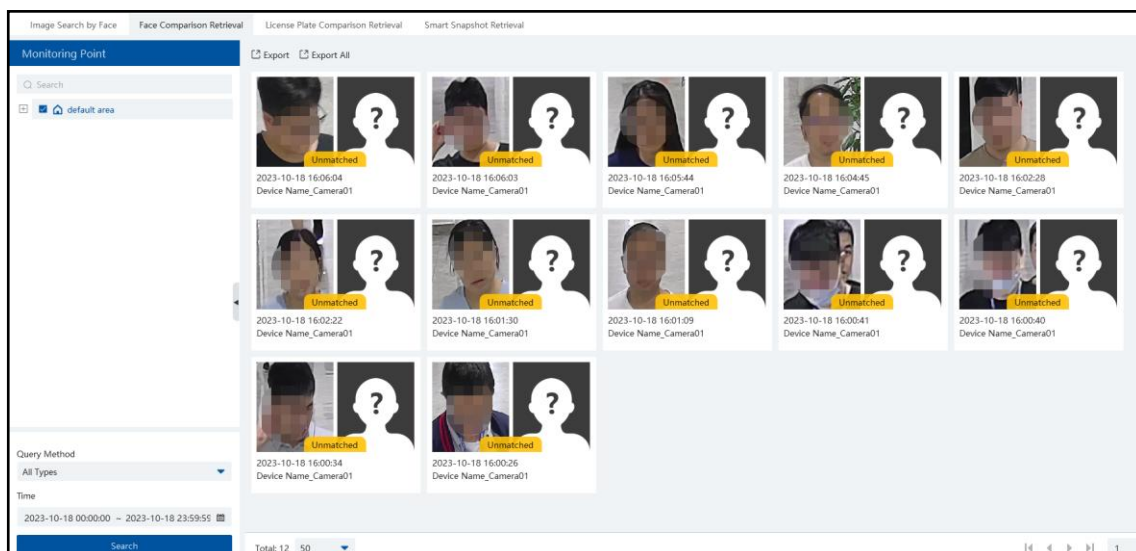


● Face Comparison Records

Click  to view the face comparison details. Click  to quickly add the captured face picture to the face database.



Click  to quickly enter the face comparison retrieval interface. Select the camera and click [Search] to search the face comparison results.

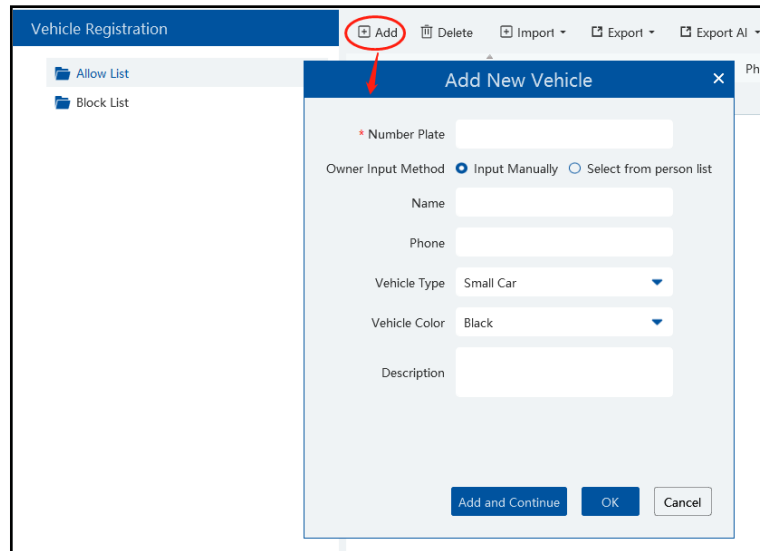


8.2.2 License Plate Comparison

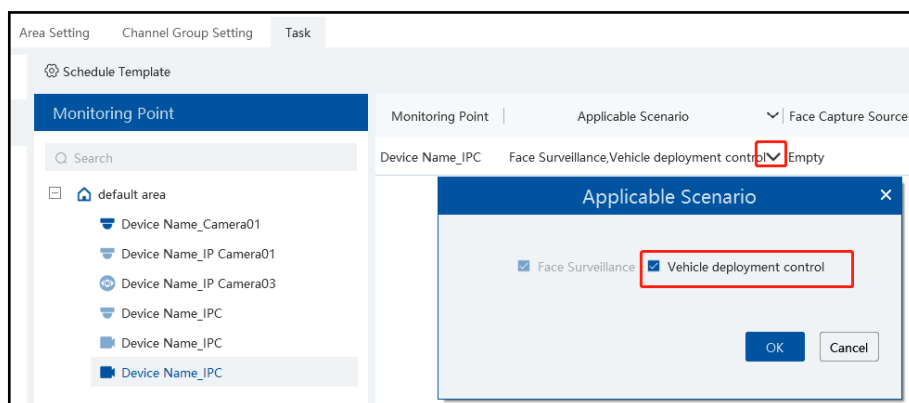
If this is the first time for you to set the license plate recognition function, please follow the procedures.

Enter Group Management → People & Vehicle Management → Vehicle Registration → Add Vehicles → Task Settings → View Real-time License Plate Comparison Results → Search License Plate Comparison Result

1. Go to People & Vehicle Management → Vehicle Registration interface. Click [Add] to add the vehicle information to Allow List or Block List.



2. Click the “Task” tab to setting license plate recognition task. Select the license plate recognition camera and then click applicable scenario. Select “Vehicle deployment control” and click “OK”.



3. Ensure that the license plate recognition IPC has already enabled the license plate detection function.

● License Plate Capture and Comparison Settings

Pop-up prompt: if enabled, the alarm box of the corresponding license plate comparison result will pop up. If disabled, the alarm box will not pop up.

Vehicle Matching Settings

Pop-up Prompt ☒ Block List ☒ Allow List

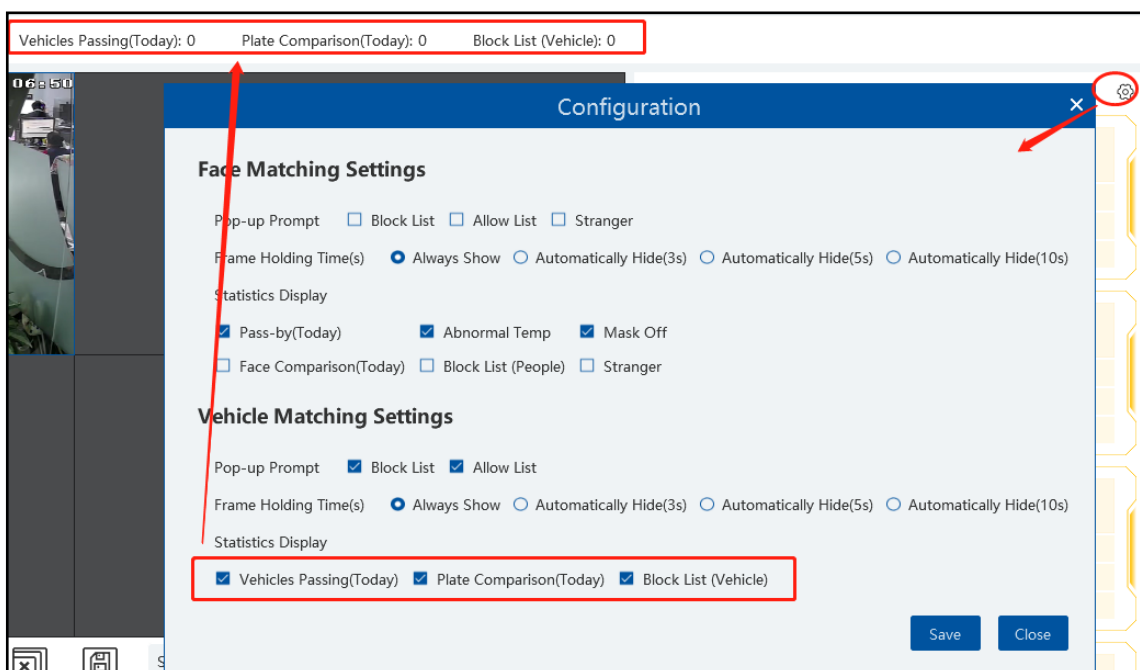
Frame Holding Time(s) ☒ Always Show ☐ Automatically Hide(3s) ☐ Automatically Hide(5s) ☐ Automatically Hide(10s)

Statistics Display

☐ Vehicles Passing(Today) ☐ Plate Comparison(Today) ☐ Block List (Vehicle)

Frame Holding Time: select the alarm pop-up window holding time as needed.

Statistics display: If selected, the corresponding statistical information will displayed on the top of the preview window.



● License Plate Capture Records

Click  to view the license plate capture details.

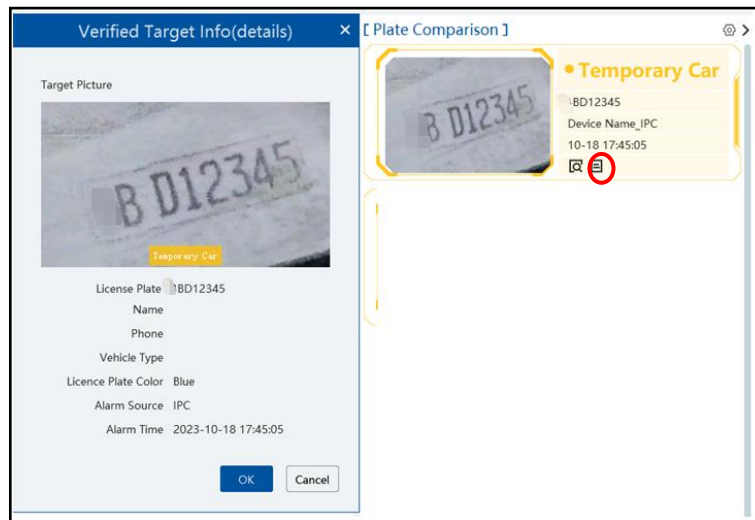


Click  to quickly go to the record playback interface.

Note: if you don't set the record schedule or record linkage is not configured for the corresponding events, no record will be searched after you enter the record playback interface.

- **License Plate Comparison Records**

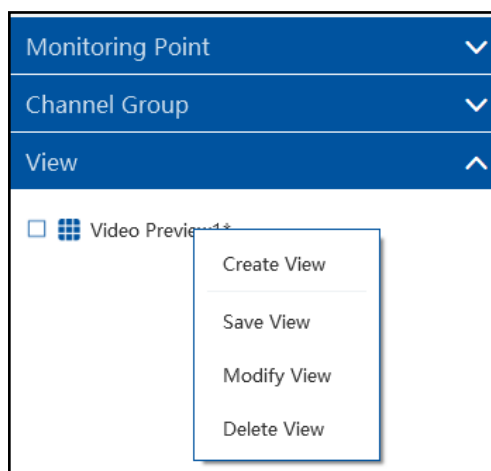
Click  to view the license plate comparison details.



Click  to quickly enter the vehicle plate comparison interface. You can search the captured vehicle plate as needed.

8.3 Plan View

In the video preview interface, select "View" on the left menu bar.



- **Add View Plan:**

① Right click "Video Preview 1" and then select "Create View" or click  to add a new view plan. Clicking "Create View" to prompt an adding view window. Enter the view name and click [OK] to set view plan.

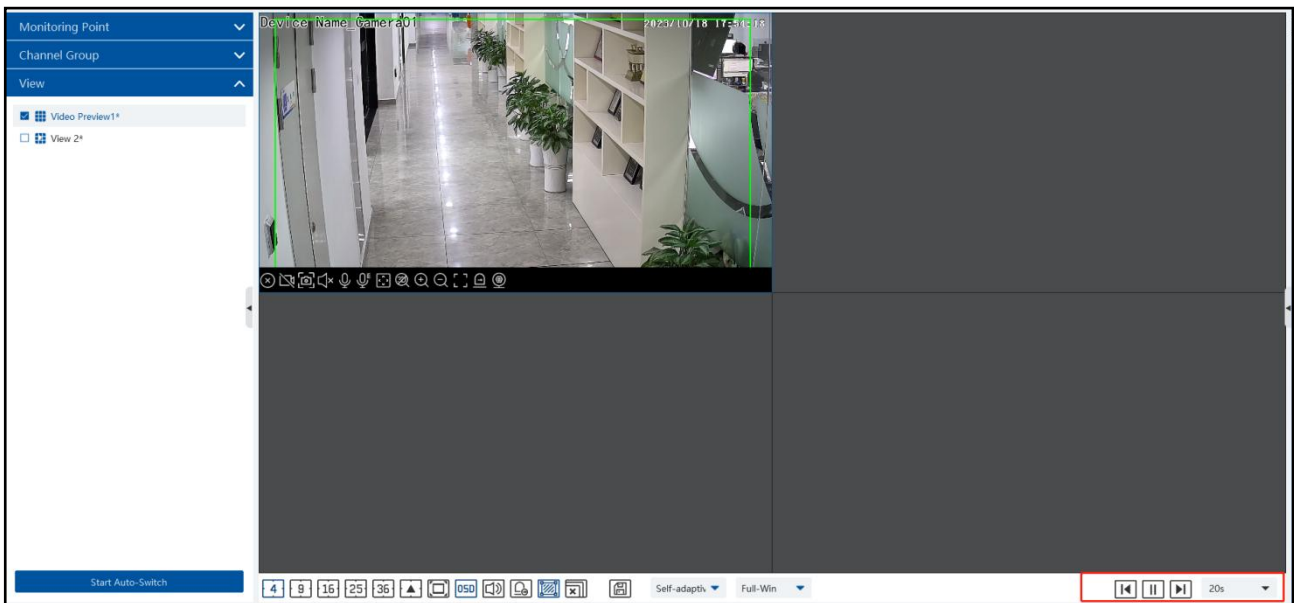
- ② Select screen display mode and then drag monitoring points or channel group to each window.
 - ③ Click “View” on the left menu and then right click the newly added view name. Select “Save View” on the pop-up menu to save the view plan or click  on the live view interface to save the view plan.
- Double click view name to call the view plan.

● Modify or Delete View Plan

Select the added view and then right click to prompt a pop-up window. Select “Modify View” or “Delete View” to modify or delete the view plan.

● Start/stop auto-switch

If multiple view plans saved, you can play these views in sequence.

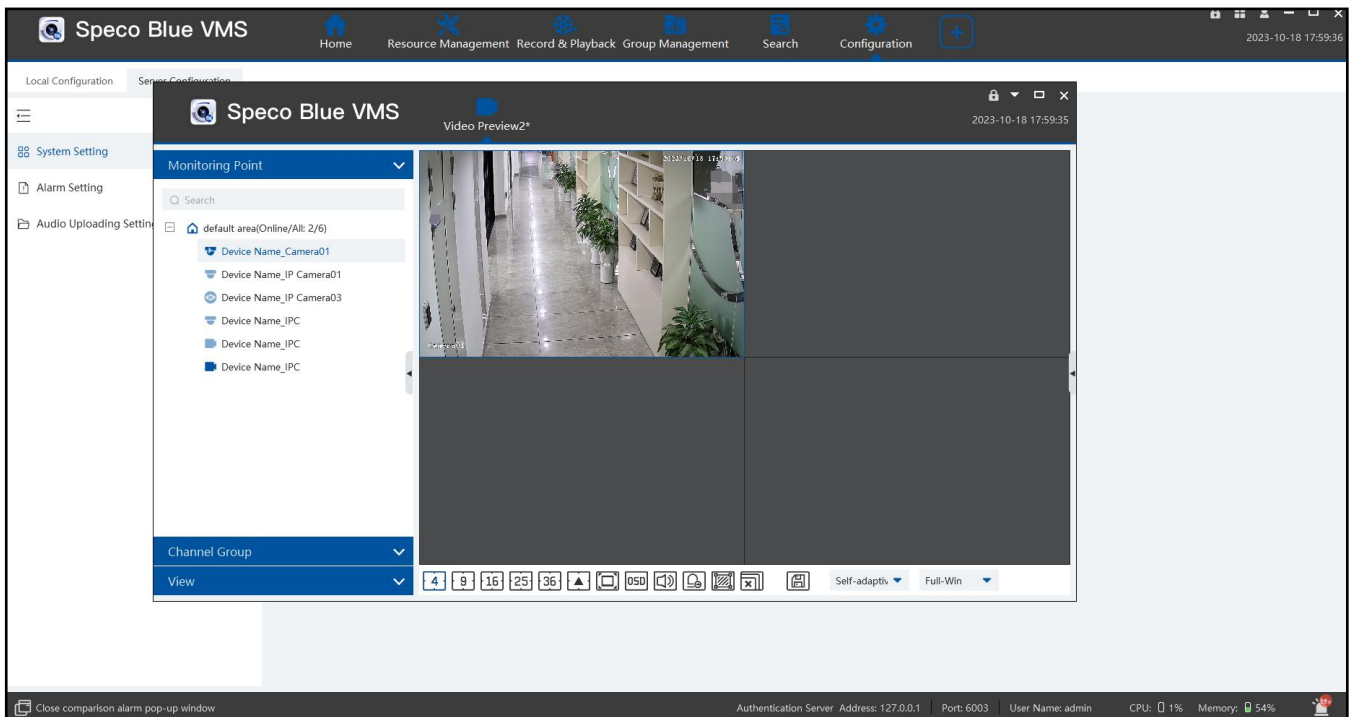


Enter the dwell time (5~3600s) and then click [Start auto-switch] to play these views in sequence. Click  to view the previous view;

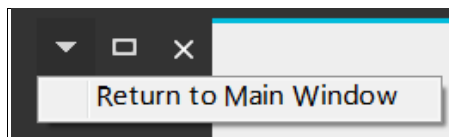
click  to view next view; click  to pause.

8.4 Multi-Screen View

In the video preview interface, multi-screen view can be realized by holding a tab and dragging it to other monitors (graphics card should support multi-screen output at the same time).

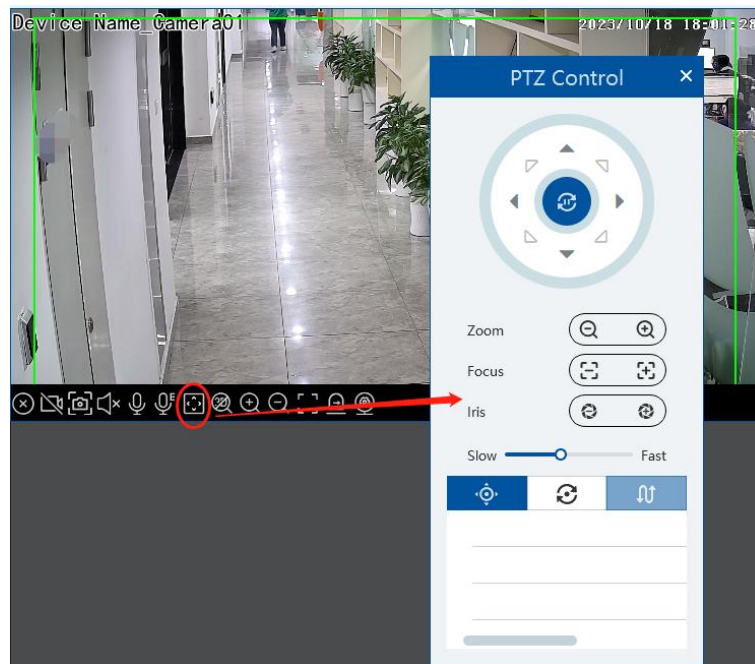


Click  on the float window and select “Return to Main Window” to embed this tab in the main interface.



8.5 PTZ Control

Click  or right click to select “PTZ Control” to enter PTZ control interface. The directions of PTZ, zoom, focus, Iris, preset, trace and cruise can be controlled through PTZ control panel.



: Preset;



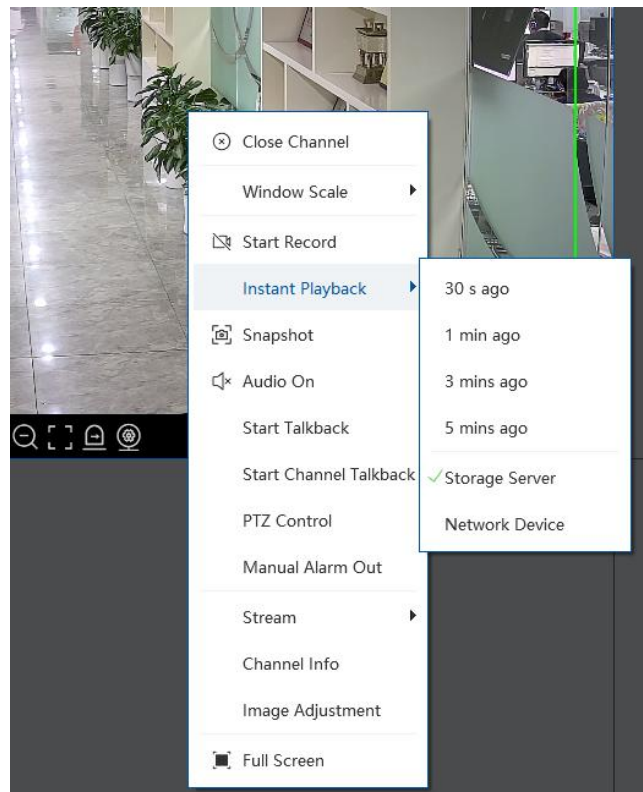
: Cruise;



: Trace

8.6 Instant Playback

In the video preview interface, right click on a playing channel to select “Instant Playback” and then set the playback time to play the record instantly (the record of the channel in the past five minutes will be searched and played from that time when the record exists).



9 Record & Playback

9.1 Record Configuration

This device supports many recording types, such as manual recording, schedule recording, motion alarm recording, smart alarm recording, etc.

9.1.1 Schedule Recording

Go to Home→“Record Setting”.

By Time

By Event

By Tag Management

Record Backup

Search Picture

Record Setting

Area

Q

Search

🏠

default area

⚙️

Schedule Setting

Channel Name	Stream Type	Record Schedule	Audio	Recording Before Alarm(s)	After Alarm Time(s)	Expire Time(day)	Offline Record
*Device Name_IPC	Main Stream	7*24	Open	0	60	Never Expire	Open
*Device Name_IPC	Main Stream	7*24	Open	0	60	Never Expire	Open
*Device Name_IP Camera01	Main Stream	7*24	Open	0	60	Never Expire	Open
*Device Name_IP Camera03	Main Stream	7*24	Open	0	60	Never Expire	Open
*Device Name_Camera01	Main Stream	7*24	Open	0	60	Never Expire	Open
*Device Name_IPC	Main Stream	7*24	Open	0	60	Never Expire	Open

To set schedule recording, select the channel, stream type and schedule. Then Click [Apply] to save the settings.

Recording Before Alarm: set the time to record before the actual recording begins.

After Alarm Time: set the time to record after the actual recording is finished.

Expire Time: set the expiration time for recorded video. If the set date is overdue, the recorded data will be deleted automatically.

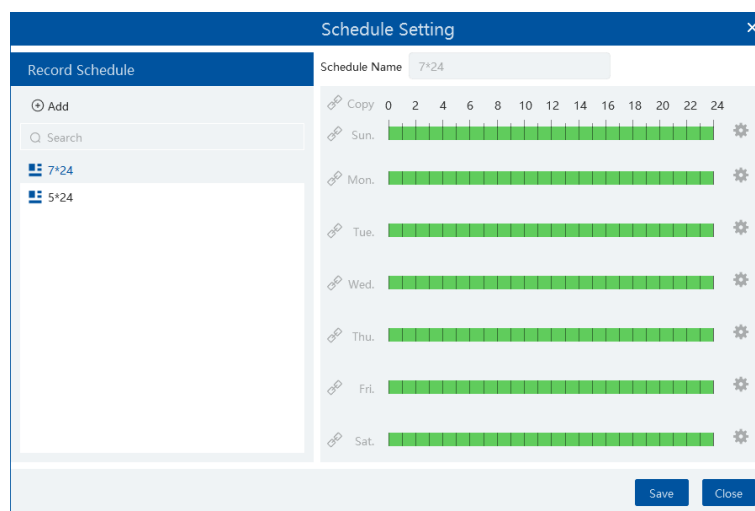
Offline Record: When the IPC/NVR is disconnected with the storage server, the IPC/NVR starts offline record. After the network is connected again, the offline record of IPC/NVR stored on the SD card or HDDs will automatically transfer to the storage server.

