

Speco Cloud Customer Web Portal User Guide

The Customer Web Portal allows users to view their cameras and access recordings. The portal is located at a specific URL, found in the Admin Portal.

Customer Mobile App

The Speco Cloud Mobile App is available for both iOS and Android devices:

- iOS users can download the app from the Apple App Store.
- Android users can download it from Google Play.

Logging into the Web Portal

- 1. Go to the URL provided by your administrator. Example: techsupport200.specotech.cloud
- **2.** Log in with the username and password provided by your administrator.
- **3.** Once logged in, cameras will be displayed, with recordings highlighted in blue.





Exporting Video

1. Click on the two dots next to the camera you want to export footage from.



2. Select the download button. A red icon will appear on the timeline, marking the video segments available for export.



3. Click on the cloud icon to begin downloading the video.



Exporting Video (Continued)

4. Go to the top-right corner of the page and click on username.



 In the dropdown, select the settings tab, and then click on download to retrieve video.

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