Note:

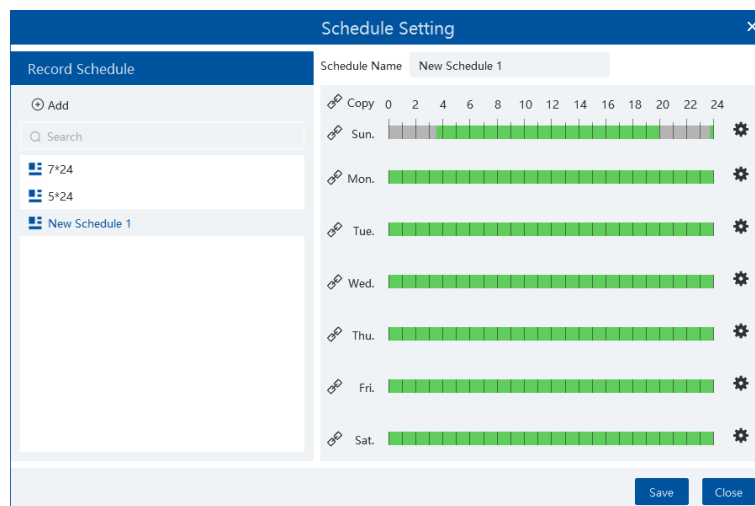
1. The time of the IPC/NVR must be the same as the storage server.
2. A maximum of 8 channels can simultaneously transfer the offline records to the storage server.
3. Due to the limit of the storage capacity, the previous records of the IPC may be overwritten if the disconnection time is too long so that only a part of records can be replenished.
4. Only support the most recent 12-hour record replenishment.

● To set schedule:

- ① Click the “Schedule Setting” tab to go to the following interface.



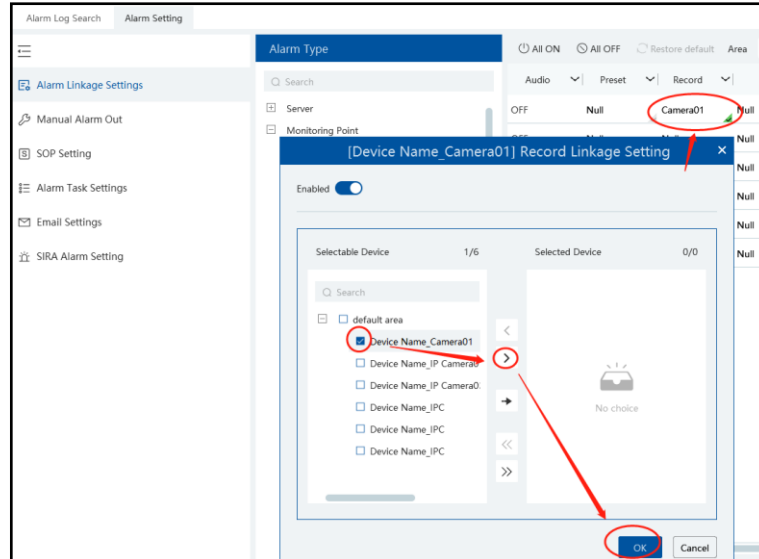
- ② Click [Add].



- ③ Enter the schedule name.
- ④ Set the schedule. Drag the mouse on the timeline to add or erase the time period. Click  to manually set the time period. Put the cursor on the set schedule name and then a deletion icon will appear. Click it to delete the schedule.

9.1.2 Alarm Linkage Recording

- ① Go to Home→Device Setting interface. Select the desired device to enable the alarm event and set schedule.
- ② Go to Home→Alarm Center→Alarm Linkage as shown below. Select alarm type, enable record, set linkage channel and set the schedule.
- ③ Click [Apply] to save the settings.

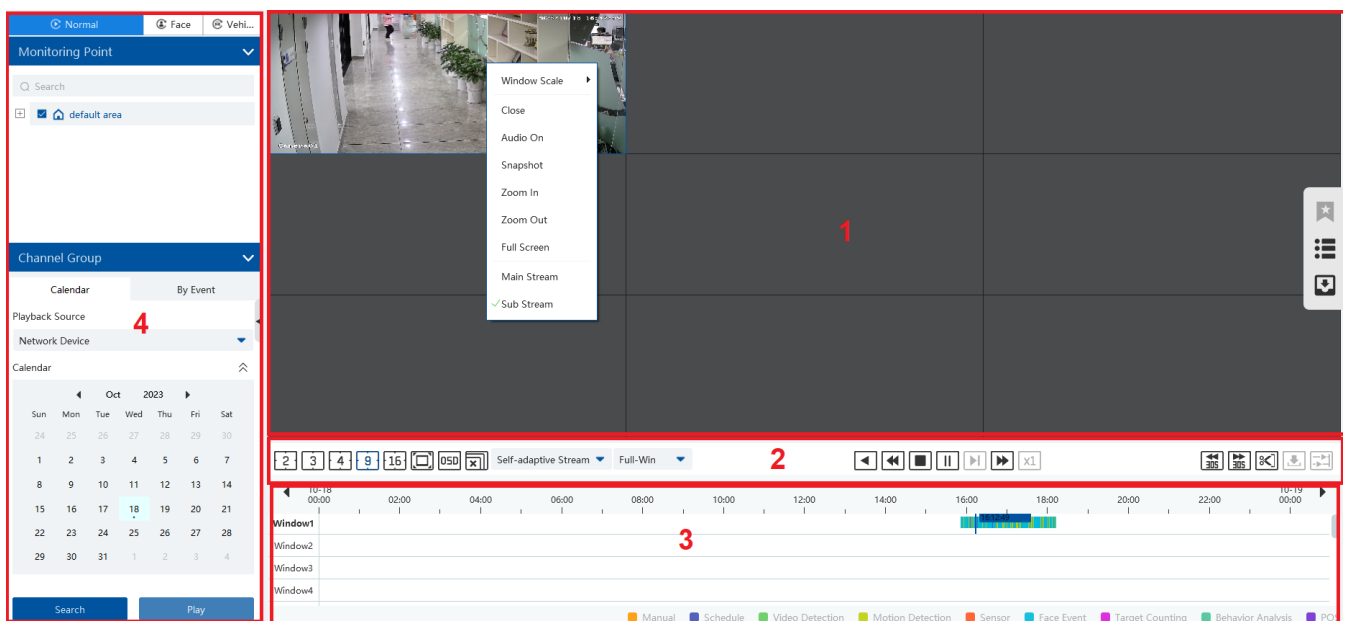


9.2 Playback

In the main menu interface, click “Record Playback” to go to record playback interface. Record files saved on the HDD/ SD card of the devices and storage server can be played.

There are three types of playback: normal playback, smart playback by face, smart playback by license plate.

9.2.1 Normal Playback



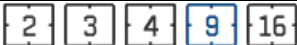
Area Description

Area	Description	Area	Description
1	Playback area	3	Record timetable area
2	Toolbar	4	Time and event search area; resource area

Toolbar on Playback Window

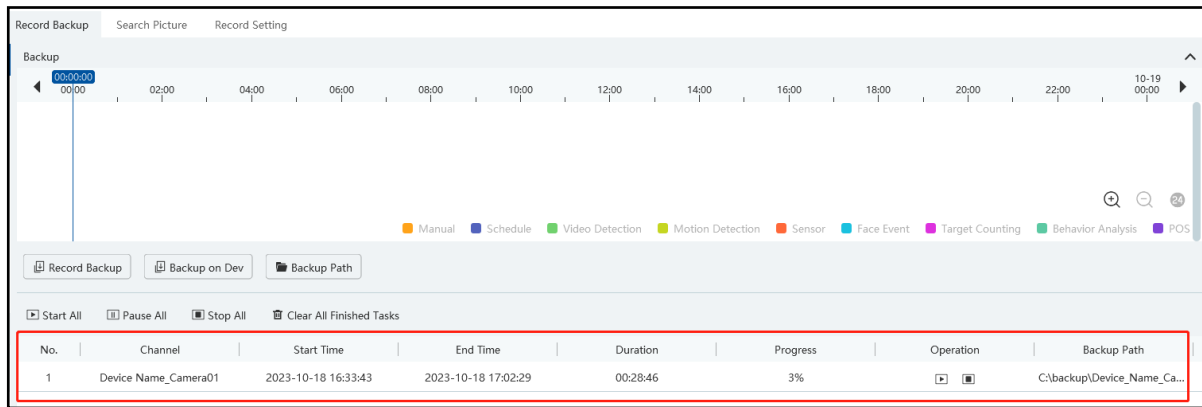
Button	Description	Button	Description
	Stop viewing		Zoom in
	Audio on/off		Zoom out
	Snapshot		Fit to window

Button Descriptions of Area 2:

Button	Description
	Screen display mode button.
	Full screen
	Enable or disable OSD
	Close all window viewing
	Rewind
	Low speed playback
	Stop
	Play/Pause
	Next frame. In the playback mode, click the pause button and then click this button to play frame by frame.
	Click it to select playback speed.
	Click it to restore normal playback
	Forward 30s or backward 30s
	Set backup time
	Start backup
	Synchronous playback or asynchronous playback

Clip and backup:

Click  to enter the edition status. On the recorded timescale, select the start and the end time or right click on the timescale and then select [**Change backup time**] to set the backup start time and end time. After that, click  to enter the record backup interface to view the backup file list.



Right-click button menu

Menu	Description	Menu	Description
Close	Close viewing	Zoom out	Zoom out the current image
Audio On/Off	Audio on/off	Full Screen	Click to enter full screen mode
Snapshot	Snapshot	Sub stream	Switch to sub stream playing
Zoom In	Zoom in the current image		

Other buttons

Button	Description	Button	Description
	Add tag		Event list
	Backup		

Set record date, record type (for some devices, “Main Stream” can be selected to play the record, or the record will be played by sub stream if unselected) and the record playback source in the playback interface. Drag the camera on the right side to playback window for playing or double click a desired channel to play or click [Search] to search the record files and then click [Play] to play.

Playback record type includes manual recording, motion detection recording, schedule recording, sensor recording, target counting recording and behavior analysis and so on.

In the timetable, different color bars stand for different record types. For instance, yellow bar stands for motion recording data; blue bar stands for schedule recording data; red bar stands for sensor record data, etc.

The time scale can be zoomed in by clicking and the time scale can be zoomed out by clicking . The time scale can be restored to 24 hours by clicking . When the time scale is zoomed in, drag the timeline to see the time spots.

Synchronous Playback: in a certain time, all channels playback its record at the same time together; if one channel has no record data at this time, this channel will wait.

Click on the toolbar in the playback interface to go to the synchronous playback interface.

In synchronous mode, one camera can only have one playing window. All cameras’ record information can be viewed at the same time.

When playing record file in synchronous mode or asynchronous mode, clicking or will be useless unless all the playback

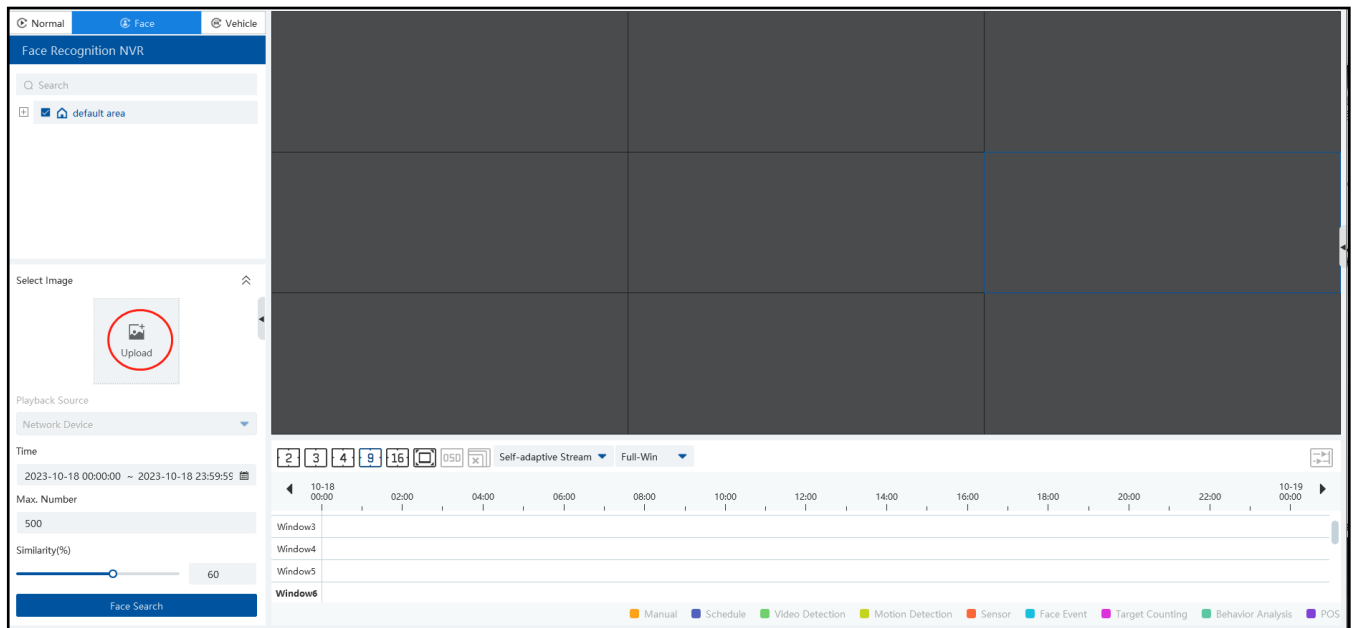
windows are closed.

Asynchronous Playback: when playing some channels' record at the same time, each channel is independent from the others and each channel's playback time is different.

Click  to go to the asynchronous playback interface. Please play the record according to the ways introduced as the above. The record bar in asynchronous mode is as below.

9.2.2 Smart Playback by Face

For the added face recognition NVR, you can play back by searching face.



Clicking on  enters the above interface. Select the face recognition NVR and then click [Upload] to add a face picture. You can add the face picture from local PC, target picture or group. After that set the start and end time, max. number and similarity and then click [Face Search] to search the records.

Add a face picture from the local PC: Click [Upload] to select the desired face picture in the local PC and then click [OK] to save the settings.

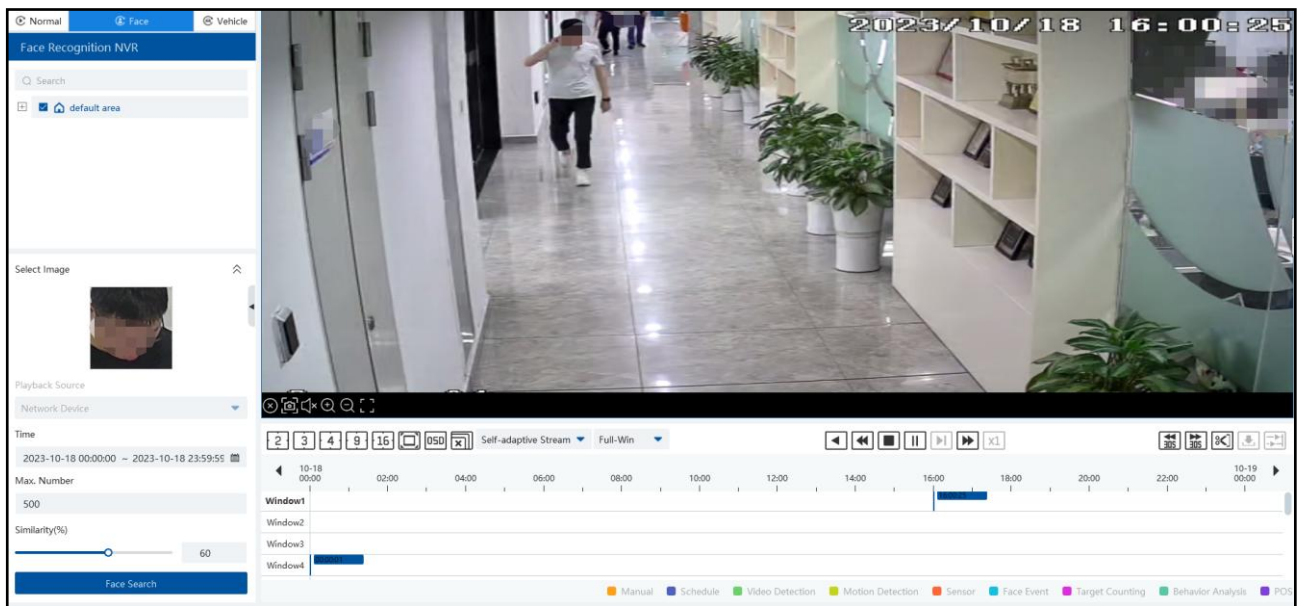
Add a face picture from the target picture: Select cameras, search resource, query method and time to search targets. Then select the target and click [OK].

Add a face from the face database:

1. Click the "Group" tab.
2. Select the face picture from the person list.
3. Click [OK] to save the settings.

The picture must be added to the corresponding list in advance, or no picture can be searched. Refer to Chapter 6 Group Management for details.

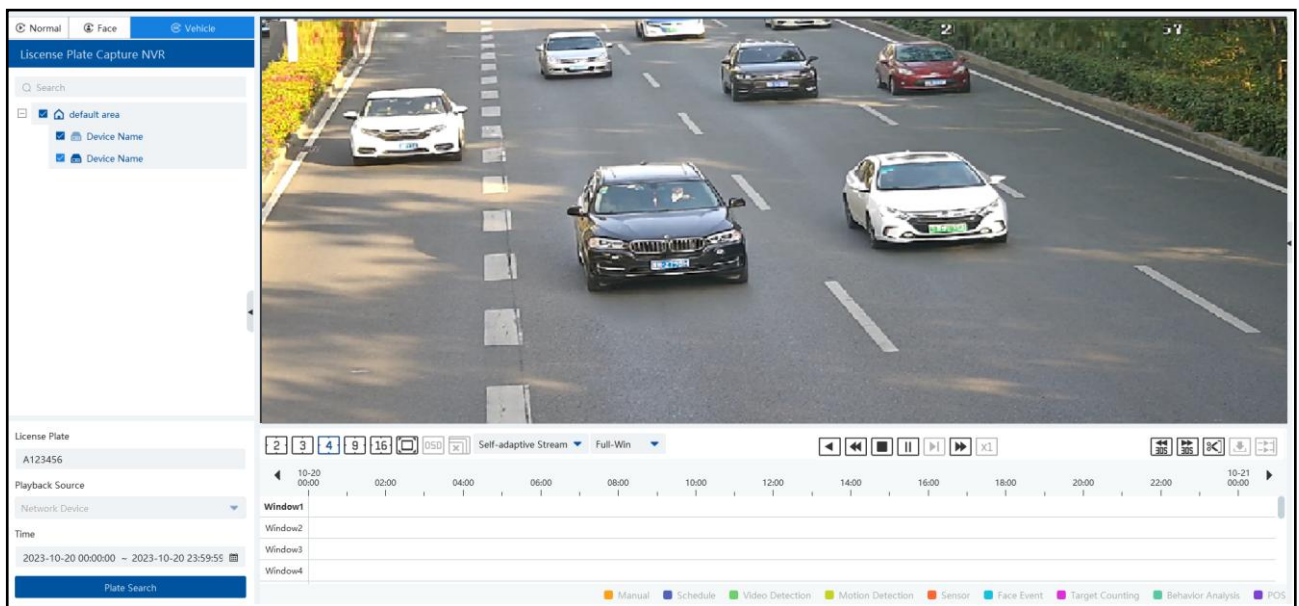
Note: The record source is from the HDD of the face recognition NVR. The comparison record of this person must exist in the HDD, or no record can be played.



9.2.3 Smart Playback by License Plate

The vehicle records can be searched from the NVR. The setting steps are as follows:

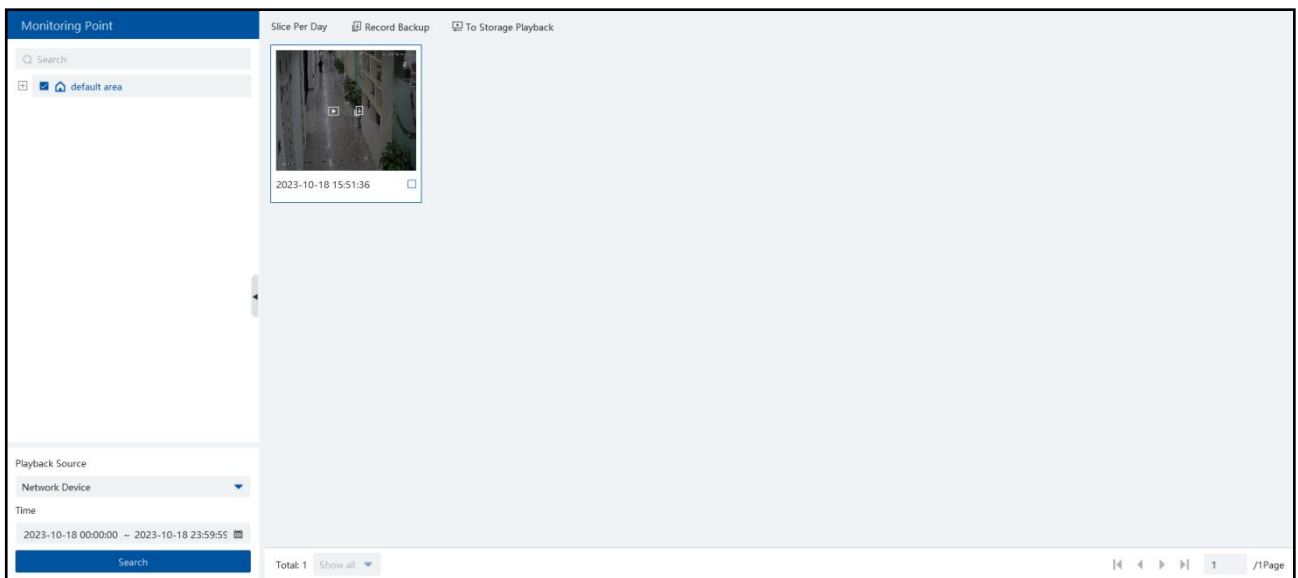
1. Select the NVR.
2. Enter the license plate number to select the plate from vehicle database of NVR.



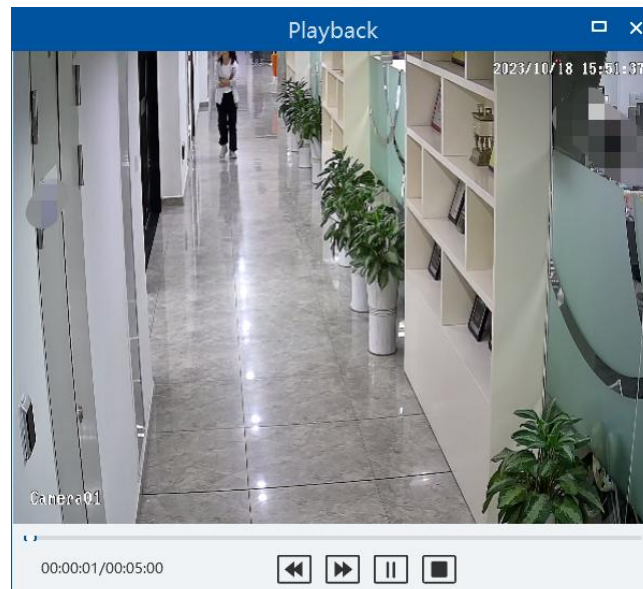
Network device: select the record source from the NVR.

9.2.4 Playback by Time

- ① Go to Home→By Time interface.
- ② Select channel (or monitoring point), set the start time and the end time, select the playback source and then click [Search].



- ③ Click  to play the record.



Click  button on the top right corner to play in full screen mode.

Double click the image to switch to slice search mode by hour.

Double click an image to switch to slice search mode by 5 minutes. Click “Slice Per Day” or search it again to return to slice search mode by day.

Record Backup: The selected time slice will be quickly backed up by clicking the “Record backup” tab next to “Slice Per Day”.

To Storage Playback: The selected time slice will be quickly played back in the storage playback interface by clicking this button.

9.2.5 Playback by Event

- ① Go to Home→By Event interface.
- ② Select the desired monitoring point, set the record source, the start time and the end time and then check events.

The screenshot shows the 'Monitoring Point' interface. On the left, there's a sidebar with a search bar and a 'Playback Source' dropdown set to 'Network Device'. Below that, a 'Time' range is set from '2023-10-18 00:00:00' to '2023-10-18 23:59:59'. Under 'Event Type', several checkboxes are visible, including 'Reverse', 'Manual', 'Schedule', 'Video Detection', 'Motion Detection', 'Sensor', 'Face Event', 'Target Counting', 'Behavior Analysis', and 'POS'. A 'Search' button is at the bottom of the sidebar. The main area displays a table of events. The table has columns: No., Name, Start Time, End Time, Duration, Type, Playback, Record Back..., Backup Stre..., and Backup on Dev. The table lists 16 events for 'Device Name_Camera01' with various event types like 'Face Event' and 'Motion Detection'. A 'To Storage Playback' button is located at the top right of the table area.

③ Click [Search]. The searched record data will be listed. Click [To Storage Playback] to play the record in the storage playback interface; click  to play the record in a small playback window; click  to back up the record data.

9.2.6 Playback by Tag

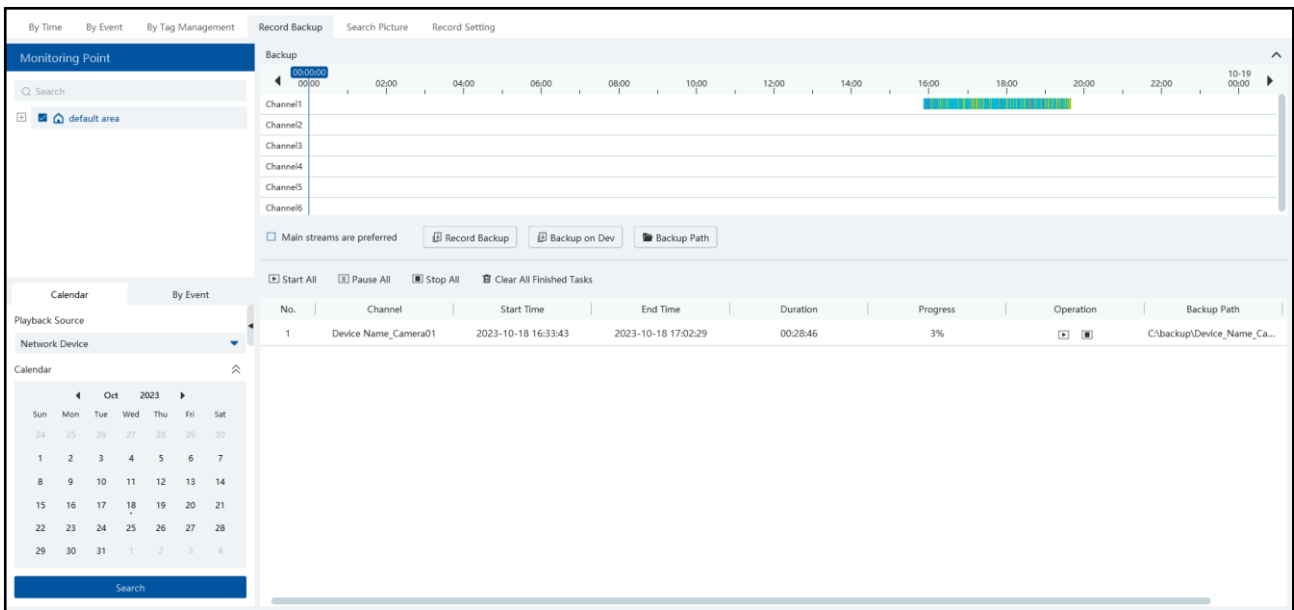
Note: Record tag cannot be added to the record from the device.

- ① Go to Home→Record Playback interface.
- ② Select a channel and put the cursor on the right center. Then a tag icon () will appear. Click this icon to add tag.
- ③ Go to Home→By Tag interface. Select the start time and click [Refresh] to search the added tags.
- ④ Click  in the playback column to play the record.

The screenshot shows the 'By Tag Management' interface. At the top, there's a navigation bar with tabs: 'By Time', 'By Event', 'By Tag Management', 'Record Backup', 'Search Picture', and 'Record Setting'. The 'By Tag Management' tab is active. Below the navigation bar, there's a 'Time' range set from '2023-10-18 00:00:00' to '2023-10-18 23:59:59'. A 'Search' button is visible. The main area displays a table with columns: No., Channel Name, Time, Tag Description, Edit, Delete, Playback, and Record Backup. Two records are listed: 'Device Name_Camera01' at '2023-10-18 18:52:14' and 'Device Name_IPC' at '2023-10-18 19:16:33'. A 'Playback' window is open, showing a video feed of a hallway with a person walking. The playback window has a timestamp '2023/10/18 18:52:16' and a progress bar at the bottom.

9.3 Record Backup

In the main menu interface, click “Record Backup” to go to the backup interface. The setting steps are as follows:



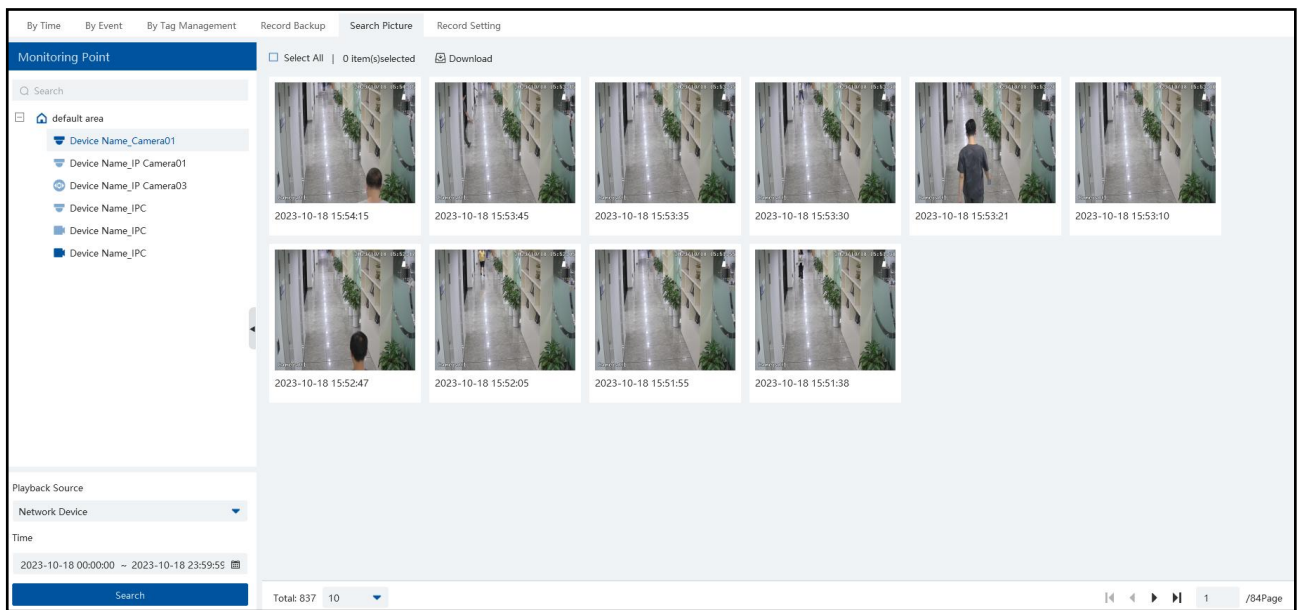
- ① Select the desired monitoring point.
- ② Get records from device or storage server.
- ③ Select date and event type.
- ④ Drag the mouse on the recorded time period to set the start time and the end time of backup. Then click [Record Backup].
- ⑤ The backup progress will be seen during backing up the record. Click  to pause; click  to stop backing up the record; Additionally, you can start/pause/stop all backup tasks or clear all finished tasks in this interface.

“Backup on device”: This function is applied to the added NVR devices. Search the record from the HDD of the NVR in this interface and then insert a USB storage device into the USB port of the NVR and then click this button. Then the recorded files will be backed up to the USB storage device remotely.

9.4 Search Picture

In this interface, pictures stored on the SD card/HDD or storage server can be searched and viewed.

These snapshots saved on the storage server or SD card /HDD must be triggered by alarm events so that they can be searched.



1. Select the device and playback source.
2. Set the start time and the end time.
3. Click [Search]

Click the searched picture to zoom in. Click it again to return to its original size. Check the selected picture and click "Download" to export the selected pictures.

10 Alarm Management

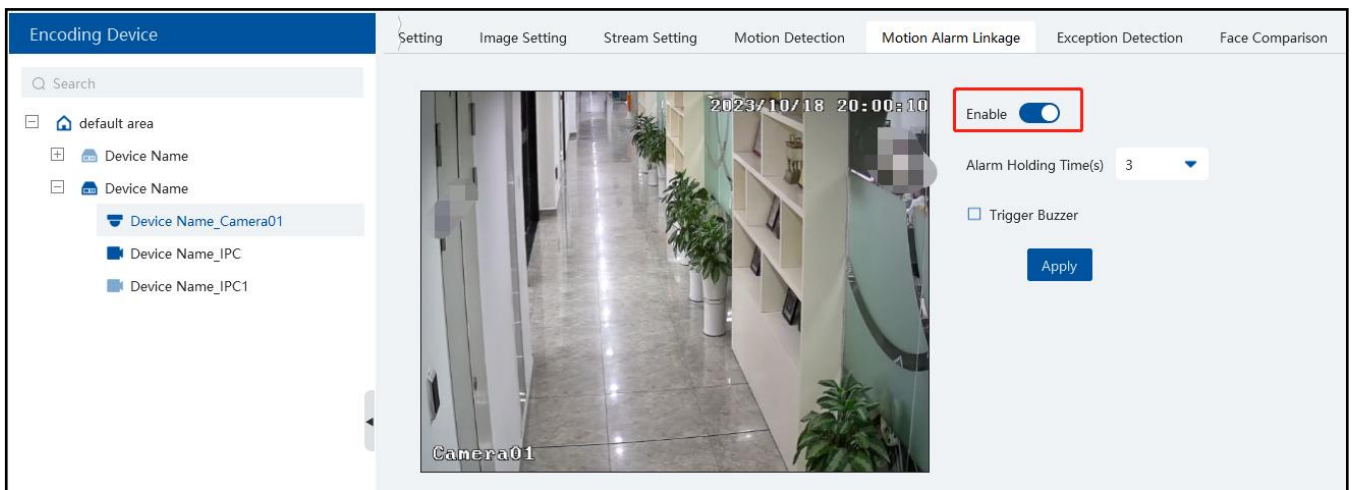
10.1 Alarm Server Configuration

Alarm server is in charge of receiving and recording alarm information of connected devices and then sending the alarm information to the relevant user terminal system or devices in accordance with prior alarm settings. There is a default alarm server.

Go to Home→Add, Edit or Delete Device →Alarm Server interface to view the online status of the alarm server. If it is not online, please check its network connection.

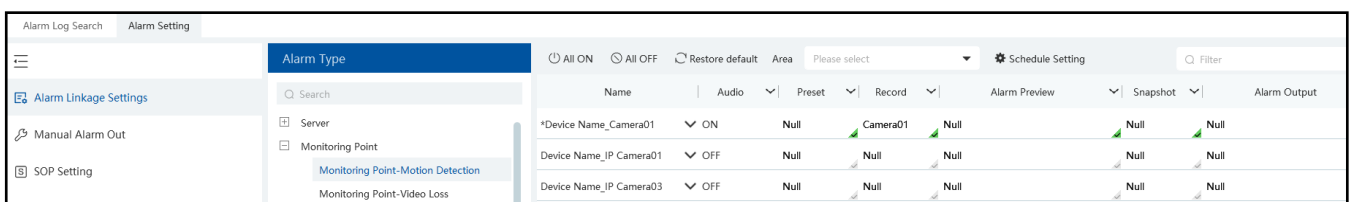
10.2 Alarm Configuration

- ① Go to Home→Device Setting interface.



Select the desired device to enable alarms (refer to the user manual of the corresponding device for the detailed settings).

- ② Go to Home→Alarm Center→Alarm Linkage interface.



Select area, alarm type and then enable alarm linkages.

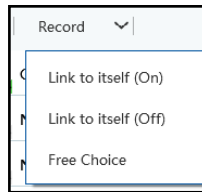
All ON: enable all alarm linkages of the current alarm type and area (schedule excluded).

All OFF: disable all alarm linkages of the current alarm type and area (schedule excluded).

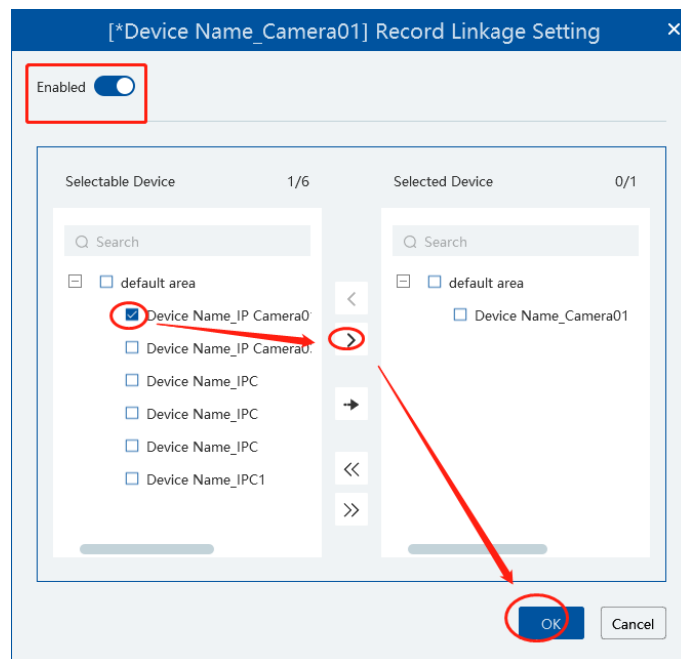
Select ☒ beside the device name and select "ON" to enable all alarm linkages of the device (schedule excluded).

Name	Audio	Preset	Record	Alarm Preview	Snapshot	Alarm Output
*Device Name_Camera01	ON	Null	Camera01	Null	Null	Null
Device Name_IP Cam	ON	OFF	Null	Null	Null	Null
Device Name_IP Cam	OFF	OFF	Null	Null	Null	Null

Select  beside the title (like record) to enable record linkage of all devices (schedule excluded). Select “Link to itself (On)” to quickly select the camera itself as the record camera.



The alarm linkage settings of preset, record, alarm preview, snapshot, alarm output and TV Wall are the same with each other. Here take record linkage for example to introduce the setting steps.



Check the selectable channel and click  to select the channel; check the selected channel and click  to remove this channel; click  to select all channels; click  to remove all selected channel.

After the channels are selected, check “On” and then click “OK” to save the settings.

Note: For TV wall alarm linkage settings, multiply TV wall pop-up windows can be linked to one channel.

Before checking voice broadcast, please upload the voice first (See [Audio Uploading Settings](#) for details).

Before checking Email, please set the sender’s email address and the recipient address first (See [Email Settings](#) for details).

Before checking SOP, please set the SOP first (See [SOP Settings](#) for details)

③ Set alarm schedule. Select the schedule of the desired device. 7*24 or 5*24 is the default schedule. Other schedules need to be set in advance. Click the “Schedule Setting” tab to set (See [Schedule Recording](#)→To set schedule for details).

Note:

1. For the alarm linkage items related to face recognition, you can set them separately, including face comparison alarm linkage, stranger alarm linkage, block list alarm linkage.
2. For the combined alarm of DVR/NVR, you can configure the alarm linkage items in the platform. If the combined alarm is set after the NVR/DVR is added to the platform, the platform cannot automatically receive the combined alarm data. Please reboot or reconnect your NVR/DVR and then the platform will display this device under the alarm type of “Encoding device-combined alarm”.

10.3 SOP Settings

Click the “SOP Setting” tab in the alarm center interface to go to the following interface as shown below.

1. Click “+” to add a SOP name.
2. Click “Create” to create a SOP action.
3. In the alarm linkage settings interface, select the alarm event and enable SOP of the relevant device.
4. Click  to extend the alarm list.
5. Click  to handle the alarm. Select the SOP action and then click “Save Process”. After that, choose disposition and enter remark as needed.

The disposition includes: False alarm, true alarm, customer test, technical event, service test.

Handle Alarm SOP ×

Alarm Time 2023-10-18 19:26:08

Alarm Source Device Name_Camera01

Alarm Type Monitoring Point-Motion Detection

Index	Operation Action	Handling Status	Handling Time
1	1	☐	

☐ Open the Same Alarm Operation

Disposition False Alarm

Remark Input less than or equal to 100 characters

After the alarm is processed, the alarm handling status and disposition will be shown as below.

Unprocessed: 999 SOP Filter										
Alarm Time	Alarm Source	Alarm Type	Record & Playback	Device Playback	Storage Snapshot	Device Capture	Alarm Processing	Handling Status	Disposition	Remark
2023-10-18 19:26:13	Device Name_Camera01	Monitoring Point-Face Detection								
2023-10-18 19:26:08	Device Name_Camera01	Monitoring Point-Motion Detection						Processed	False Alarm	
2023-10-18 19:26:03	Device Name_Camera01	Monitoring Point-Motion Detection								

If “SOP Filter” is enabled, the alarm events of the channel set the SOP will be listed.

10.4 Alarm Task Settings

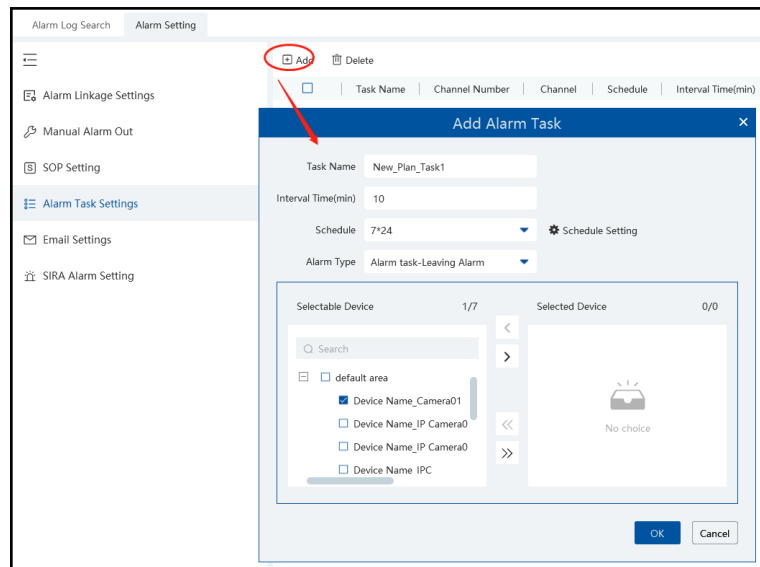
In this interface, you can set the leaving alarm task.

Leaving alarm: When someone leaves the predefined area and doesn’t come back within the set time duration, the system will perform alarm linkages.

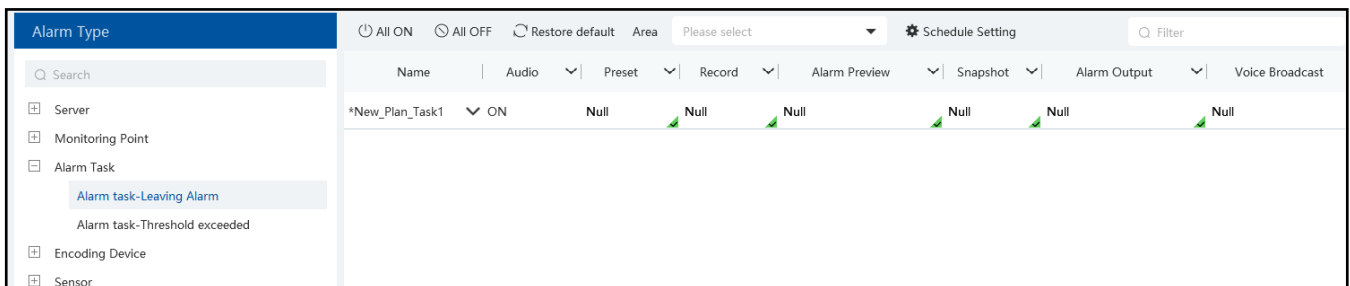
To set a leaving alarm task:

1. Enter the Alarm Task Setting interface.
2. Click [Add] to add the alarm task.

- Set the task name, interval time, schedule and choose the camera.
- Multiple cameras can be added to an alarm task.



- Set the alarm linkage items. In the alarm linkage settings interface, select the alarm type as “Alarm task-Leaving Alarm”. Then enable the desired alarm linkage (like “Alarm preview”) and set the schedule.



- Go to the Device Setting interface to enable Intrusion and set the detected area.

Note:

- The selected camera must support and enable intrusion function, or leaving alarm will not take effect. If the camera supports vehicle/people classification, please check “Human” as the detection target.
- After the leaving alarm task is set and intrusion is enabled for the camera, when someone enters the predefined area and stays there, this person will be judged as “On Duty” so that leaving alarm will not be triggered and the intrusion alarm will not be displayed on the alarm list; but when this person leaves and doesn’t return within the set time duration (interval time) or no one appears in the set time duration, leaving alarm will be triggered.

10.5 Email Setting

Alarm information can be received by the specified Email address if the Email parameters have been set in advance.

Click Home→Alarm Center→Email Setting to go to the following interface. Add the sender and recipient’s email information here.

In the sender's Email information area, fill out the corresponding information and then click "Apply" to save the settings.

Clicking on the [Add] button adds the recipient information.

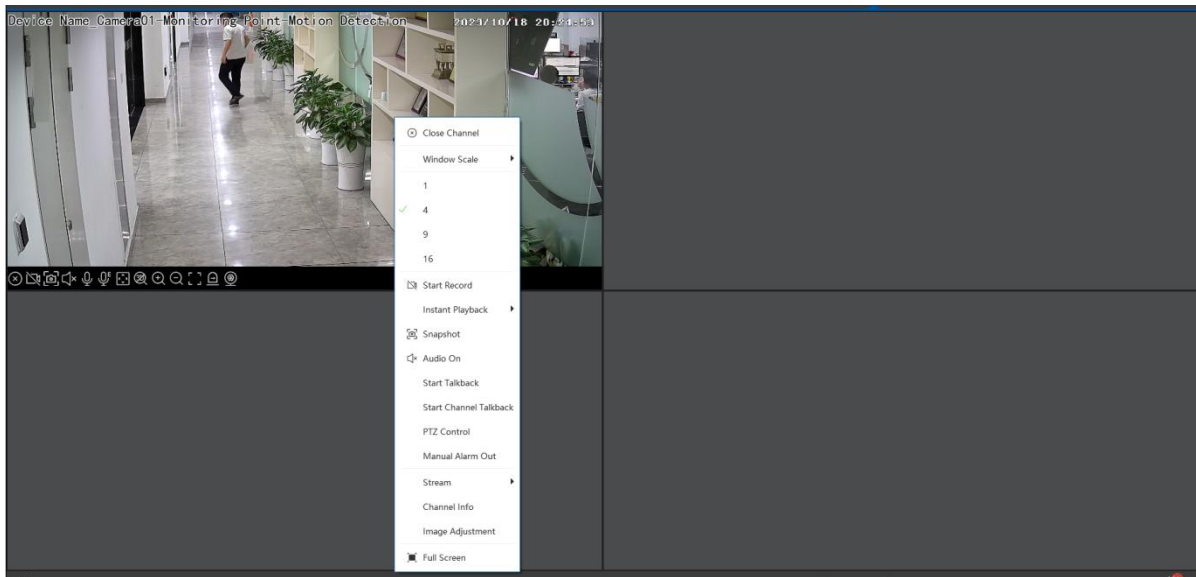
After that, in the alarm linkage setting interface, you can trigger Email.

Alarm Type	Snapshot	Alarm Output	Voice Broadcast	TV Wall	Trigger Em...	SOP	Schedule
Null	Null	Null	Null	Null	Null	1	7*24
Null	Null	Null	Null	Null	Null	Null	OFF

10.6 Alarm View

Having set the alarm preview linkage, the alarm view window will prompt when an alarm is triggered.

In the alarm preview interface, you can select multi-screen display mode by right clicking on the preview window as shown below.



Click  on the bottom right corner to expand the alarm list as shown above. Hover the cursor on the top of the alarm list and then a bidirectional arrow will appear. Drag the alarm list up or down to extend or shrink the alarm list.

Click  or  to play the record or captured images.

Right clicking on an alarm item displays a menu. Click "Alarm Preview" to jump to the alarm preview interface.

Unprocessed: 999										
☒ Device Alarm ☒ Motion Detection ☒ Face Alarm ☒ Other Intelligent Alarm ☒ Sensor Alarm ☒ Combined Alarm ☒ Offline Alarm ☒ Server Alarm ☒ Alarm Task ☐ SOP Filter										
Alarm Time	Alarm Source	Alarm Type	Record & Playback	Device Playback	Storage Snapshot	Device Capture	Alarm Processing	Handling Status	Disposition	Remark
2023-10-18 19:26:13	Device Name_Camera01	Monitoring Point-Face Detection								
2023-10-18 19:26:08	Device Name_Camera01	Monitoring Point-Motion Detection								
2023-10-18 19:26:03	Device Name_Camera01	Monitoring Point-Motion Detection								False Alarm

10.7 Alarm Log

Alarm logs can be searched and exported by going to Home→Alarm Center→Alarm Log interface.

Alarm Log Search

Alarm Setting

All Types

Server

Device

Monitoring Point

Sensor

Combined Alarm

Alarm Task

Time2023-10-18 00:00:00 ~ 2023-10-18 23:59:59

Search

Export

No.	Alarm Time	Alarm Source	Alarm Type	Details	Record & Playback	Device Playback	Storage Snapshot	Device Capture	Alarm Process
1	2023-10-18 20:28:33	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
2	2023-10-18 20:28:28	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
3	2023-10-18 20:28:24	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
4	2023-10-18 20:28:24	Device Name_IPC	Monitoring P...			⊙		📷	✎
5	2023-10-18 20:28:13	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
6	2023-10-18 20:27:59	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
7	2023-10-18 20:27:36	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
8	2023-10-18 20:27:28	Device Name_Camera01	Monitoring P...			⊙		📷	✎
9	2023-10-18 20:27:23	Device Name_Camera01	Monitoring P...			⊙		📷	✎
10	2023-10-18 20:27:22	Device Name_Camera01	Monitoring P...		⊙	⊙	📷	📷	✎
11	2023-10-18 20:27:22	Device Name_Camera01	Monitoring P...			⊙		📷	✎
12	2023-10-18 20:27:17	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
13	2023-10-18 20:27:03	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
14	2023-10-18 20:26:58	Device Name_IPC	Monitoring P...			⊙		📷	✎
15	2023-10-18 20:26:51	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
16	2023-10-18 20:26:37	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎
17	2023-10-18 20:26:31	Device Name_Camera01	Monitoring P...		⊙	⊙		📷	✎

Total: 1969

50

1/40Page

Close comparison alarm pop-up window

Authentication Server Address: 127.0.0.1

Port: 6003

User Name: admin

CPU: 0%

Memory: 55%

Close comparison alarm pop-up window

Authentication Server Address: 127.0.0.1

Port: 6003

User Name: admin

CPU: 0%

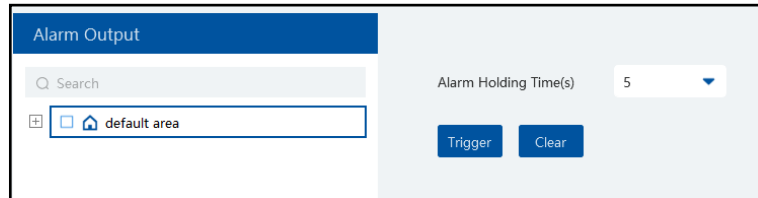
Memory: 55%



Click  to play the record; click  to open the snapshot search window as shown below.

10.8 Manual Alarm Out

Click “Manual Alarm Out” tab to go to the following interface.



Select the camera, set the alarm holding time and then click [Trigger] to manually trigger the alarm out of the camera; click [Clear] to manually turn off the alarm out of the camera.

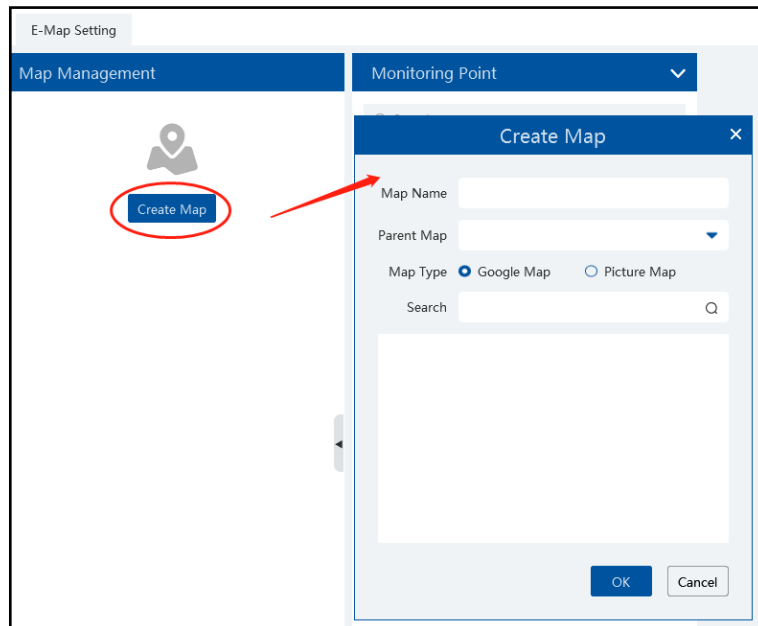
11 E-Map

The e-map service is used to store the e-map information of the system. The client landing anywhere can share the same e-map.

11.1 E-Map Settings

11.1.1 Create E-Map

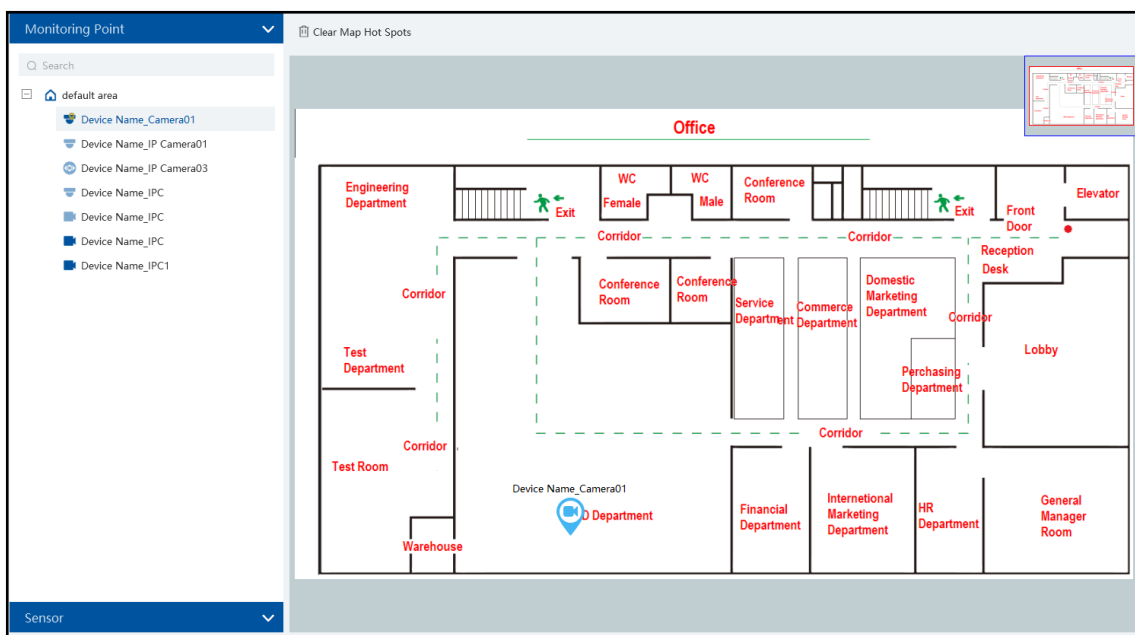
Go to Home→E-Map Setting interface. Click [Create Map] to create a map.



Enter E-map name, select parent e-map and map type. Then click [OK] to save the settings.

11.1.2 Add Hotspot

The hotspots include monitoring points and sensors. Drag a hotspot to the corresponding area on the map as shown below.



Put the cursor on the map name and then some icons will appear. Click  to add its sub map. Click  to modify the map name and change its parent map.



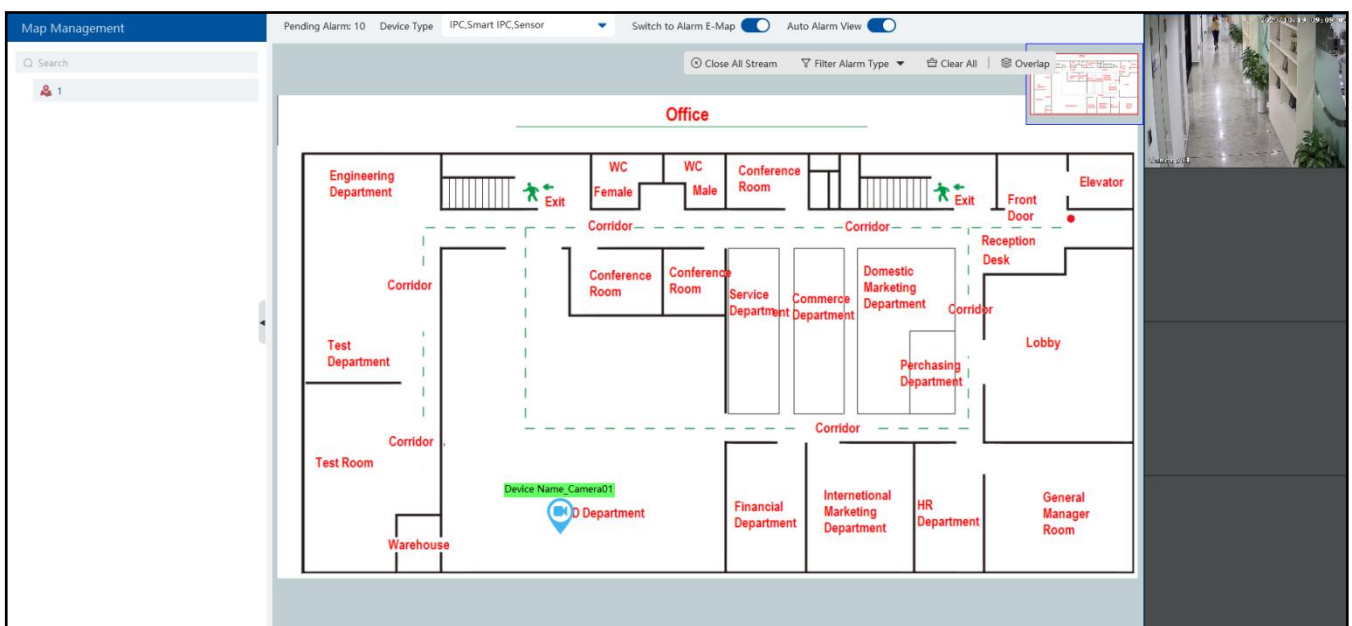
Click  to delete the added map.

Click at the bottom of the interface and then right click on hotspot alarm item. Select “E-Map” to quickly skip to E-map monitoring interface.

Unprocessed: 1000+									
☒ Device Alarm ☒ Motion Detection ☒ Face Alarm ☒ Other Intelligent Alarm ☒ Sensor Alarm ☒ Combined Alarm ☒ Offline Alarm ☒ Server Alarm ☒ Alarm Task ☐ SOP Filter									
Alarm Time	Alarm Source	Alarm Type	Record & Playback	Device Playback	Storage Snapshot	Device Capture	Alarm Processing		
2023-10-18 19:39:00	Device Name_Camera01	Monitoring Point-Motion Detection							
2023-10-18 19:38:48	Device Name_Camera01	Monitoring Point-Motion Detection							
2023-10-18 19:38:09	Device Name_Camera01	Monitoring Point-Motion Detection							

11.1.3 E-Map Monitoring

Go to Home→E-Map Monitoring interface. Select a window on the right and then double click the monitoring point to view the real-time image.



Switch to Alarm E-Map: if “Yes” is selected, the system will automatically switch to the E-map on which the alarm occurs.

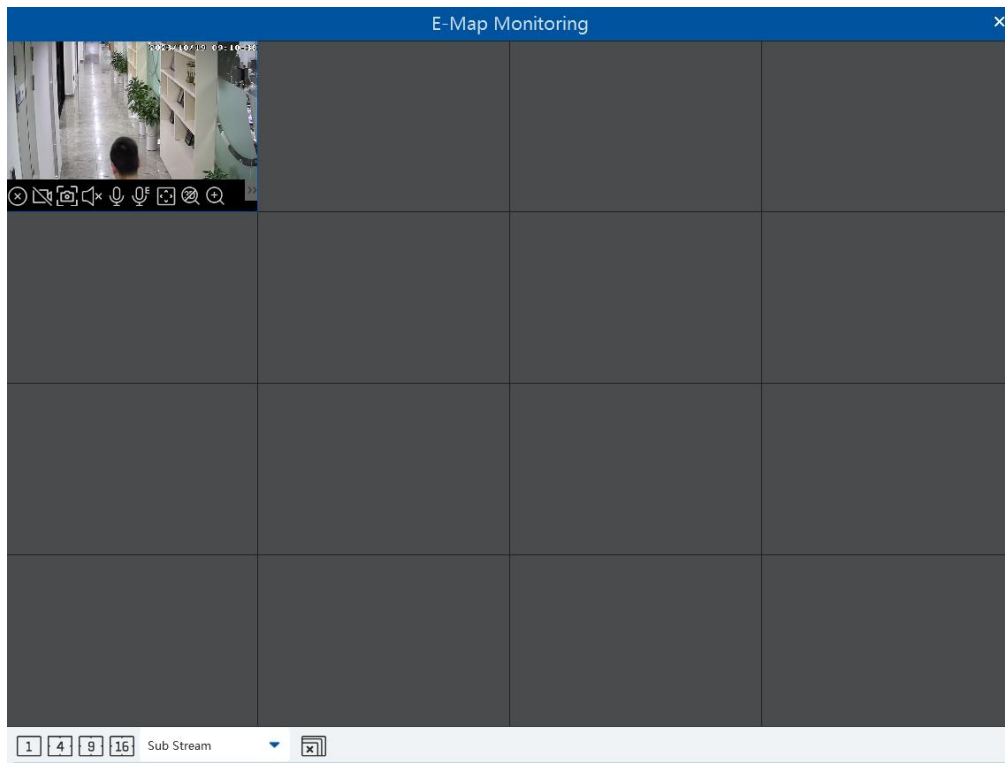
Auto Alarm View: if you select “Yes”, the monitoring video will automatically pop up on the right window when an alarm is triggered.

Put the cursor on the preview window (right panel) and then a toolbar will display. Clicking on closes the preview. Click “Close All

Stream” to stop all previews. The preview window will be overlaid on the map by clicking “Overlap”.

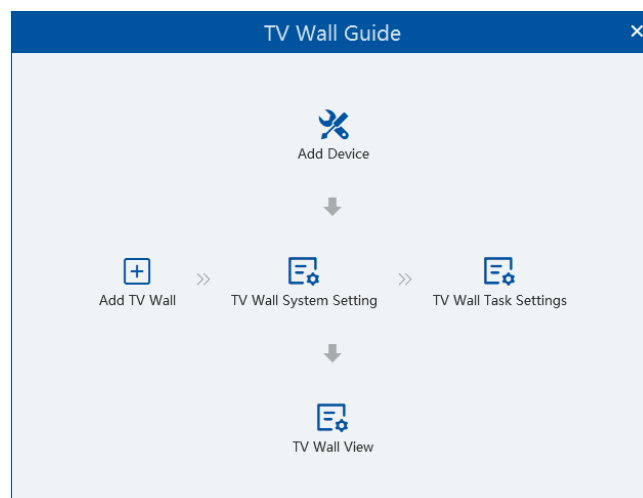
In addition, click [Filter Alarm Type] to filter the alarm type.

If multiple cameras need to play, you can drag the window on the right panel to the right. Then an independent monitoring interface will display. You can choose the screen display mode as needed.



12 TV Wall

Click  at the bottom right corner and then select “TV Wall Guide” to quickly set the TV Wall as shown below.



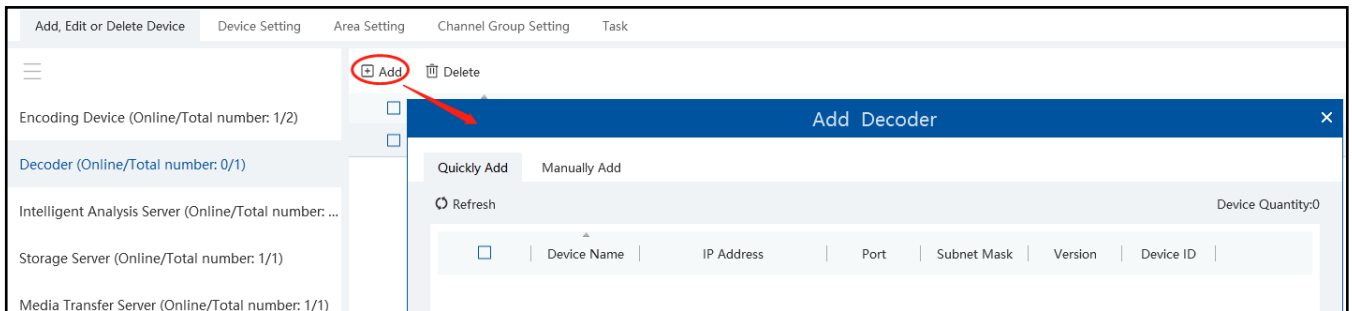
Please follow the guide in sequence to quickly set the TV Wall.

12.1 Add Device

12.1.1 Add Decoder

Decoder is used to decode the video signal transmitted by the transfer server. The decoding output is a standard video signal. The decoder is necessary for decoding videos on the TV wall.

Go to Home→Add, Edit or Delete Device→Decoder interface.

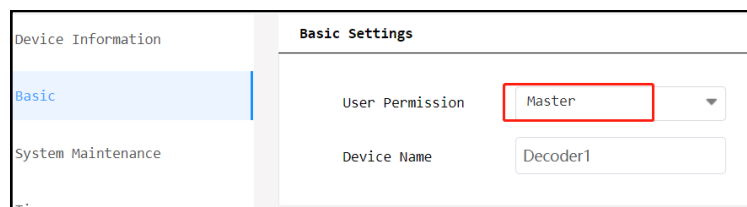


The steps for adding decoders are the same as the setup for adding encoding devices (see Add Encoding Device for details).

12.1.2 Create and Connect Decoder

The decoder which needs to be connected to the platform must be the master decoder and in platform mode. Login the web client of the decoder as shown below.

Go to Basic Settings→System Settings to check the user permission and running mode of the decoder and make sure its user permission is master and its running mode is platform. Then apply the settings and restart the decoder.

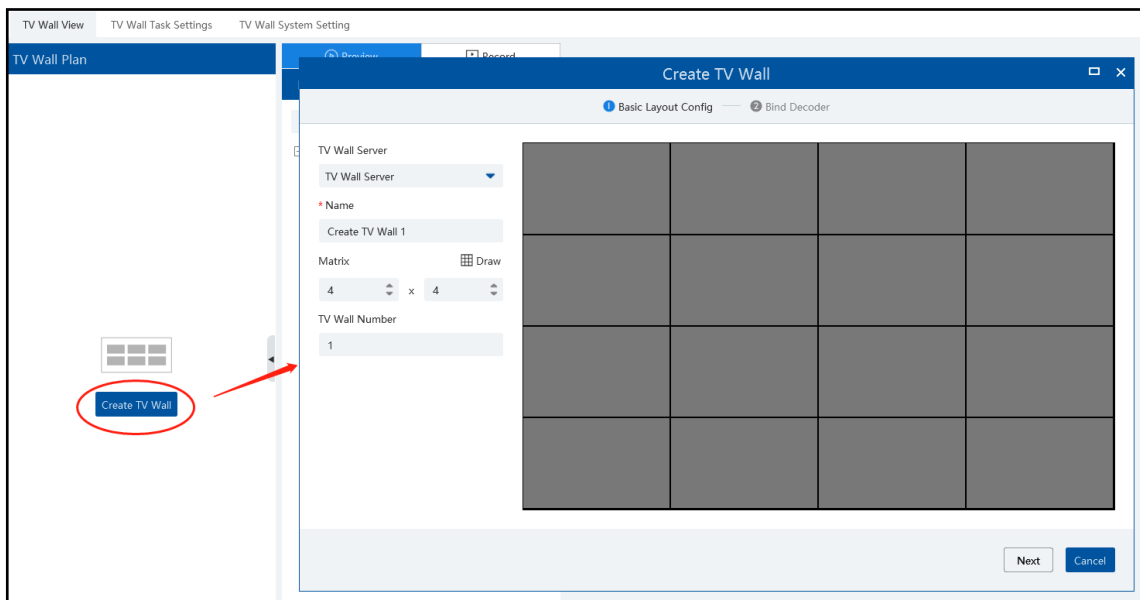


The decoder will not be online until it is bound to a TV wall. Please create a TV wall first and then bind the decoder to the TV wall.

12.2 TV Wall Management

◆ Create TV Wall

Go to Home→TV Wall → TV Wall View. Select a TV wall server and then click  to create a TV wall.

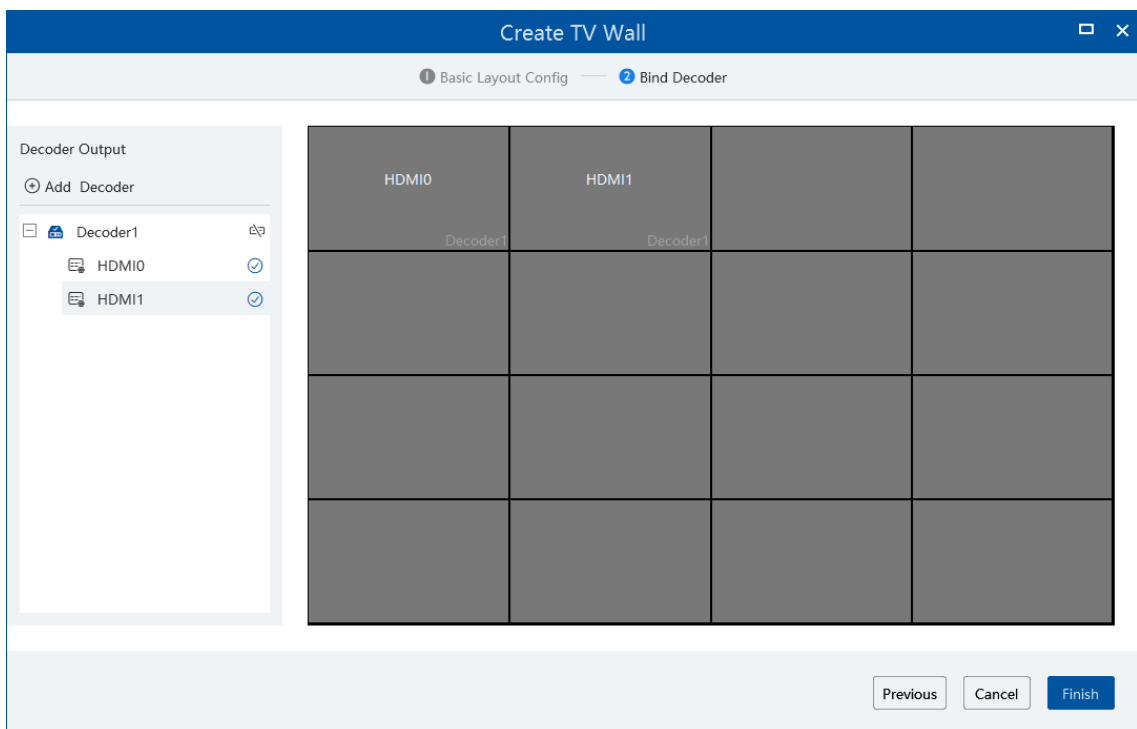


Select the TV wall server and then set the TV wall name, display matrix and TV wall number.

Note: The TV wall number cannot be used repeatedly.

Click [Draw] to draw the TV wall layout manually.

After that, click [Next] to bind decoders.



On the left list, click  to bind the decoder. If there are no decoder to bind, you can click  Add Decoder to quickly jump to the decoder adding interface and then add the decoder as needed. After you clicking , it needs several seconds to connect the decoder. After the decoder is connected, the output will be listed under the decoder name.

If you want to unbind the decoder, click  behind the decoder name to unbind it.

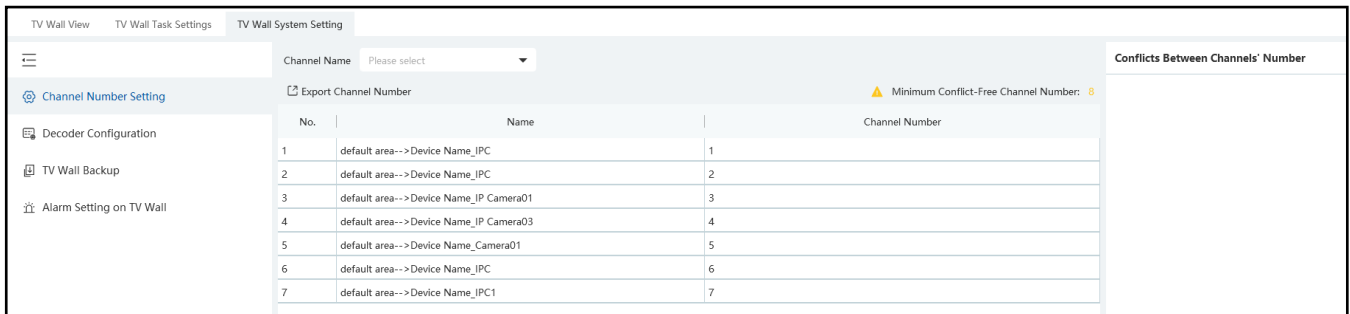
Drag the output to the window to bind the output and the window. After that, click [Finish] to save the setting.

To change the output binding, select the TV wall and click , select  to modify. Click  to delete the TV wall.

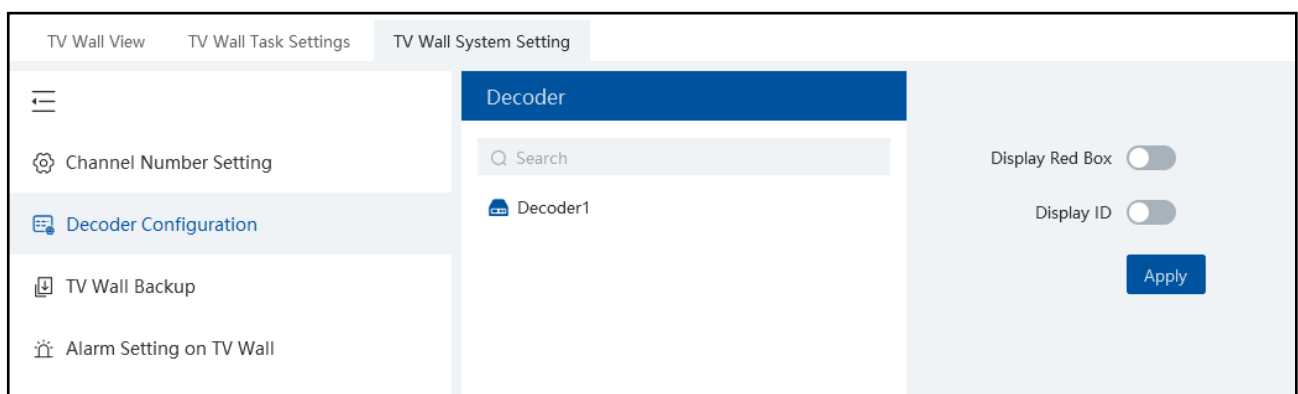
12.3 TV Wall System Settings

12.3.1 Channel Number Settings

Channel number configuration: set the channel number and make the channel convenient to be controlled by the network keyboard controller. Users can export these channel number in this interface.



12.3.2 Decoder Setting



Display red box: when the decoding channel triggers alarm, a red box will show on the TV Wall.

Display ID: the channel ID will be shown on the channel decoded by the decoder

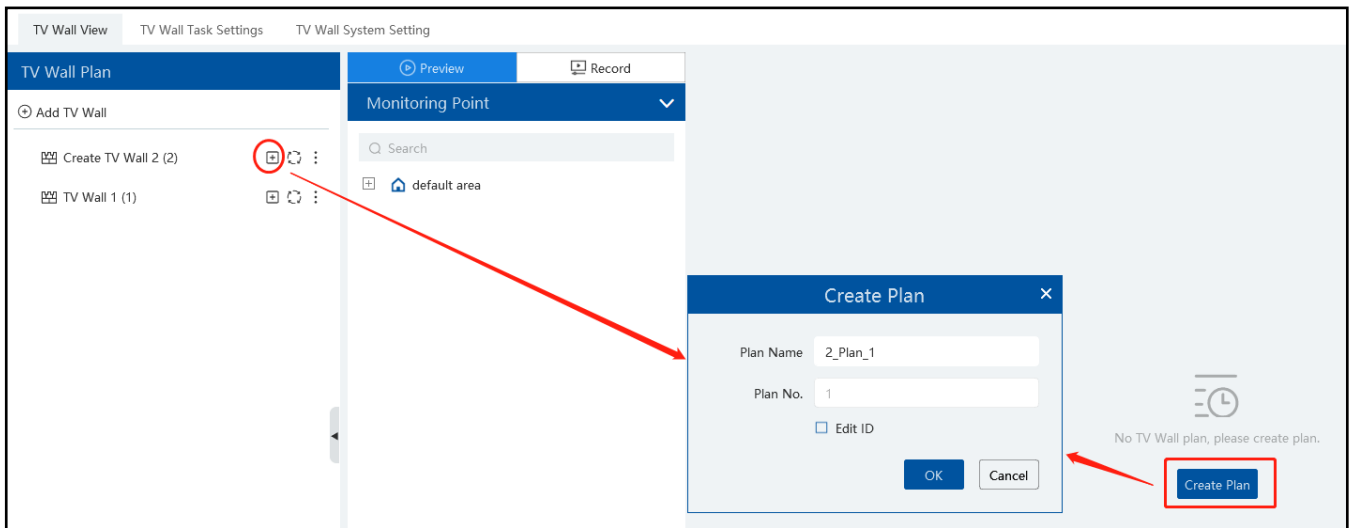
12.3.3 TV Wall Alarm Linkage Settings

Click "Alarm setting on TV Wall" and then the alarm closing time can be set. If "Automatically closing alarm on Wall" is selected, you can set the time that TV wall alarm automatically turns off. The alarm preview window will automatically turn off the alarm linkage video according to the set time until next alarm is triggered. If not selected, you need to close the alarm preview window manually.

12.4 Video Preview

◆ Create a plan

Click  beside the TV wall name or click [Create Plan] to create a new plan for the created TV wall.

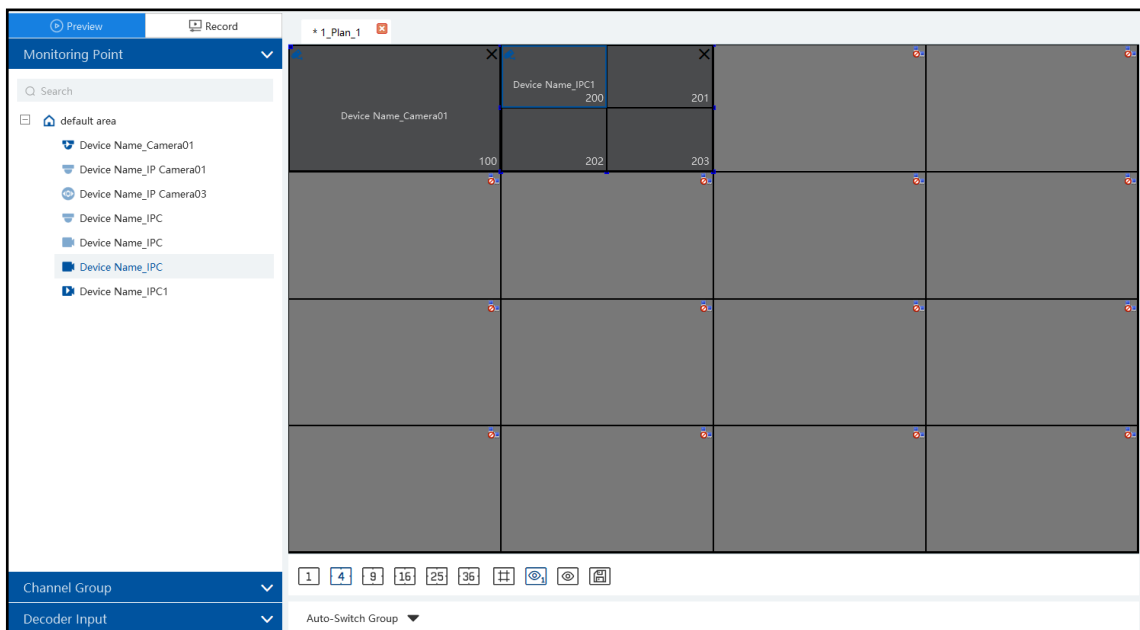


Double click the plan name to show the plan.

Drag the monitoring points to the corresponding window respectively to decode image. Then click  to save the plan.

◆ Configure Plan

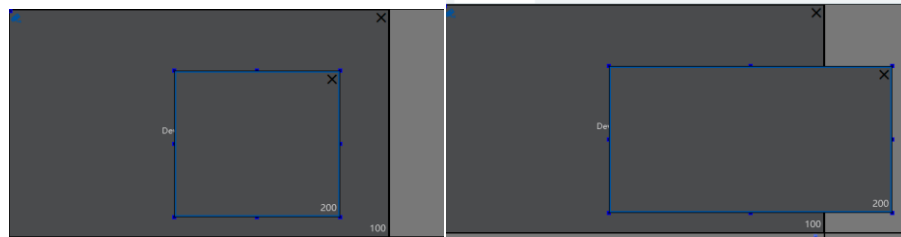
Double click the set plan to display on the left window as shown below. Drag the monitoring point to the window to play.



◆ Toolbar Menu



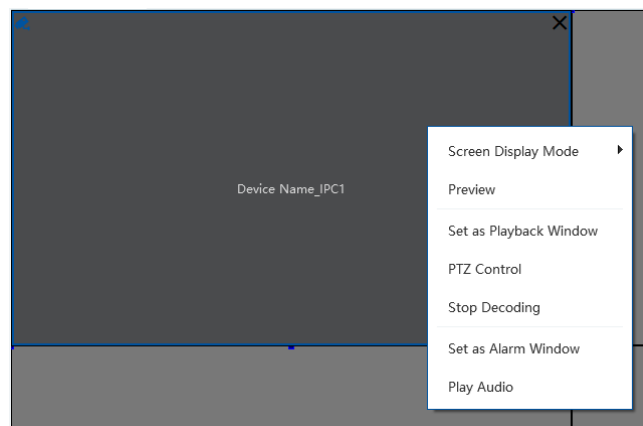
1. Screen mode: 1\4\9\16\25\36 screen mode is optional.
2. Open Window: Click this icon and then drag on a window to open a window on it. The window can be dragged to anywhere on the big window. Click the opened window and then drag the blue side of the window to zoom in/out it. Click this icon again to stop opening other windows.



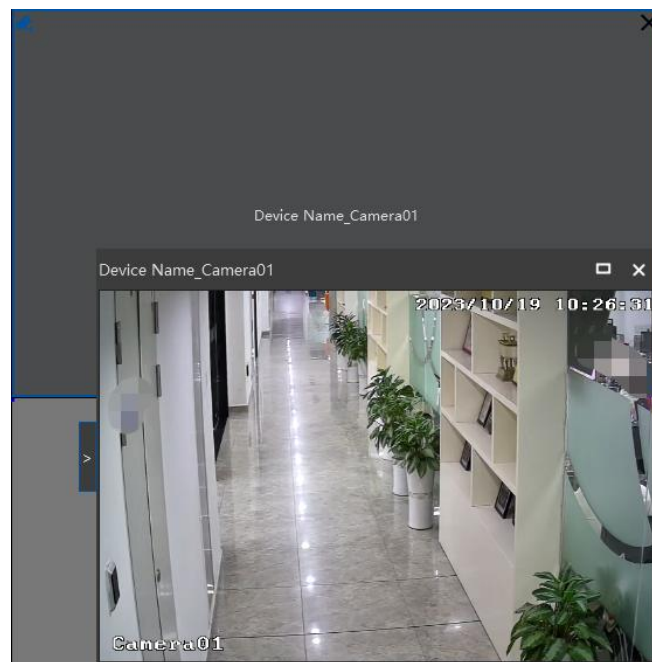
3. Show/hide ID: show or hide all ID number (including all channel numbers of the multi-screen display window).
4. Show/hide window ID: show or hide the ID number of all windows (Note that the channel numbers of the multi-screen display window are not displayed).
5. Click [Save] to save the current plan.

Select a window assigned a monitoring point and then press the right mouse and drag to another window to copy monitoring point to it.

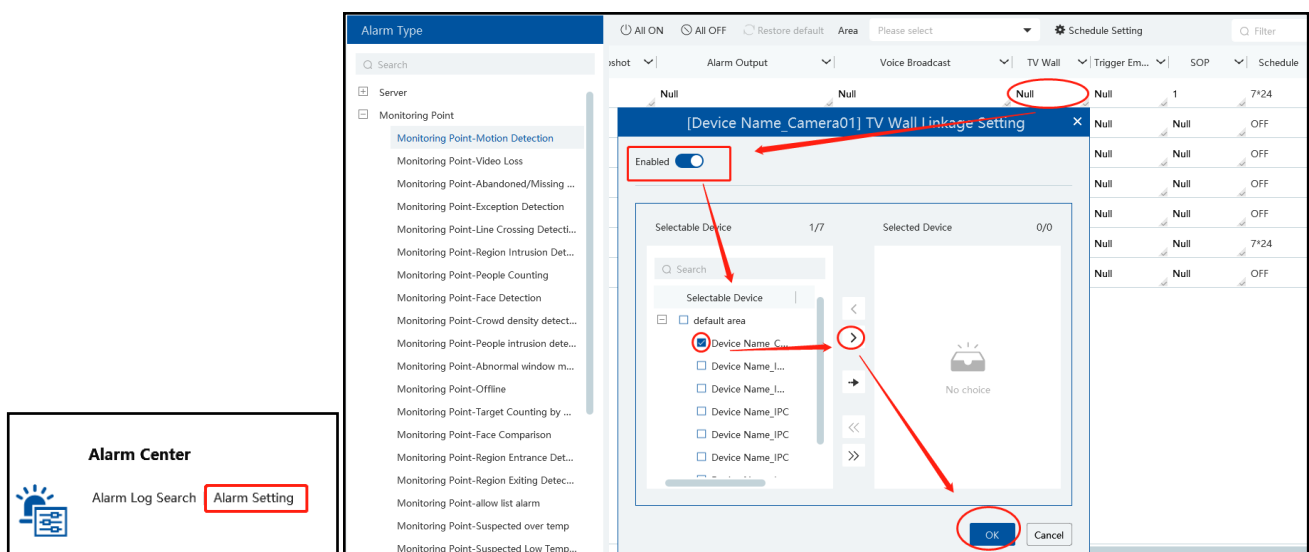
◆ Right-click Menu



1. Screen display mode: 1\4\9\16\25\36 screen mode is optional.
2. Preview: click it to view the video.



3. Save as Alarm Window: click it to save the current window as an alarm window. The alarm linkage image will be displayed in this window. Go to Home→ Alarm Center→Alarm Setting interface. Select TV wall linkage item to set alarm linkage.



4. Set as Playback Window: when decoding images, click this menu to play the records of the current channel (the record source is the current record source).

5. PTZ Control: click this menu to prompt a PTZ control panel of the current decoding window. Direction control, zooming and focusing, Iris control, speed, preset, track and cruise calling can be operated through this control panel.

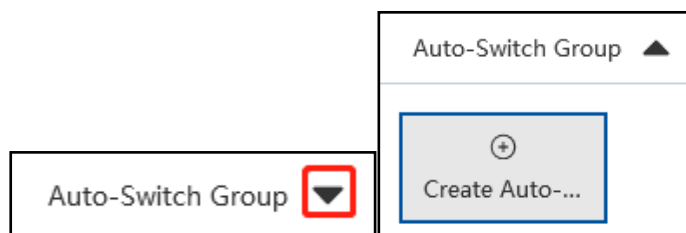
6. Stop Decoding: click it to stop decoding the current image.

7. Play audio: click it to play live audio. Click "Stop audio" to stop playing.

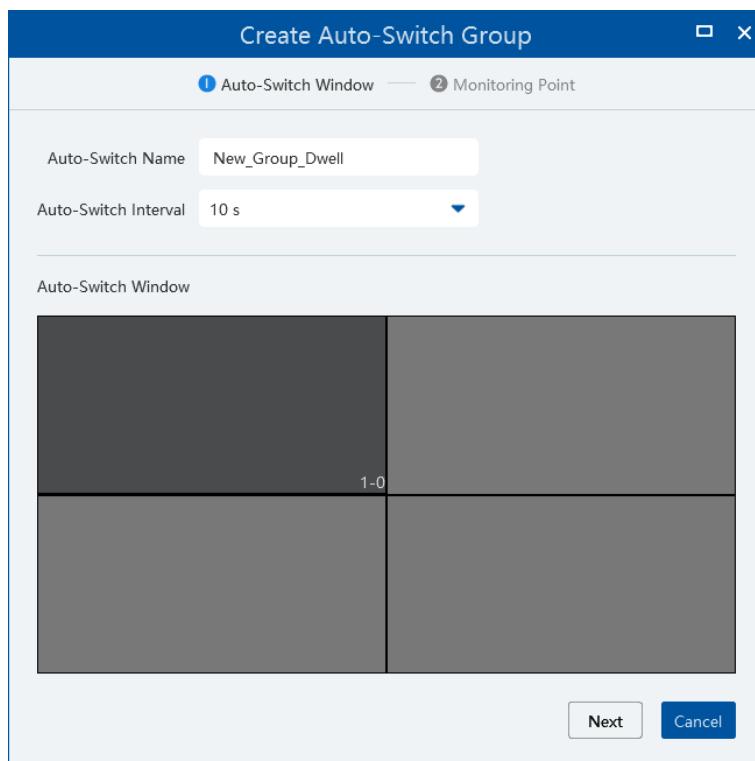
◆ Auto-Switch Group

1. Create Auto-Switch Group

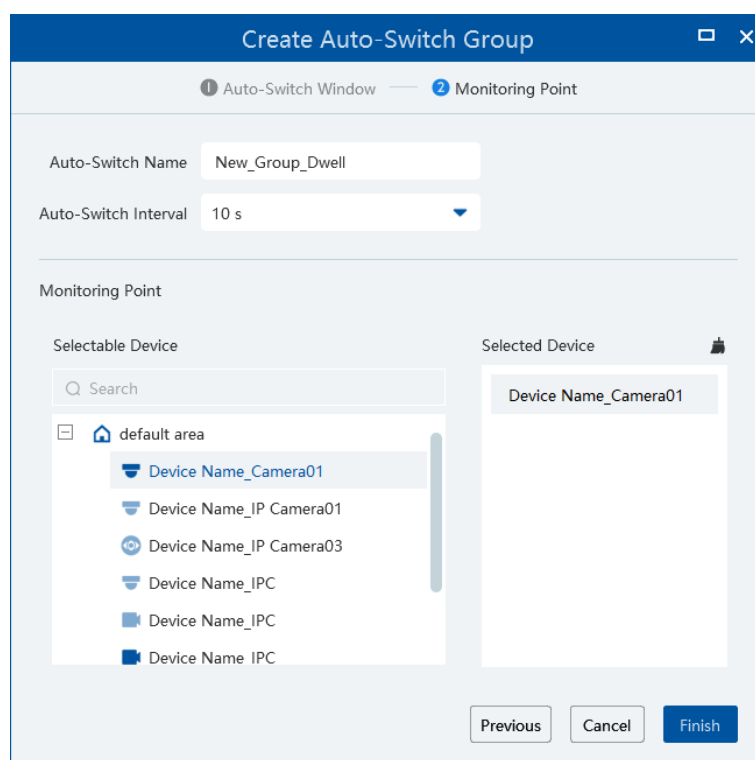
① Click Auto-Switch Group under the screen and then click  to create auto-switch group.



- ② Select “Auto-Switch Window” to select the window group.

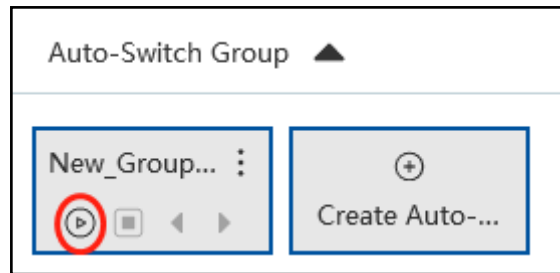


- ③ Click [Next] to select the auto-switch channel group.



- ④ Enter auto-switch name and dwell time.

2. Execute auto-switch



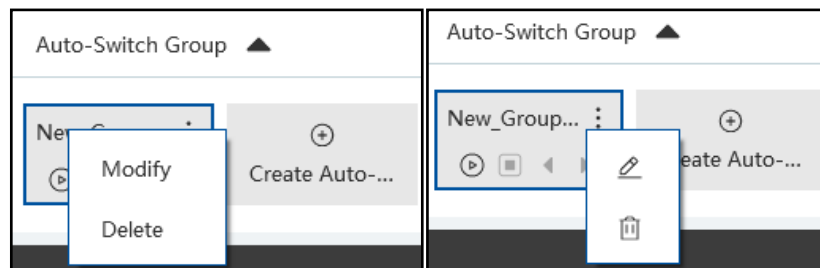
Click  to execute auto-switch. The specified channel images will be played in the specified windows in sequence.

Click  to stop playing the current auto-switch group.

3. Modify or delete auto-switch

Right click on the auto-switch group name and select Modify or Delete to modify or delete the auto-switch.

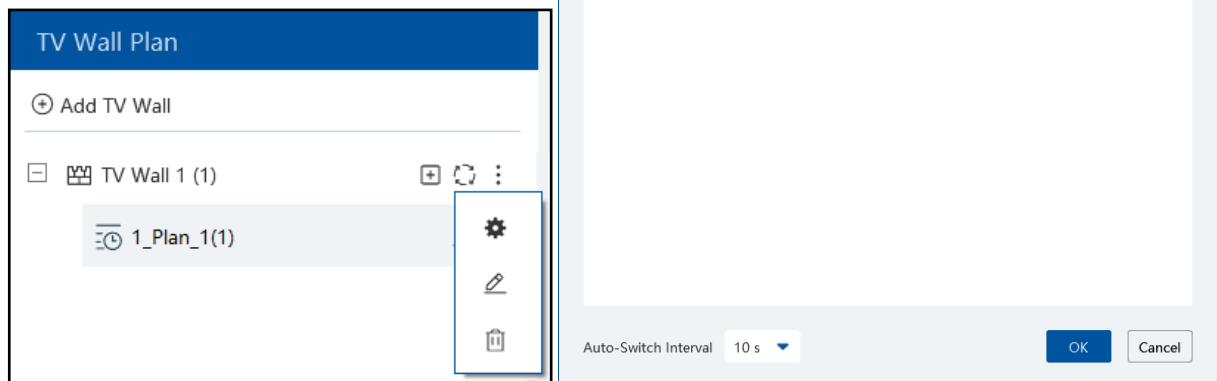
Or click  and then select the corresponding icon to modify or delete the auto-switch.



◆ Auto-switch plan

1. Create auto-switch plan

Click  behind the TV wall plan name and then click  to set the auto-switch. Click "Join in" to select the plan. Then set dwell time and click [OK].



2. Start/stop auto-switch



Click  behind the TV wall name to start auto-switch plan. Click  to stop the auto-switch.

3. Modify auto-switch plan

Click  again to modify the auto-switch plan.

Note: If the current auto-switch plan needs to modify, please stop it first.

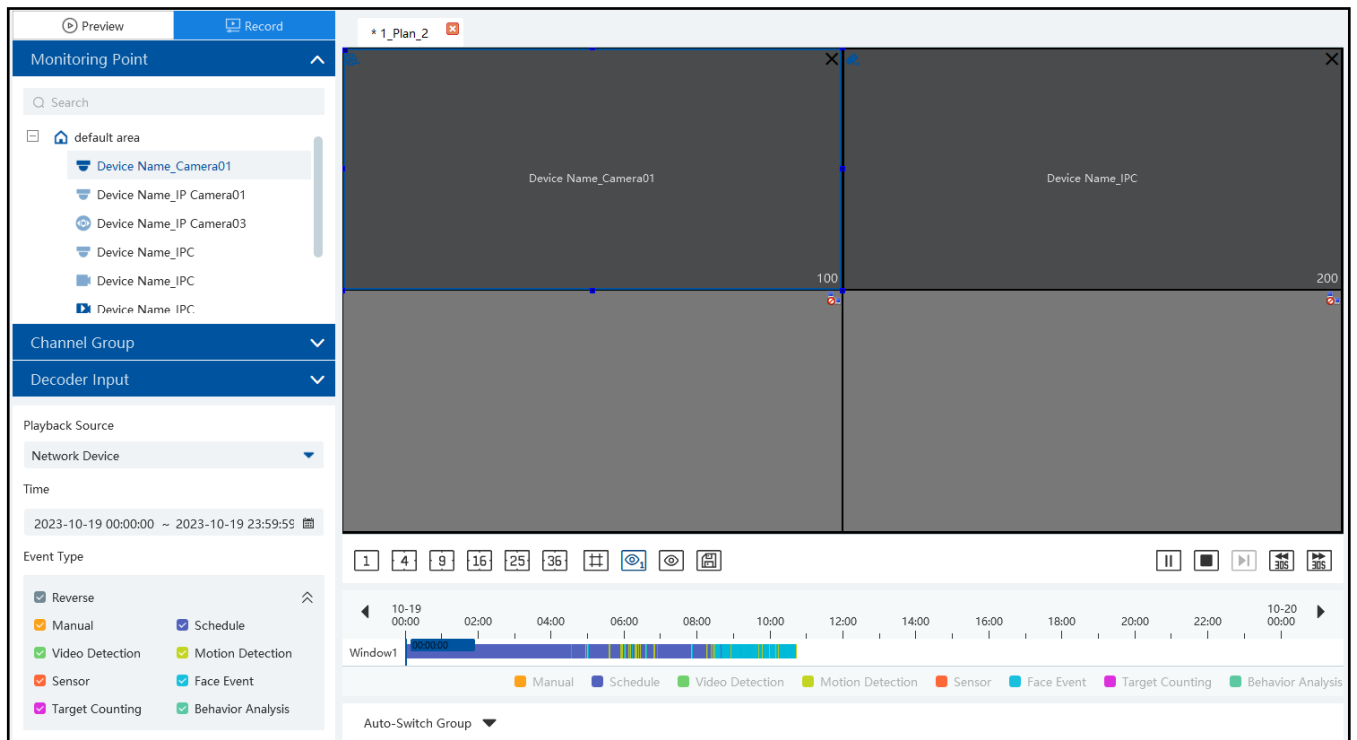
12.4.1 Decoder Input

Go to Home→TV Wall Management→Decoding on TV Wall→Decoder Input. Drag an input to a window to execute decoding.

12.4.2 Playback

◆ Playback on TV Wall

Click “Record”, select playback source and time, check the alarm events and then drag the cameras (or channels) to a window to search and play the records.



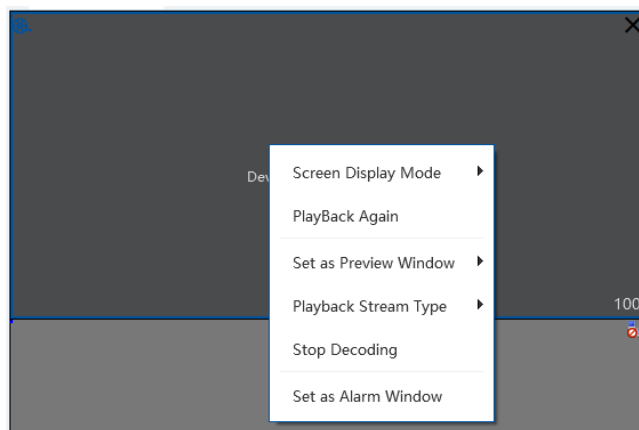
◆ Playing control



During playback, the record can be controlled by the above buttons.

Note: The frame rate per second will be the same as the set frame rate of the device (Home→Device Setting→Stream Setting→Frame Rate).

◆ Right-click menu



1. Screen Display Mode: 1\4\9\16\25\36 screen mode is optional
2. Save as an alarm window: click it to set the current window as an alarm window. The alarm linkage image will play in this window. Please go to Alarm Center→Alarm Setting interface. Select the alarm type, link the TV wall and set the schedule first.
3. Save as preview window: the current camera or the historical camera is optional. If the current camera is selected, the window will display the live video of the current camera in the record page. If the historical camera is selected, the window will display the live video of the camera decoded in this window last time.
4. Playback stream type: main stream or sub stream is selectable.
5. Stop decoding

The following picture is an example of TV Wall.

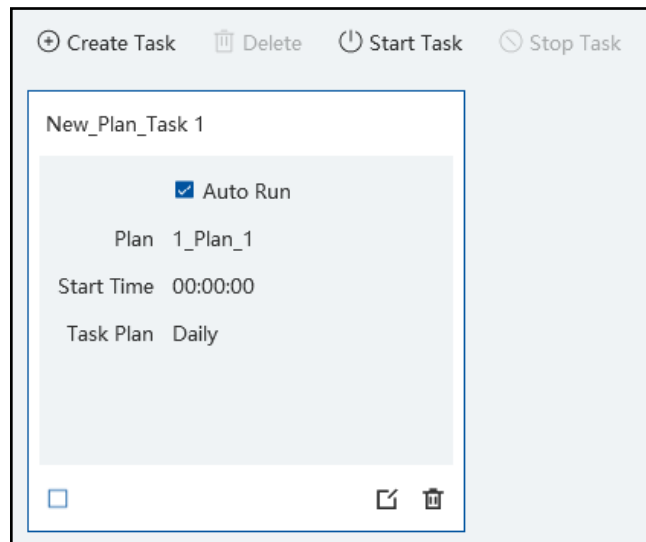


12.5 TV Wall Task Setting

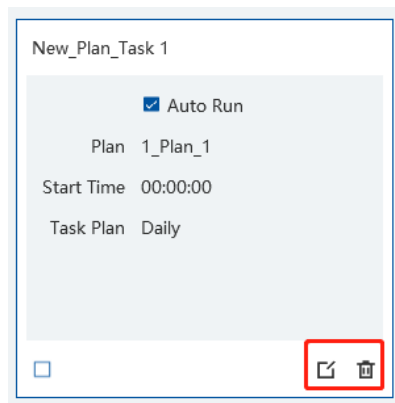
Go to Home→TV Wall Management→Task Setting. Select the TV wall you want to set tasks. Then click “Create Task”.

Select plan name, enter task name, set run time and enable plan task.

Click “Start Task” to start the task. Click “Stop Task” to stop this task.

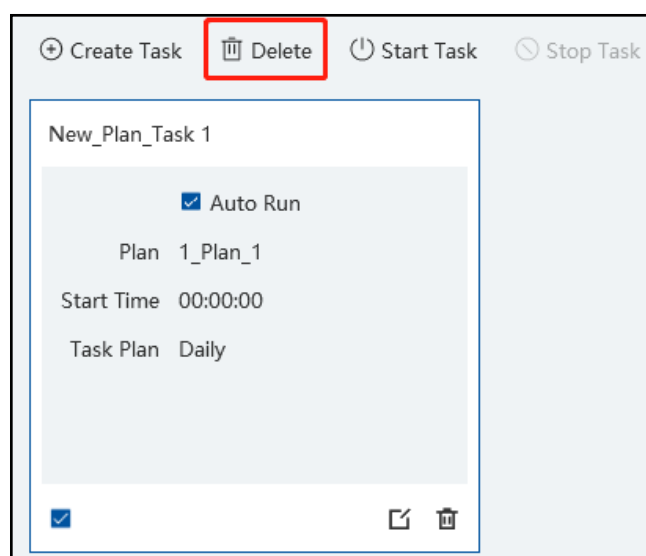


Modify or delete task



Click  or  to modify or delete the task.

Check the task under the TV wall and then click [Delete] to delete the task as shown below.

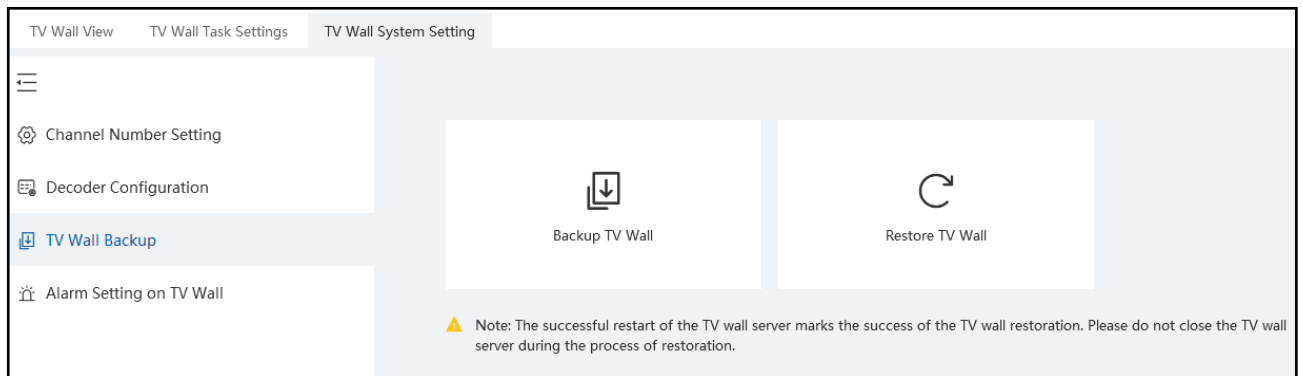


12.6 TV Wall Backup

When importing the former system configuration files to the new version, the TV wall configuration file will not be imported together. So

you need to import the TV wall configuration file separately.

Click [Backup TV Wall] in the last version to back up the TV wall configuration files. Then click [Restore TV wall] in the new version to restore it.



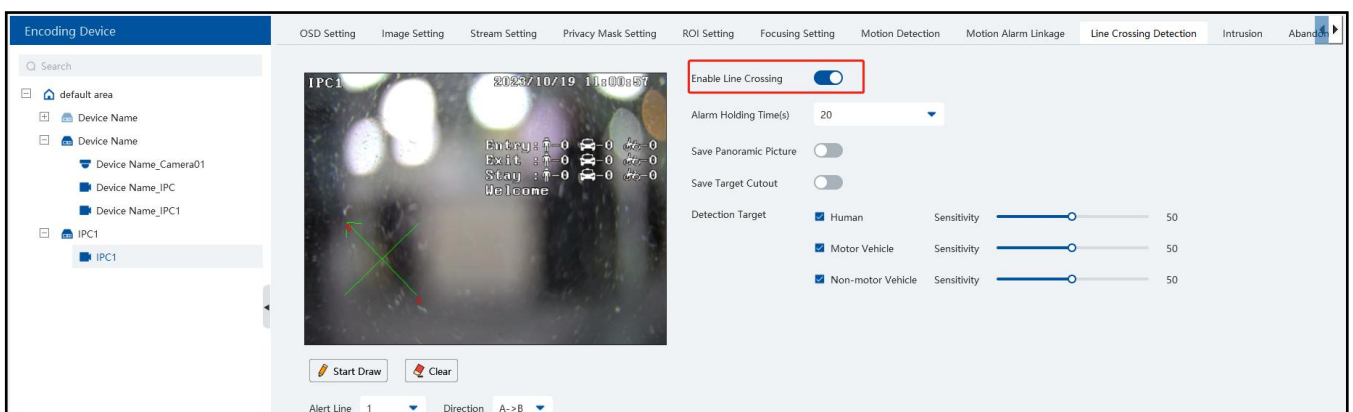
13 Target Counting

13.1 Task Management

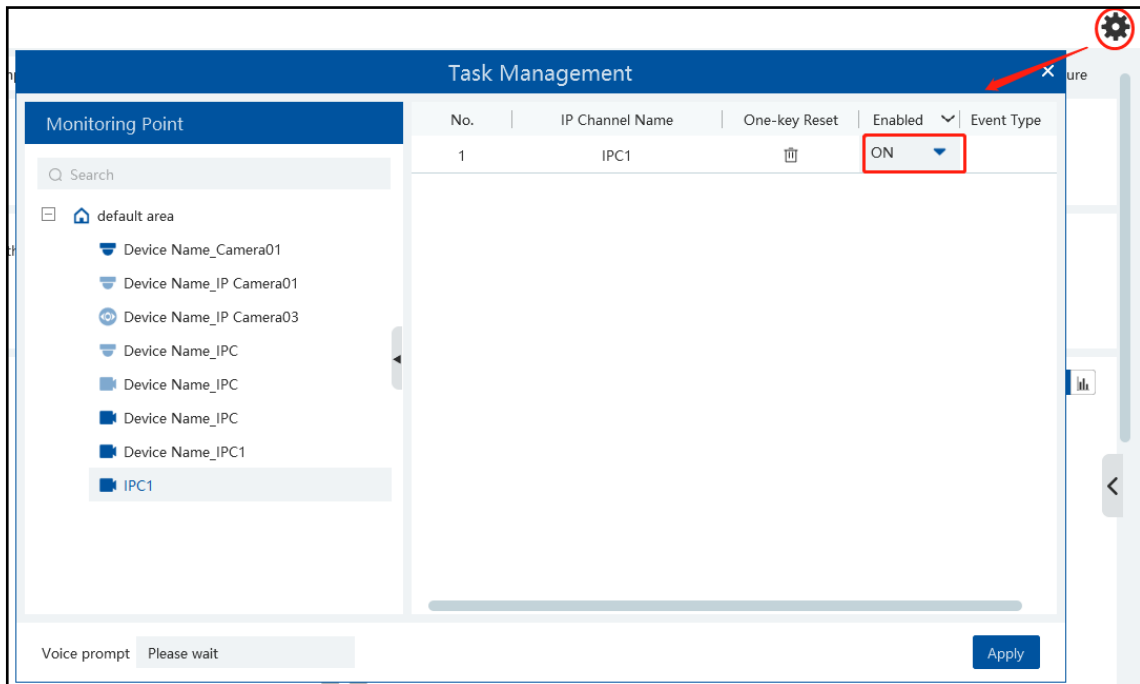
1. Enable “Target Counting” function of the IPC.

Note: the added camera must enable target counting function.

IPC with Target Counting function



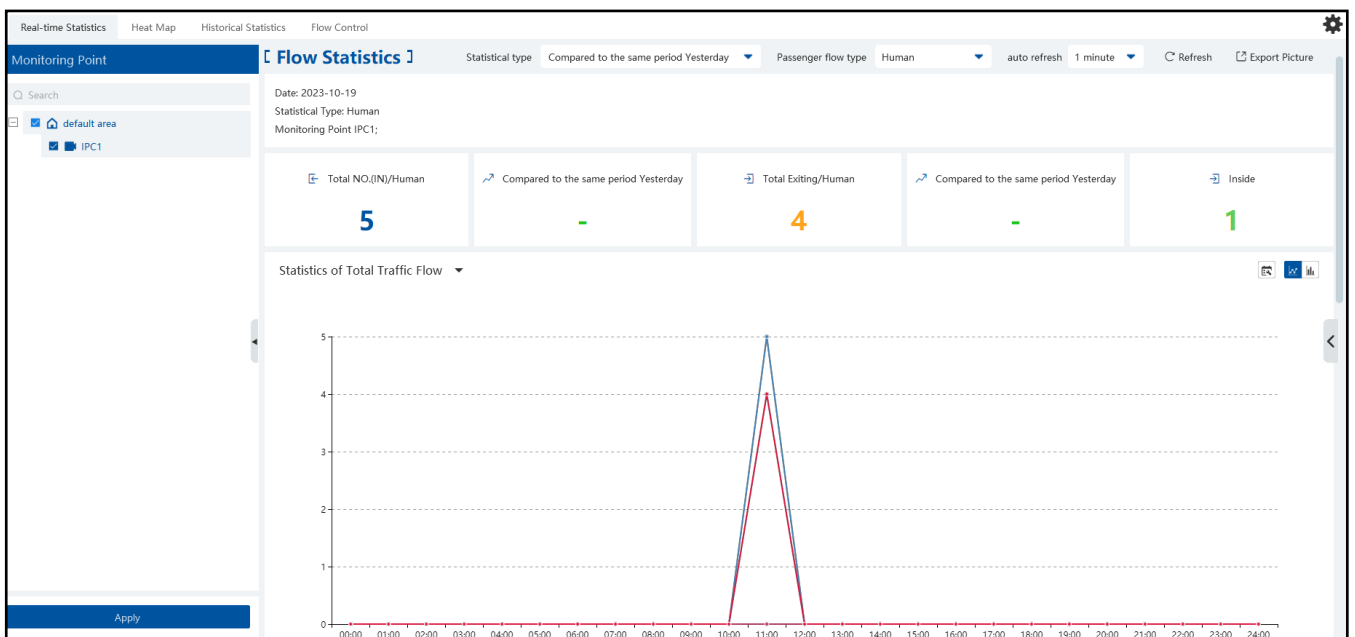
2. Go to Home→Target Counting interface. Clicking on  enters the following interface. Double click the camera with the target counting function and then select “ON”. After that, click [Apply] to save the settings.



13.2 Real-time Statistics

Go to Home→Target Counting→Real-time Statistics. Double click the camera with the target counting function to view the live image. The camera will automatically count the number of people/motor vehicle/non-motor vehicle crossing the predefined line and the system will automatically analyze the traffic flow trends.

Before view the statistics, please go to Home→Resource Management→Device Setting→Target Counting interface to set the alert line, entrance/exit, detection target, etc.



Please select the type as needed to view the flow trend. Click  Refresh to refresh the current statistics.

Set the auto refresh interval: The system will automatically refresh the statistics at regular intervals.

In the above interface, you can view the statistics of people/vehicles entering or exiting. Scroll down to view the traffic flow statistics via pie charts and tables.



13.3 Heat Map

Go to Home→Target Counting→Heat Map interface.

Please create a map first.

Drag the camera with the target counting function to the specified area.

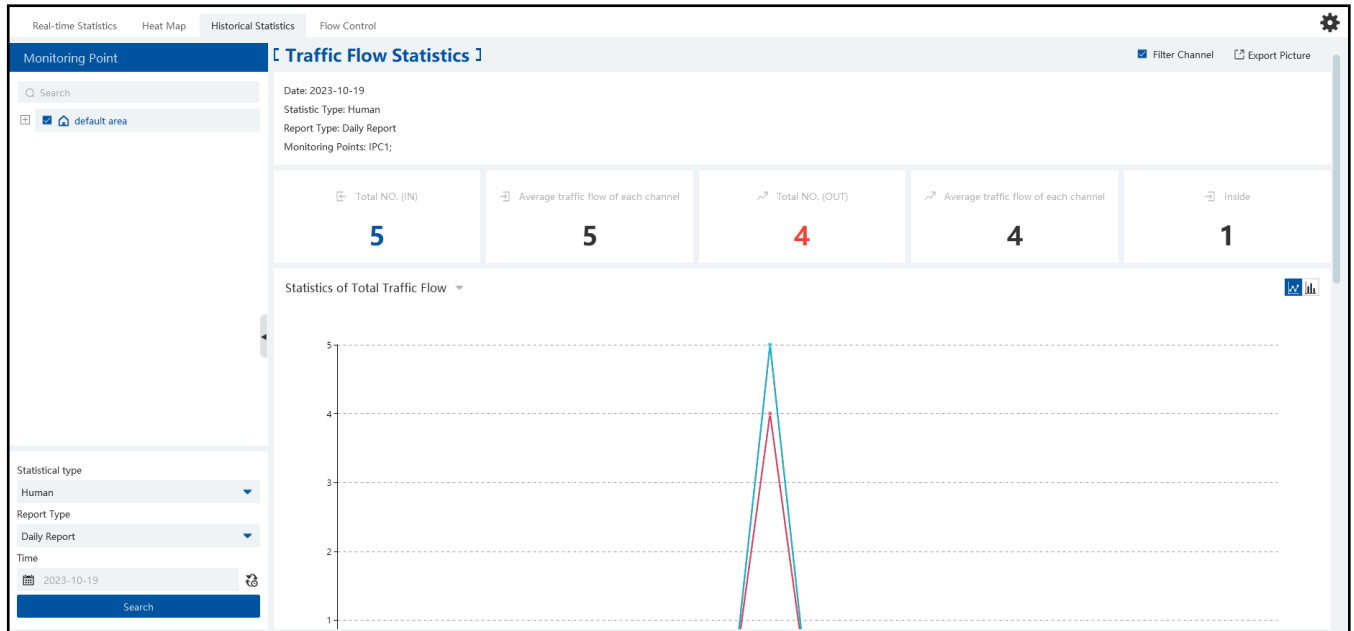
Put the cursor on the camera icon and then you will see the detailed flow statistics.



The deeper the red color is, the more targets (human/vehicle) gather there.

13.4 Historical Statistics

Go to Home→Target Counting→Historical Statistics. In this interface, the statistic results in a long period of time can be searched which can be shown in the table or curve chart. Additionally, the statistics of different targets can be viewed here.



13.5 Flow Control

Flow Control: Control the people/vehicles entering or exiting in a specified area to avoid overcrowding. When the people/vehicles stay in the specified area exceeds the threshold, the alarm will be triggered and no entry icon will display.

Click Home→Target Counting→Flow Control to enter the following interface.

Click **+** to add a task. Multiple tasks can be added as needed.

The screenshot shows the 'Flow Control' interface with a 'Task list' on the left and an 'Add Task' dialog box on the right. The 'Add Task' dialog has the following fields:

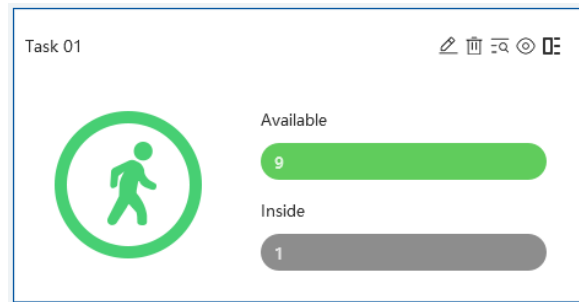
- Task Name: Task 01
- Maximum Threshold: (empty)
- Type: Human
- Schedule: 7*24

Below these fields are two sections for device selection:

- Selectable Device: 0/1 (List: default area, IPC1)
- Selected Device: 0/0 (No choice)

Navigation buttons (<, >, <<, >>) are located between the device lists. At the bottom of the dialog are 'OK' and 'Cancel' buttons. A red circle highlights the '+' icon in the 'Task list' area, with an arrow pointing to the 'Add Task' dialog.

Then the available number and inside number can be viewed as below.



Click  to view the quantities of the people/vehicles entry and exiting.

Click  to enter the flow control preview interface.



In the above interface, you can switch the camera and view the image. When the people/vehicles inside exceed the threshold, the icon will turn red.

Click on  exits the current page.

14 User Management

Go to Home→User/Role as shown below.

The screenshot displays the 'Online User Management' interface. On the left, a sidebar shows the 'User/Role' menu with 'Role' selected. Below it, a search bar and a list of roles are shown, with 'Super Administrator' highlighted. The main area shows the configuration for the 'Super Administrator' role. The 'Role name' is 'Super Administrator'. Under 'Menu permission', 'Select All' is checked, and a grid of permissions is shown, all of which are checked. Under 'Operation Permission', 'Select All' is checked, and a grid of operation permissions is shown, all of which are checked.

Role name
Super Administrator

Menu permission
☒ Select All
☒ Resource Management
☒ Server Management
☒ Record Setting
☒ Alarm Management
☒ E-Map
☒ TV Wall
☒ Configuration
☒ Target Counting
☒ Search
☒ Group Management
☒ Data Dashboard

Operation Permission
☒ Select All
☒ Check and Export Log
☒ E-Map Operation
☒ TV Wall Operation
☒ Add/Modify/Delete Group
☒ Add Channel Group
☒ Delete Channel Group
☒ Configure the access control right group

There is a default super administrator by default. The username is admin; the default password is 1234. The super administrator cannot be deleted.

Modify the password of the super administrator:

The screenshot shows the 'Online User Management' interface. On the left, under 'User/Role list', the 'admin' user is selected. The main area displays user details for 'admin':

- Enable: ☒
- * User Name: admin
- * Password: [Modify Password button]
- Role: Super Administrator
- Schedule: 7*24
- Bind MAC Address: 00 : 00 : 00 : 00
- Remark: [Empty field]

At the bottom, there are buttons for 'Create Security Questions / Answers', 'Edit Security Question', 'Save', and 'Cancel'. A 'Modify Password' dialog box is open, showing:

- User Name: admin
- * Original password: [Enter Password]
- * Password strength: ☐ Weak ☐ Middle ☒ Strong
- 8-16 characters; numbers, special characters, upper case letters and lower case letters must be included.
- * Password: [Enter Password]
- * Confirm Password: [Enter Password]
- Buttons: OK, Cancel

If it is the first time for you to log in, please select the super admin user and then click [Edit Security Questions/Answers] to set the questions and answers. It is very important to reset the password if you forget your password.

Select the super administrator and then click [Edit Security Questions/Answers] to modify the questions and answers as needed after verifying the username and password.

Click "Role" to pop up the following interface.

The screenshot shows the 'Role Management' interface. In the left sidebar, the 'Role' button is circled in red. The main area displays the 'Create a role 1' form:

- Role name: Create a role 1
- Menu permission: ☒ Select All
 - ☒ Resource Management ☒ Server Management ☒ Record Setting ☒ Alarm Management
 - ☒ E-Map ☒ TV Wall ☒ Configuration ☒ Target Counting
 - ☒ Search ☒ Group Management ☒ Data Dashboard
- Operation Permission: ☒ Select All
 - ☒ Check and Export Log ☒ E-Map Operation ☒ TV Wall Operation ☒ Add/Modify/Delete Group
 - ☒ Add Channel Group ☒ Delete Channel Group ☒ Configure the access control right group
- Area Permission: ☐ Select All

At the bottom, there are 'Save' and 'Cancel' buttons. A table below the permissions shows the area permissions for the role:

Area	PTZ Control	Video Preview	Playback	Record Backup	Record	Monitoring Point Setting	Device Talkback	Device Setting	D
default area	☒	☒	☒	☒	☒	☒	☐	☐	
Devic...	☒	☒	☒	☒	☒	☒	--	--	
Devic...	☒	☒	☒	☒	☒	☒	--	--	
Devic...	☒	☒	☒	☒	☒	☒	--	--	
Devic...	☒	☒	☒	☒	☒	☒	--	--	
Devic...	☒	☒	☒	☒	☒	☒	--	--	

Enter the role name and then check the permission as needed.

Put the cursor on the added role. Two icons will appear. Click  to add a user.

User/Role list

+ Role

Search

Super Administrator

admin

1

Enable ☒

* User Name

* Password strength ☐ Weak ☐ Middle ☒ Strong

8-16 characters; numbers, special characters, upper case letters and lower case letters must be included.

* Password

* Confirm Password

Role

Schedule

Bind MAC Address ☐

Remark

After the user is added under the role, put the cursor on the user name. Then a deletion icon will appear. Click it to delete the added user.

15 Operation and Maintenance Management

15.1 Check and Export Log

Go to Home→Operation and Maintenance Management.

Click the “Check and Export Log” tab as shown below. All types of logs can be searched and exported here.

Check Log

Backup and Restore Configuration

Real-time Status

Status Log

Time

2023-10-18 00:00:00 ~ 2023-10-18 23:59:59

Log Type

All Types

Search

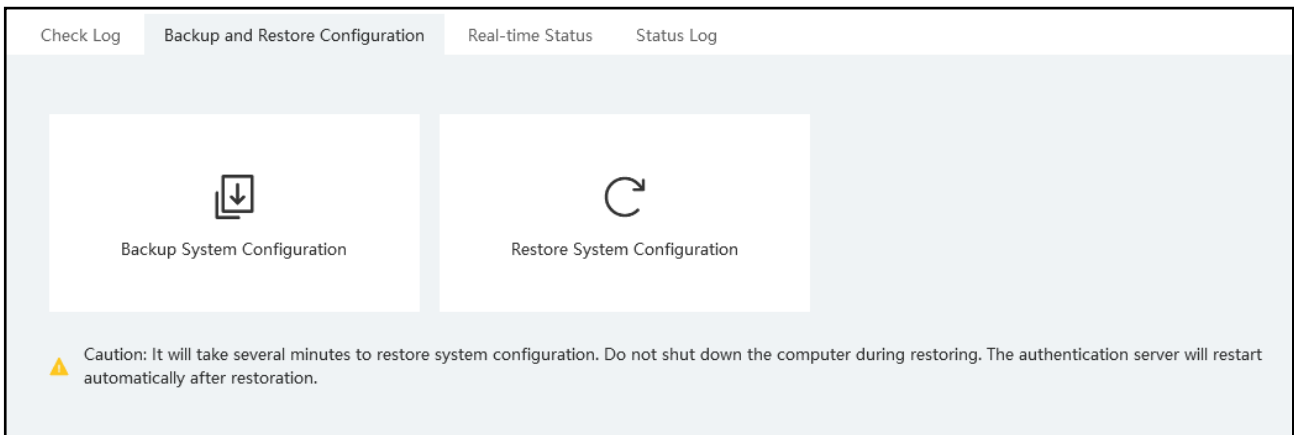
Export

No.	Main Type	Record Time	Node Name	Sub Type	User Name	User Address	Details
1	Operation Log	2023-10-18 20:28:37	Client	System Maintenance	admin		Log Search
2	Operation Log	2023-10-18 20:28:21	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
3	Operation Log	2023-10-18 20:24:49	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
4	Operation Log	2023-10-18 20:20:03	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
5	Operation Log	2023-10-18 20:19:55	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
6	Operation Log	2023-10-18 20:19:39	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
7	Operation Log	2023-10-18 20:19:25	Device Name_Camera01	Preview video	admin	admin 10.15.1.155 CO...	Preview video: Device Name...
8	Log Configuration	2023-10-18 20:19:21	Client	Channel Parameter	admin		

Select the log type, set the start time and the end time and then click [Search] to search logs. After the logs are searched, click [Export] to export these logs.

15.2 Backup and Restore Configuration

Go to Home→Operation and Maintenance Management. Click “Backup and Restore Configuration” to go to the following interface.



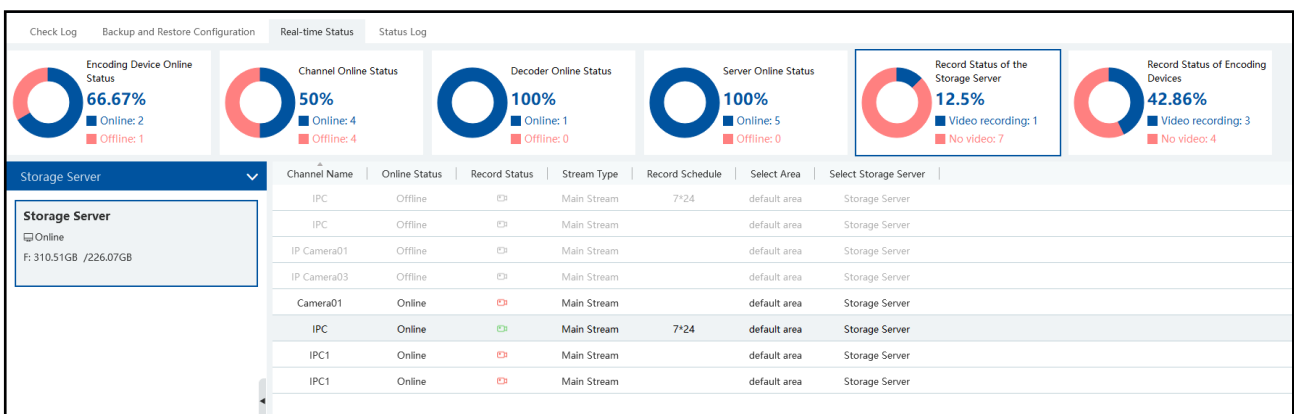
You can import the former system configuration files to the new version. Click [Backup System Configuration] in the last version to backup the system configuration files. Additionally, TV wall configuration also can be backed up as needed. Then click [Restore System Configuration] in the new version to restore the system configuration.

For TV Wall configuration restoration, you need to go to Home→TV Wall Management→TV Wall System Setting→TV Wall Backup interface and then restore TV Wall configuration by clicking [Restore TV Wall].

15.3 Viewing Online Status

Go to Home→Operation and Maintenance Management→Online Status interface.

You can view the online status of encoding device, decoders and storage servers and the record status of the storage server and encoding devices.



15.4 Viewing Status Log

Go to Home→Operation and Maintenance Management→Status Log interface.

Check Log

Backup and Restore Configuration

Real-time Status

Status Log

Time

2023-10-18 00:00:00 ~ 2023-10-18 23:59:59

Search

Export

No.	Type		Record Time	Node Name	Details
1	No recording		2023-10-18 22:27:26	Device Name_Camera01	
2	Recording		2023-10-18 22:27:05	Device Name_Camera01	
3	Recording		2023-10-18 22:25:57	Device Name_Camera01	
4	Recording		2023-10-18 22:25:46	Device Name_Camera01	
5	Recording		2023-10-18 22:24:40	Device Name_Camera01	
6	Recording		2023-10-18 22:22:50	Device Name_Camera01	
7	No recording		2023-10-18 22:04:26	Device Name_Camera01	

In this interface, record status, online or offline status of servers and monitor client can be viewed.

Set the start time and the end time and then click [Search] to search status logs.

The searched logs can be exported by clicking [Export].

16 Configuration

16.1 Local Configuration

16.1.1 Basic Settings

Go to Home→ Configuration→Local Configuration

Auto Startup ☐

Auto Login ☐

Trigger audio when the node is offline ☐

Show tips when the node is offline ☐

Substream display of new view ☐

Indicates whether the decoding resource exceeds the limit ☐

Show device name on E-Map ☒

Verify the password before exiting the program ☐

Storage server exception linkage ☐

Sound Loop ☐

Decoding Mode ☐ Soft Decoding ☒ Hardware Decoding

Video Configuration Rules ☐ Specification First ☒ Clarity First

Select Language English(United States) ▼

Temperature Unit °C ▼

Time Display Format yyyy-MM-dd hh:mm:ss ▼

Apply

Auto Startup: if enabled, the system will automatically start when the computer starts.

Auto Login: if enabled the system will automatically log in when running this software next time.

Trigger audio when the node is offline: if enabled, the system will trigger audio when there is node offline.

Show tips when the node is offline: if enabled, the system will pop up tips when there is node offline.

Substream display of new view: if enabled, the new view will be displayed at substream.

Verify the password before exiting the program: if enabled, you shall enter the password before exiting the program.

Server exception Linkage: if enabled, the system will skip to real-time status interface when the server error occurs.

Sound Loop: If enabled, the alarm sound will be repeated continuously.

Decoding Mode: Soft decoding or hardware decoding is optional. When the graphics card doesn't support hardware decoding, please select "Soft Decoding" and the video decoding will be taken over by CPU.

Temperature Unit: °C or °F can be selected

In this interface, you can also set video configuration rules, language, time display format and so on.

16.1.2 Resource Tree Settings

Full name display for DVR/NVR's channels ☒

Resource tree automatically expands ☐

Show alarm state for the monitoring point ☐

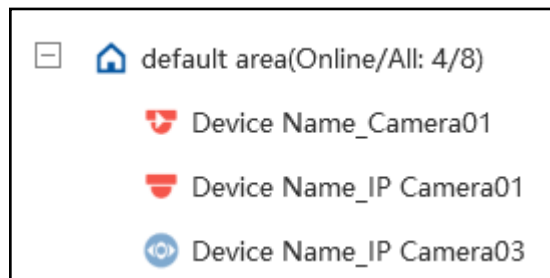
Resource Tree Sorting Rules ☒ Sort by Name ☐ Sort by Time

Apply

Full name display for DVR/NVR's channels: if enabled, the DVR/NVR's channel name listed in the resource tree will show the DVR/NVR name and the channel name. If disabled, only the channel name is shown.

Resource tree automatically expands: please enable as needed.

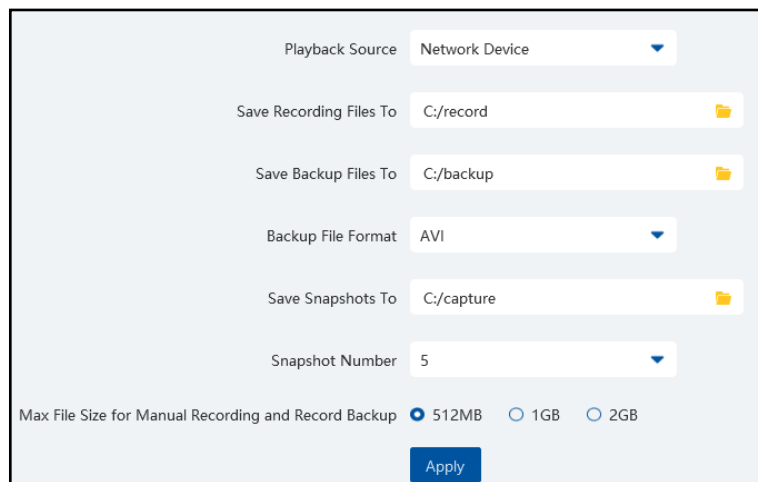
Show alarm state for the monitoring point: if enabled, the alarm state will be displayed in the monitoring point list as shown below.



In addition, you can also select the resource tree sorting rules as needed.

16.1.3 Record and Snapshot Settings

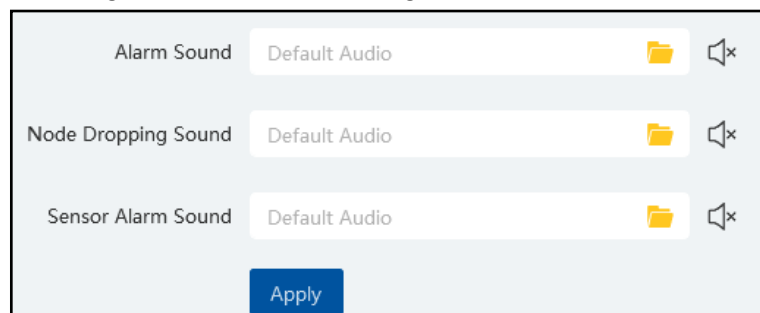
Go to Home → Configuration.



In this interface, the storage path of recording files, backup files and snapshots, backup file format, snapshot number and max file size for manual recording and record backup can be set up here.

16.1.4 Alarm Sound Settings

Go to Home → Configuration → Local Configuration → Alarm Sound Setting



In the alarm audio setting interface, click  to upload the local alarm sound, node dropped sound and sensor alarm sound. After these sounds are uploaded, click  to listen.

16.1.5 Alarm View Settings

Go to Home→ Configuration→Alarm View Setting.

In this interface, users can enable “Automatic Pop-up Alarm Page” or “Full Screen Display when Popping up”, set “automatically /manually close alarm page” and select the number of screens (1/4/6/19 optional).

16.1.6 Overload Settings

This system supports CPU and memory overload protection. When the system overloads, the monitor client will restrict the new live view and playback operation and the overload tip will prompt. Go to Home→ Configuration→Overload Setting. Select the overload upper limit and then click [Apply] to save the settings.

16.1.7 OSD Position Configuration

Click Home→ Configuration→OSD Position Config to go to the following interface.

Drag the slider to the position you want to show the OSD and then click “Apply” to save the settings.

16.1.8 POS information Settings

Go to Home→Configuration→POS Config interface as shown below. In this interface, you can set the position, display time and quantity

of the POS information.

A screenshot of a configuration window titled 'Snapshot Attribute Display Setting'. It contains four input fields: 'X' with the value '0', 'Y' with the value '60', 'Duration(s)' with the value '30', and 'Max number' with the value '10'. Below these fields is a blue button labeled 'Apply'.

Note: The video files with POS information saved as DAT format can be played with DatPlayer and the POS information will be shown on the screen.

16.1.9 Snapshot Attribute Display Settings

Go to Home→Configuration→Local Configuration→Snapshot Attribute Display Setting interface as shown below.

The snapshot attribute display and target box display can be set here.

Snapshot attribute display setting: you can set the attributes of face, human and vehicle. Please select the corresponding attributes/features as needed. The attributes of smart snapshot picture will be shown accordingly.

A screenshot of the 'Snapshot Attribute Display Setting' interface. It is divided into two sections. The top section, 'Snapshot Attribute Display Setting', has three dropdown menus: 'Face' (showing 'Age;Gender;Glasses;Mask;Headg'), 'Human' (showing 'Age;Gender;Glasses;Mask;Headg'), and 'Vehicle' (showing 'Color;Type;'). The bottom section, 'Target Box Setting', has a toggle switch for 'Show target tracking box' which is turned on, followed by three more dropdown menus for 'Face', 'Human', and 'Vehicle' with the same default values as above. A blue 'Apply' button is at the bottom right.

Face attributes/features:

Including gender, age, mask status, temperature, hat, hairstyle, beard, glasses, telephone, skin, a maximum of 6 features can be shown in the smart snapshot area.

Human attributes/features:

Including gender, age, hat, glasses, mask status, glasses, backpack, shoulder bag, upper clothing color, lower clothing color, upper clothing type, lower clothing type, dress/skirt, a maximum of 6 features can be shown in the smart snapshot area.

Vehicle attributes/features:

Including color, type, one or two attributes can be displayed in the smart snapshot area.

Target tracking box:

If enabled, the target tracking box will be shown on the preview/playback window which is playing the video of the IPC enabled the video metadata function.

16.2 Server Configuration

16.2.1 System Settings

Click Home→ Configuration→Server Configuration→System Setting to go to the following interface.

The screenshot shows the 'System Settings' configuration window. It includes a 'System Name' text input field. Below it are two checked checkboxes: 'Device Time Correction' (with a help icon) and 'Synchronize Time Zone'. To the right of these is a blue button labeled 'Synchronize Platform Time'. Further down is a 'Service Fault Determination Time' section with a dropdown menu set to '1' and the unit 'mins'. Below that is a 'Log Retention Time' section with a text input set to '365' and the unit 'Day'. At the bottom is an 'Enable License Plate Synchronization' toggle switch, which is currently turned off. Below the toggle is a yellow warning triangle icon and the text: 'If it is turned off, the system will not support the function of license plate synchronization'. At the very bottom are two blue buttons: 'Apply' and 'Reset'.

System Name: Set the platform display name.

Choose “Device Time Correction” and “Synchronize Time Zone” and then click [Synchronize Platform Time] to synchronize the device times with the time of the platform.

Service fault determination time: set the failure duration time. When the server failure exceeds this period of time, it will be determined as “Offline”. The spare server will take over.

Log Retention Time: set the log storage time.

Enable License Plate Synchronization: if enabled, you can use the relevant license plate synchronization functions. See the tips shown in the interface for details.

16.2.2 Alarm Settings

Click Home→Configuration→Server Configuration→Alarm Setting to go to the following interface.

The screenshot shows the 'Alarm Settings' configuration window. It contains three toggle switches, all of which are currently turned off: 'Alarm Preview Using Third Stream', 'Hide Alarms Beyond the Alarm Linkage Schedule', and 'Report interval for the same alarm'. Below these is a section for 'Standard NVR alarm receiving options(version 1.4.7 or above)' with three radio button options: 'None', 'Alarm message', and 'Alarm message and snapshot (face capture/comparison snapshot)'. The 'Alarm message and snapshot' option is selected. At the bottom are two blue buttons: 'Apply' and 'Reset'.

In this interface, you can enable “Alarm preview using third stream”.

Hide alarms beyond the alarm linkage schedule: Alarms will not be viewed beyond the alarm linkage schedule.

Enable and set the same alarm reporting interval and its linked alarm type. After that, the alarm type will automatically report according

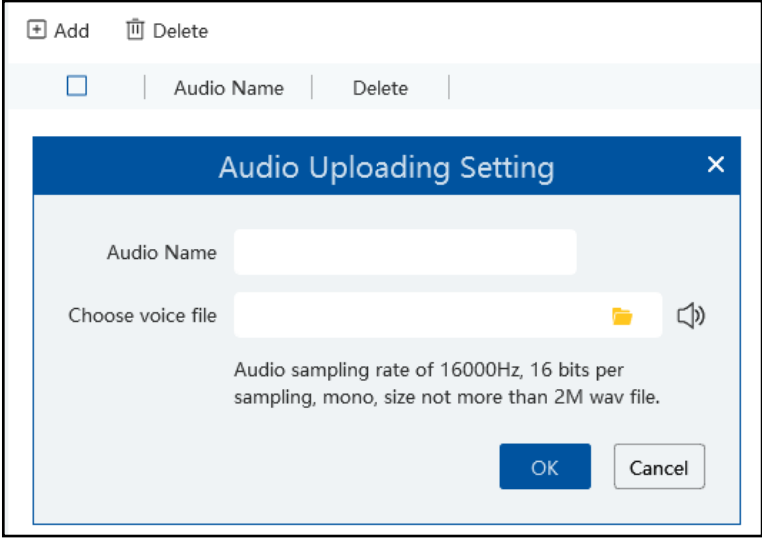
to the set interval.

Standard NVR alarm receiving options: please select to receive alarm information or snapshot and alarm information of NVR as needed.

16.2.3 Audio Uploading Settings

Go to Home→Configuration→Server Configuration→Audio Uploading Setting.

Click [Add] to bring the following box.



The screenshot shows a web-based interface for adding audio settings. At the top, there are '+ Add' and 'Delete' buttons. Below them is a table with two columns: 'Audio Name' and 'Delete'. The 'Add' button has opened a modal dialog titled 'Audio Uploading Setting'. Inside the dialog, there is a text input field for 'Audio Name'. Below it is a 'Choose voice file' section with a file selection button (represented by a folder icon) and an audio player icon (represented by a speaker icon). Below the file selection, there is a note: 'Audio sampling rate of 16000Hz, 16 bits per sampling, mono, size not more than 2M wav file.' At the bottom right of the dialog are 'OK' and 'Cancel' buttons.

Click  to choose the audio file and then enter the audio name. Click [OK] to save this audio. After the audio is uploaded successfully, you can listen to it.

17 Data Dashboard

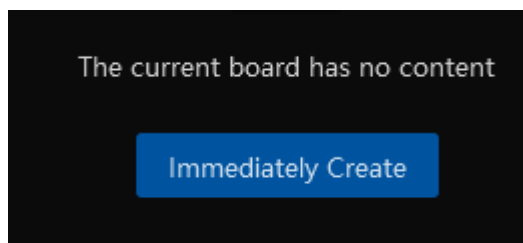
Before opening the data dashboard, please make sure the intelligent server is online.

Go to Home→Resource Management→Intelligent Analysis Server interface. There is a default intelligent server and make sure it is online.

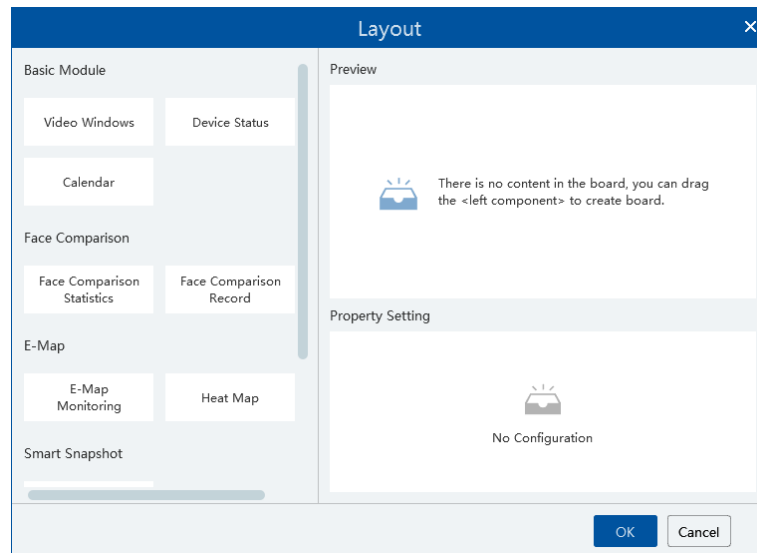
Add, Edit or Delete Device	Device Setting	Area Setting	Channel Group Setting	Task
≡ Encoding Device (Online/Total number: 2/3) Decoder (Online/Total number: 1/1) Intelligent Analysis Server (Online/Total number: ...) ↑ Edit Server Name IP Address Port Client Connection Status Authentication Server Connection Status				
✎ Intelligent Analysis Server 10.15.1.155 6069 Online Online				

17.1 Create Intelligent Dashboard

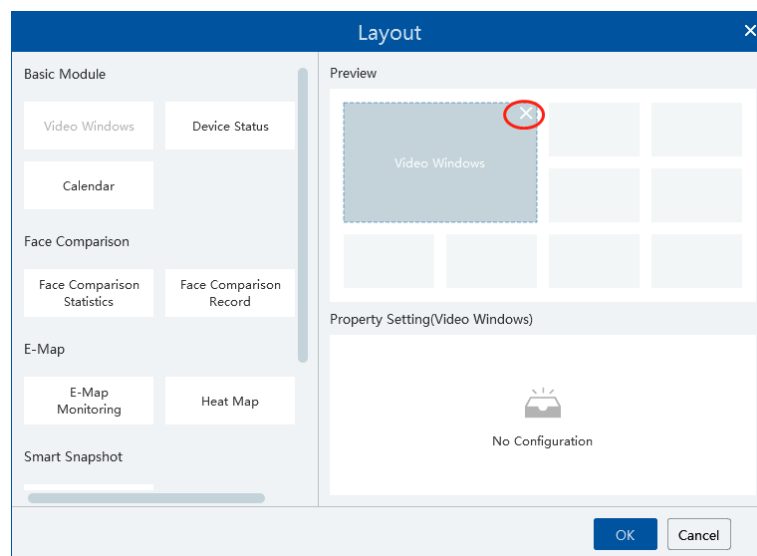
Go to Home→Intelligent Dashboard.



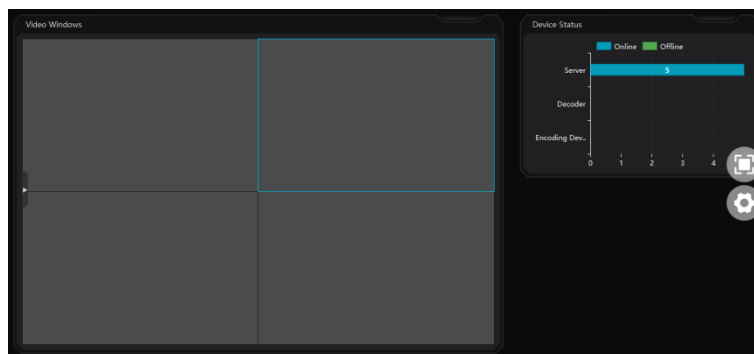
Click [Immediately Create] to create the layout of the data dashboard. Drag the module you want to display to the right preview window as needed. After that, click [OK] to save the settings.



Hover the cursor onto the module in the preview window and then you will see a deletion button (✕). Click it to remove the module from the preview window.

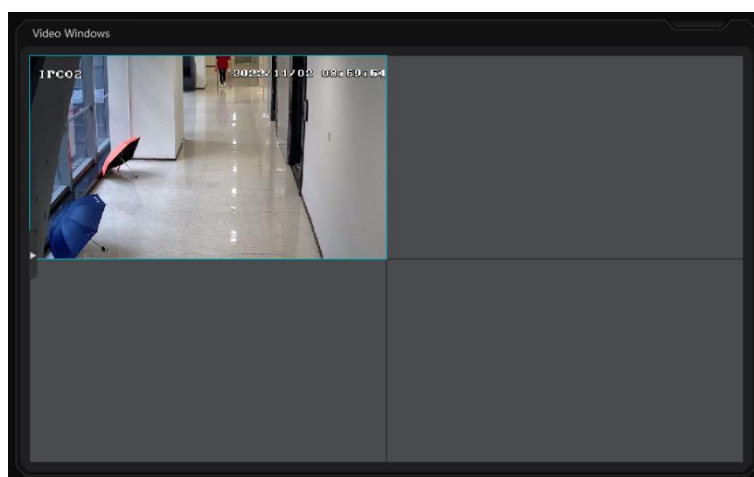


After the data dashboard is created, click  to display it in full screen mode. Click  or ESC to exit the full screen mode. Click  to set the layout of the dashboard.

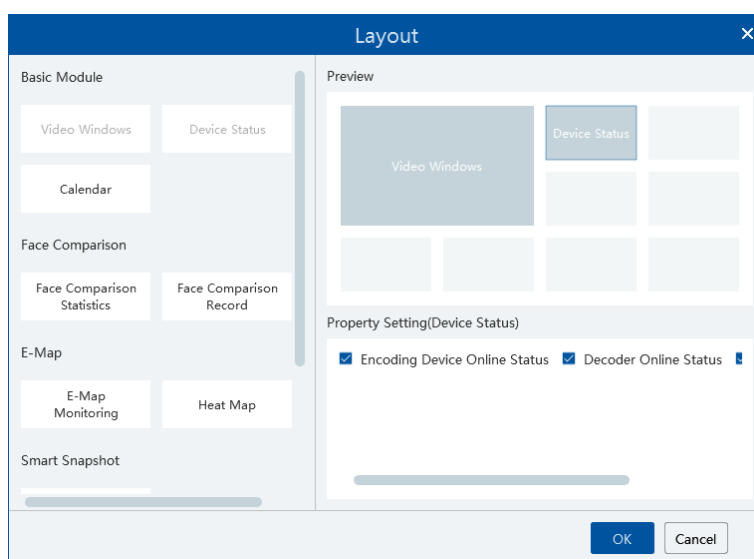


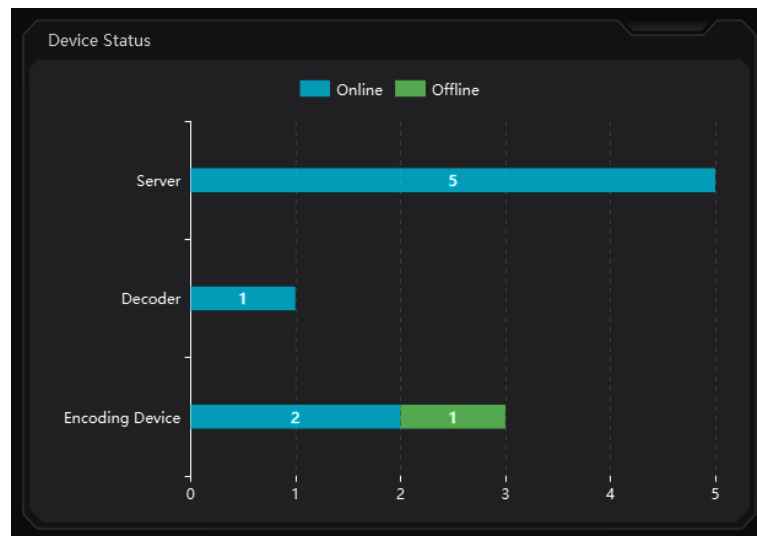
17.2 Basic Module

Video window supports 4-screen display mode. Click  to extend the monitoring points. Drag the camera to the preview window or double click the camera to play the video. You can drag the playing window to other windows.



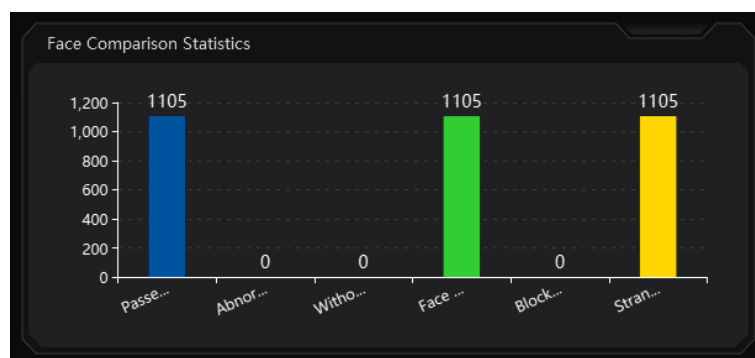
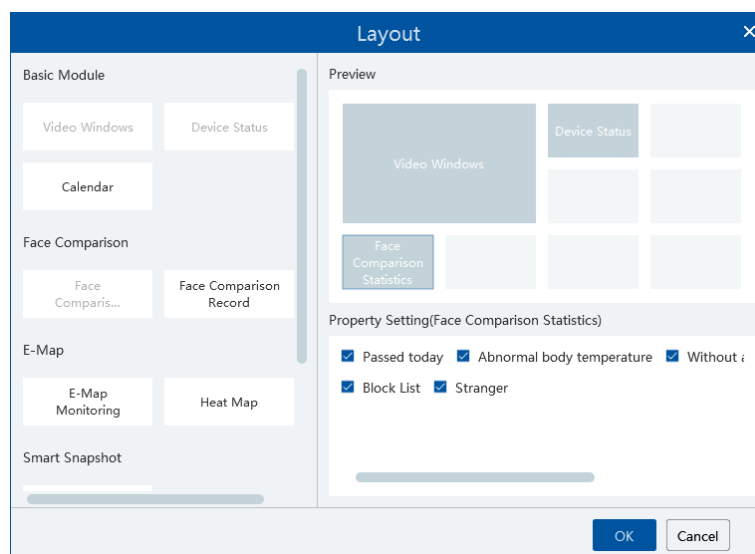
Other modules can set its attributes that you want to display as needed.





17.3 Face Comparison Display

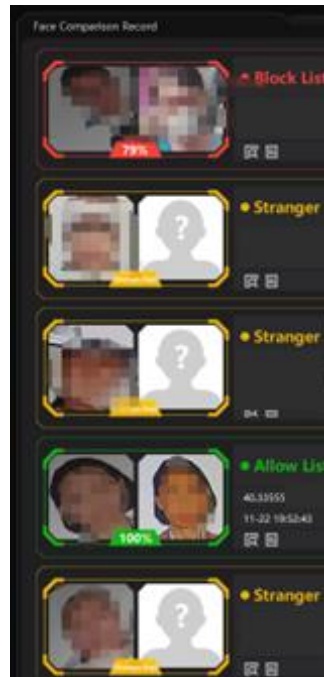
Face Comparison display includes face comparison statistics and face comparison record display. In the layout interface, drag these two modules to the preview window. Then you can set the attributes as needed.



Smart Snapshot module: You can set the snapshot channel and attributes.

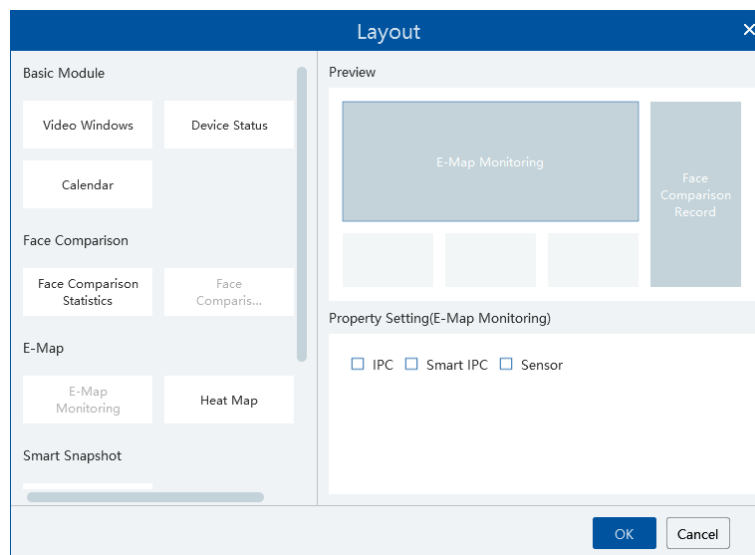
In the face comparison records, you can view the comparison similarity. Click  to quickly skip to face comparison retrieval interface.

Click  to pop up the detail box. In this box, you can modify the personnel information; click  to add this person to the face database.



17.4 E-map Display

E-Map includes E-map monitoring and heat map analysis. The layout settings are as follows.

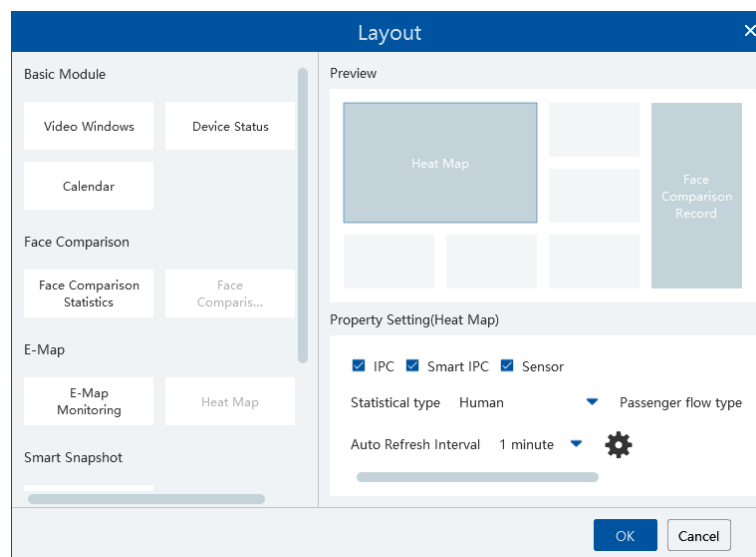


You need to set the hotspots in advance and then you can view here. Please refer to E-Map→ E-Map Monitoring for details.

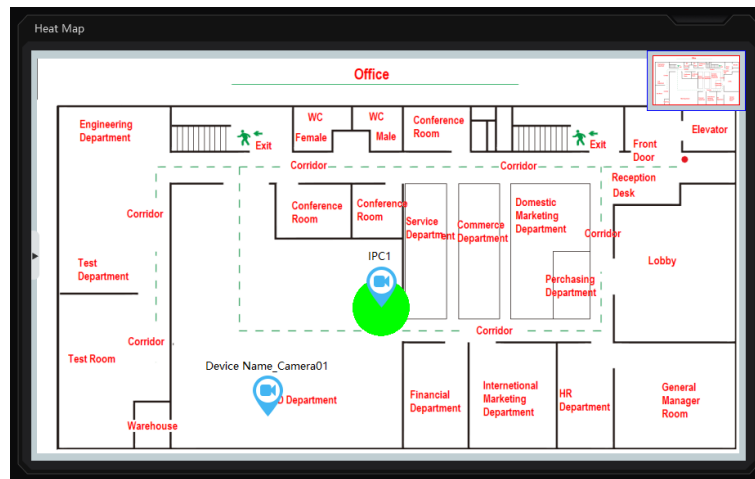


Heat map module: The more people/vehicles enter, the deeper the color is. Move the cursor on the monitoring point to view the current traffic flow. You need to set the E-map and hotspots in advance. Please refer to E-map settings chapter for details.

Besides the above hotspot setting, you can set other parameters as shown below.

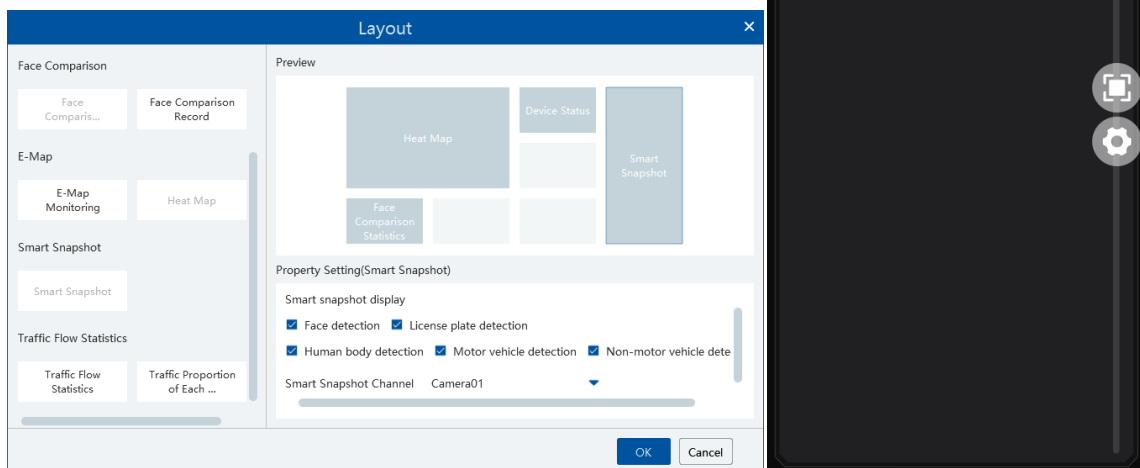


In the heat map module of the intelligent dashboard, you can view the statistics of human/motor-vehicle/non-motor vehicle.



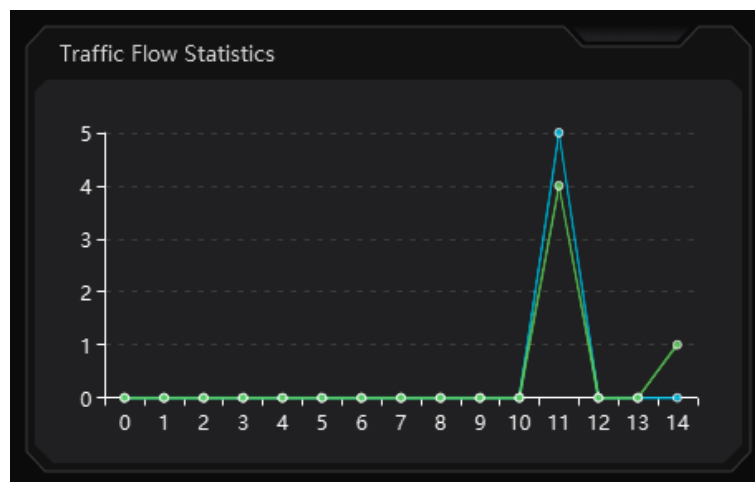
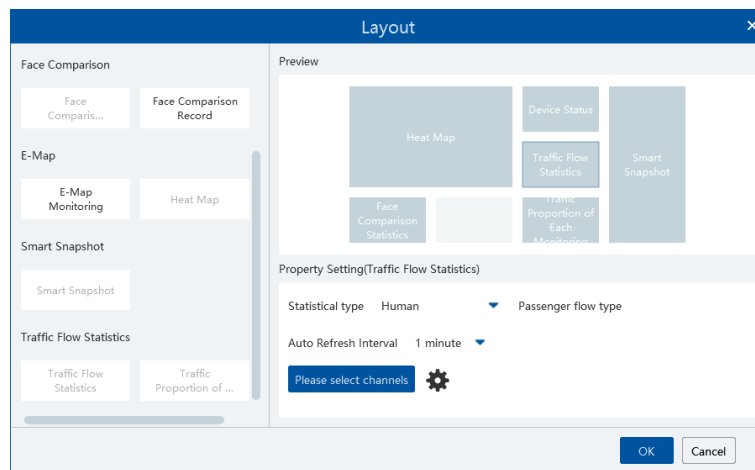
17.5 Smart Snapshot Display

You need to set the snapshot attributes in the layout interface and then the relevant data can be viewed on the dashboard. The smart snapshot type includes face, license plate, human body, motor vehicle and non-motor vehicle. Please select them as needed.



17.6 Traffic Flow Statistics Display

You need to set the statistical type, auto refreshing interval and channel in advance. Please refer to Target Counting → Task Management for details. Then set the layout of traffic statistics and display attributes.



18 Troubleshooting

1. How to modify the password by yourself?

Login monitor client and then go to the User Management interface. Select the user to modify the password. Then click [Save].

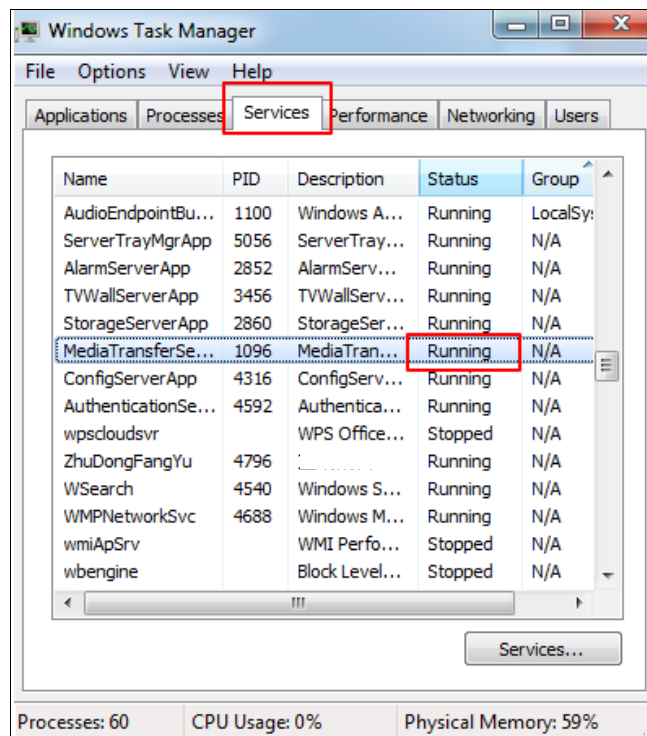
The screenshot shows the 'User Management' interface with a 'Modify Password' dialog box open. The dialog box contains the following fields and options:

- User Name:** admin
- * Original password:** Enter Password
- * Password strength:** Weak, Middle, Strong (Strong is selected)
- * Password:** Enter Password
- * Confirm Password:** Enter Password

Below the password strength options, there is a red text note: "8-16 characters; numbers, special characters, upper case letters and lower case letters must be included." The dialog box has 'OK' and 'Cancel' buttons at the bottom right.

2. Unable to work normally after starting server.

- 1) Please check whether the port is occupied and view the run status of the service as shown below



3. The device information cannot be seen or the device is offline after the user logs in to the monitor client.

- 1) Please check whether this user account is an administrator account. If this account is an operator account, please check whether it has the authority to view the device information.
- 2) Please check whether the media transfer server of the device has been started.

4. The alarm information cannot be received after the user logs in to the monitor client.

- 1) Please check whether the schedule of sensor alarm, motion detection alarm and so on are set in the SPECO BLUE VMS system.
- 2) As for remote login device in the monitor client, please check whether alarms and alarm schedules of the remote login device have enabled.

5. The record cannot playback after the user logs in to the monitor client.

- 1) Please check whether the storage server is online. If it is online, please check whether this account logged on has playback permission.
- 2) Please check whether the record source selected has record data. If you want to get record data from a storage server, please check whether to set the record schedule of the storage server or not.
- 3) Check whether there are record data in the playback channel and whether the record source and the start time and the end time of the playback is set up correctly.
- 4) Please check the record schedules of the storage server are set correctly.

6. The configuration of devices cannot be modified remotely after the user logs in to the monitor client.

- 1) When the device configuration is required by the monitor client and prompts "Someone is configuring. Please try later", please open the IE browser to login to the device remotely and then go to "Online user" interface to see if there are any other users logging in.
- 2) Please go to the live to see whether the device is being set up.
- 3) If the problem still exists, please contact your device manufacturer.

7. The preview image on the client cannot display fluently.

- 1) Please check whether the CPU occupancy rate of the client platform is 100% or there still has usable memory. This situation will not emerge when the CPU occupancy rate is less than 75% and there still has usable memory.
- 2) Please check whether the network environment is supported, including whether the uplink bandwidth of the device and stream match and whether the downlink bandwidth of the media transfer server and the streams of all channels of devices match.
- 3) Please check whether the media transfer server is overload operation.

8. After starting the authentication server and media transfer server, the storage server still cannot save.

- 1) Please check whether channels of devices are added to the storage server.

Notes

1. Please use super administrator or standard user (permission control is set to "Never Notify") to log in operation system, install and use servers and client software.
2. The resolution of the surveillance client's monitor shall be more than 1280*960.
3. If you want to delete the files of a server, please stop the server first.